

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
TOTAL	60,275,584		862,128		634637	73.6%	199,011	23.1%	28,480	3.3%
Cellular Phones Service & Equipment	207,569	54	35,631	1	32722	91.8%	2,766	7.8%	143	0.4%
Auto Dealers-New Cars	1,073,582	6	26,723	2	21958	82.2%	4,261	15.9%	504	1.9%
Banks	322,376	35	20,935	3	20179	96.4%	641	3.1%	115	0.5%
Internet Shopping	474,566	24	19,186	4	12307	64.1%	6,244	32.5%	635	3.3%
Television - Cable, CATV & Satellite	105,939	114	18,020	5	17133	95.1%	682	3.8%	205	1.1%
Collection Agencies	349,190	32	16,142	6	13614	84.3%	2,017	12.5%	511	3.2%
Auto Dealers-Used Cars	624,443	14	12,958	7	9058	69.9%	3,569	27.5%	331	2.6%
Furniture-Retail	413,328	27	12,532	8	9027	72.0%	2,712	21.6%	793	6.3%
Telephone Companies	73,339	153	11,805	9	11075	93.8%	676	5.7%	54	0.5%
Satellite Equipment & Supplies	56,237	201	11,489	10	11273	98.1%	191	1.7%	25	0.2%
Internet Services	412,952	28	11,347	11	9336	82.3%	1,800	15.9%	211	1.9%
Auto Repair & Service	875,079	8	11,157	12	7275	65.2%	3,611	32.4%	271	2.4%
Financial Services	450,434	25	9,142	13	8416	92.1%	567	6.2%	159	1.7%
Computers-Dealers	191,016	59	9,093	14	7323	80.5%	1,687	18.6%	83	0.9%
Credit Cards & Plans	144,612	88	8,988	15	8302	92.4%	553	6.2%	133	1.5%
Movers	1,149,060	4	8,951	16	6350	70.9%	2,310	25.8%	291	3.3%
Electronic Equipment & Supplies-Dealers	186,367	63	8,655	17	7865	90.9%	614	7.1%	176	2.0%
Contractors-General	1,524,284	2	7,963	18	3993	50.1%	3,597	45.2%	373	4.7%
Department Stores	45,667	240	7,925	19	7813	98.6%	99	1.2%	13	0.2%
Not Elsewhere Classified	492,043	22	7,097	20	3305	46.6%	3,279	46.2%	513	7.2%
Mortgage Brokers	1,190,188	3	6,560	21	5267	80.3%	1,046	15.9%	247	3.8%
Roofing Contractors	1,898,823	1	6,422	22	3862	60.1%	2,099	32.7%	461	7.2%
Credit Reporting Agencies	55,702	202	6,301	23	6002	95.3%	249	4.0%	50	0.8%
Computers-Supplies & Parts	89,288	130	6,175	24	5399	87.4%	728	11.8%	48	0.8%
Apartments	114,249	110	5,951	25	3942	66.2%	1,917	32.2%	92	1.5%
Health Clubs	119,056	108	5,764	26	4581	79.5%	1,031	17.9%	152	2.6%
Insurance Companies	572,168	17	5,738	27	4933	86.0%	752	13.1%	53	0.9%
Construction & Remodeling Services	1,120,188	5	5,670	28	2770	48.9%	2,565	45.2%	335	5.9%
Consumer Finance & Loan Co.	189,110	61	5,625	29	4985	88.6%	498	8.9%	142	2.5%
Computers Software & Services	256,710	44	5,510	30	4640	84.2%	768	13.9%	102	1.9%
Mail Order & Catalog Shopping	104,795	115	5,194	31	3932	75.7%	1,123	21.6%	139	2.7%
Home Builders	804,490	10	5,188	32	3501	67.5%	1,529	29.5%	158	3.0%
Plumbing Contractors	846,230	9	5,030	33	3644	72.4%	1,267	25.2%	119	2.4%
Airlines	27,228	363	5,022	34	3911	77.9%	1,090	21.7%	21	0.4%
Travel Agencies & Bureaus	405,202	29	4,986	35	3751	75.2%	1,057	21.2%	178	3.6%
Hotels	101,507	119	4,901	36	3263	66.6%	1,566	32.0%	72	1.5%
Telephone Communications	66,480	171	4,825	37	4272	88.5%	461	9.6%	92	1.9%
Property Management	225,597	51	4,690	38	3491	74.4%	1,149	24.5%	50	1.1%
Auto Parts & Supplies-New	150,089	83	4,303	39	2888	67.1%	1,355	31.5%	60	1.4%
Restaurants	235,679	48	4,224	40	2512	59.5%	1,552	36.7%	160	3.8%
Dry Cleaners	98,215	124	4,129	41	2096	50.8%	1,935	46.9%	98	2.4%
General Merchandise-Retail	125,816	101	4,093	42	2392	58.4%	1,466	35.8%	235	5.7%
Appliances-Major-Dealers	123,136	102	4,089	43	3508	85.8%	500	12.2%	81	2.0%
Auto Warranty Processing Service	143,027	90	4,073	44	3193	78.4%	672	16.5%	208	5.1%
Home Improvements	703,956	12	3,783	45	2500	66.1%	1,072	28.3%	211	5.6%
Magazine Sales	39,236	274	3,771	46	2422	64.2%	1,086	28.8%	263	7.0%
Buying Clubs & Group Purchasing Service	58,987	194	3,610	47	3313	91.8%	280	7.8%	17	0.5%
Manufacturers & Producers	170,727	75	3,584	48	3132	87.4%	401	11.2%	51	1.4%
Heating & Air Conditioning	737,962	11	3,578	49	2606	72.8%	825	23.1%	147	4.1%
Dentists	272,613	42	3,570	50	2827	79.2%	690	19.3%	53	1.5%
Security Control Equipment & System Monitors	234,591	49	3,495	51	3024	86.5%	419	12.0%	52	1.5%
Air Conditioning Contractors & Systems	634,254	13	3,467	52	2602	75.1%	759	21.9%	106	3.1%
Magazines - Subscription Agents	22,954	397	3,446	53	2025	58.8%	1,367	39.7%	54	1.6%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Data Communications Equipment & Systems	20,169	435	3,327	54	3276	98.5%	51	1.5%	0	0.0%
Work-At-Home Cos.	999,161	7	3,306	55	1555	47.0%	1,476	44.6%	275	8.3%
Real Estate	500,676	21	3,270	56	2235	68.3%	932	28.5%	103	3.1%
Business Services (General)	222,709	52	3,238	57	1821	56.2%	1,182	36.5%	235	7.3%
Mobile Telephone Service	4,944	952	3,189	58	3178	99.7%	11	0.3%	0	0.0%
Swimming Pool Contractors, Dealers, Design	502,703	20	3,168	59	2155	68.0%	872	27.5%	141	4.5%
Electric Companies	61,899	183	3,102	60	2893	93.3%	206	6.6%	3	0.1%
Auto Renting & Leasing	78,057	145	3,075	61	2515	81.8%	541	17.6%	19	0.6%
Health & Diet Products - Retail	122,662	103	3,065	62	2254	73.5%	785	25.6%	26	0.8%
Internet Marketing Services	202,565	56	3,035	63	2275	75.0%	694	22.9%	66	2.2%
Landscape Contractors	512,993	19	3,018	64	1493	49.5%	1,408	46.7%	117	3.9%
Web Design	206,536	55	2,870	65	2131	74.3%	681	23.7%	58	2.0%
Fulfillment Services	36,702	290	2,804	66	2555	91.1%	243	8.7%	6	0.2%
Loans	154,681	81	2,776	67	1386	49.9%	918	33.1%	472	17.0%
Services (General)	125,924	99	2,760	68	1604	58.1%	943	34.2%	213	7.7%
Jewelers-Retail	254,782	45	2,745	69	1867	68.0%	737	26.8%	141	5.1%
Towing-Automotive	74,842	151	2,716	70	1532	56.4%	1,123	41.3%	61	2.2%
Transmissions-Automobile	190,354	60	2,706	71	1822	67.3%	777	28.7%	107	4.0%
Vacation Time Share	119,195	107	2,695	72	2123	78.8%	432	16.0%	140	5.2%
Pest Control Services	392,934	30	2,652	73	2075	78.2%	527	19.9%	50	1.9%
Auto Body Repair & Painting	445,630	26	2,582	74	1641	63.6%	871	33.7%	70	2.7%
Florists-Retail	69,110	160	2,509	75	1643	65.5%	624	24.9%	242	9.6%
Lawn Maintenance	214,688	53	2,463	76	1814	73.7%	590	24.0%	59	2.4%
Photographers-Portrait	84,419	139	2,425	77	808	33.3%	1,148	47.3%	469	19.3%
Carpet & Rug Dealers-New	306,881	39	2,297	78	1749	76.1%	487	21.2%	61	2.7%
Dating Service	70,998	157	2,293	79	1944	84.8%	319	13.9%	30	1.3%
Tax Return Preparation	143,156	89	2,276	80	1381	60.7%	823	36.2%	72	3.2%
Vacation Certificates & Vouchers	99,724	121	2,266	81	1591	70.2%	500	22.1%	175	7.7%
Tire Dealers	171,264	74	2,255	82	1651	73.2%	575	25.5%	29	1.3%
Motorcycles-Dealers	89,439	129	2,237	83	1433	64.1%	753	33.7%	51	2.3%
Advertising-Direct Mail	60,379	188	2,209	84	1944	88.0%	184	8.3%	81	3.7%
Building Materials	125,887	100	2,180	85	2027	93.0%	149	6.8%	4	0.2%
Exercise & Physical Fitness Programs	40,960	266	2,178	86	1690	77.6%	399	18.3%	89	4.1%
Advance Fee Brokers	67,903	165	2,130	87	264	12.4%	684	32.1%	1,182	55.5%
Windows - Installation & Service	384,962	31	2,118	88	1543	72.9%	435	20.5%	140	6.6%
Carpet & Rug Cleaners	313,039	38	2,097	89	1285	61.3%	717	34.2%	95	4.5%
Marketing Programs & Services	179,087	68	2,089	90	1163	55.7%	732	35.0%	194	9.3%
Publishers-Directory & Guide	63,953	177	2,084	91	1417	68.0%	591	28.4%	76	3.6%
Herbs	7,863	762	2,037	92	395	19.4%	1,641	80.6%	1	0.0%
Burglar Alarm Systems - Dealers, Monitoring & Svc.	87,974	131	2,025	93	1758	86.8%	260	12.8%	7	0.3%
Lawyers	337,984	33	1,993	94	1342	67.3%	600	30.1%	51	2.6%
Rubbish & Garbage Removal	52,442	215	1,964	95	1469	74.8%	476	24.2%	19	1.0%
Insurance Services	246,137	47	1,919	96	1641	85.5%	245	12.8%	33	1.7%
Collection Systems	26,116	371	1,919	96	1237	64.5%	671	35.0%	11	0.6%
Advertising Agencies & Counselors	134,763	94	1,913	97	1215	63.5%	652	34.1%	46	2.4%
Painting Contractors	620,359	15	1,907	98	969	50.8%	813	42.6%	125	6.6%
Fence Contractors	330,630	34	1,904	99	1143	60.0%	669	35.1%	92	4.8%
Mailing Services	58,971	195	1,900	100	1603	84.4%	279	14.7%	18	0.9%
Concrete Contractors	320,830	36	1,891	101	831	43.9%	945	50.0%	115	6.1%
Natural Gas Companies	27,499	360	1,886	102	1737	92.1%	140	7.4%	9	0.5%
Office Supplies by Telemarketing	20,553	433	1,869	103	1185	63.4%	678	36.3%	6	0.3%
Motels	28,931	349	1,868	104	1210	64.8%	639	34.2%	19	1.0%
Information Bureaus	137,197	91	1,859	105	1628	87.6%	198	10.7%	33	1.8%
Health & Medical (General)	166,504	77	1,795	106	1337	74.5%	387	21.6%	71	4.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Business Opportunity Companies	248,204	46	1,779	107	1227	69.0%	466	26.2%	86	4.8%
Auto Manufacturers & Distributors	12,668	575	1,749	108	1593	91.1%	149	8.5%	7	0.4%
Ticket Sales-Events	92,215	127	1,699	109	1411	83.0%	279	16.4%	9	0.5%
Newspapers	37,335	284	1,682	110	1512	89.9%	166	9.9%	4	0.2%
Timeshare Companies	128,395	97	1,681	111	1265	75.3%	325	19.3%	91	5.4%
Beauty Salons	94,284	125	1,635	112	982	60.1%	517	31.6%	136	8.3%
Credit & Debt Counseling	570,972	18	1,599	113	1342	83.9%	203	12.7%	54	3.4%
Paving Contractors	265,978	43	1,595	114	672	42.1%	781	49.0%	142	8.9%
Computers-Service & Repair	128,924	96	1,595	114	1008	63.2%	528	33.1%	59	3.7%
Auto Transporters & Drive-Away Companies	183,392	65	1,588	115	1156	72.8%	364	22.9%	68	4.3%
Discount Stores	60,647	185	1,580	116	1122	71.0%	433	27.4%	25	1.6%
Publishers-Book	67,631	167	1,547	117	1200	77.6%	285	18.4%	62	4.0%
Credit-Debt Consolidation Services	279,949	41	1,523	118	1033	67.8%	430	28.2%	60	3.9%
Service Stations-Gasoline & Oil	50,686	224	1,502	119	845	56.3%	605	40.3%	52	3.5%
Video Production Services	51,192	222	1,475	120	1120	75.9%	331	22.4%	24	1.6%
Commercial Products Manufacturers	24,619	387	1,474	121	1260	85.5%	210	14.2%	4	0.3%
Appliances-Major-Parts & Supplies	67,902	166	1,465	122	1046	71.4%	362	24.7%	57	3.9%
Telecommunications Equipment - Disability	25,096	381	1,446	123	1031	71.3%	402	27.8%	13	0.9%
Tree Service	317,726	37	1,445	124	660	45.7%	665	46.0%	120	8.3%
Shoes-Retail	37,345	283	1,410	125	878	62.3%	450	31.9%	82	5.8%
Audio-Visual Equipment-Dealers	31,415	328	1,409	126	861	61.1%	539	38.3%	9	0.6%
Business Consultants	176,978	71	1,407	127	856	60.8%	538	38.2%	13	0.9%
Business Forms & Systems	25,205	380	1,390	128	627	45.1%	713	51.3%	50	3.6%
Billing Service	34,116	313	1,372	129	1264	92.1%	90	6.6%	18	1.3%
Motorcycles-Supplies & Parts	30,026	342	1,370	130	817	59.6%	535	39.1%	18	1.3%
Electric Contractors	579,533	16	1,345	131	899	66.8%	412	30.6%	34	2.5%
Pharmaceutical Products-Wholesale & Manufacturing	13,393	561	1,338	132	857	64.1%	479	35.8%	2	0.1%
Tanning Salons	36,194	295	1,337	133	689	51.5%	486	36.4%	162	12.1%
Real Estate Maintenance Protection Plan	21,467	420	1,335	134	1141	85.5%	187	14.0%	7	0.5%
Schools - Academic - Colleges & Universities.	135,331	93	1,314	135	1172	89.2%	127	9.7%	15	1.1%
Mattresses	64,668	175	1,309	136	854	65.2%	284	21.7%	171	13.1%
Weight Control Services	37,108	286	1,285	137	462	36.0%	564	43.9%	259	20.2%
Telephone Pre-paid Card Sales & Dist.	14,754	528	1,274	138	1087	85.3%	167	13.1%	20	1.6%
Delivery Service	30,534	336	1,248	139	1087	87.1%	145	11.6%	16	1.3%
Loans-Small Business	58,920	196	1,233	140	915	74.2%	308	25.0%	10	0.8%
Bridal Shops	68,867	162	1,226	141	777	63.4%	344	28.1%	105	8.6%
Telephone Service-Long Distance	28,162	356	1,219	142	1075	88.2%	131	10.7%	13	1.1%
Amusement Parks & Places	38,594	277	1,215	143	1031	84.9%	180	14.8%	4	0.3%
Office Supplies	51,293	220	1,214	144	992	81.7%	201	16.6%	21	1.7%
Telephone Equipment & Systems Dealers	52,068	216	1,193	145	1051	88.1%	129	10.8%	13	1.1%
Appliances-Major-Wholesale & Manufacturers	4,646	979	1,192	146	1178	98.8%	14	1.2%	0	0.0%
Limousine Service	137,071	92	1,188	147	585	49.2%	533	44.9%	70	5.9%
Car Wash & Polish	34,451	308	1,152	148	715	62.1%	379	32.9%	58	5.0%
Credit Unions	99,502	123	1,151	149	1055	91.7%	90	7.8%	6	0.5%
Travel Clubs	66,547	168	1,139	150	870	76.4%	236	20.7%	33	2.9%
Electronic Equipment & Suppliers - Service & Repair	46,470	238	1,134	151	793	69.9%	297	26.2%	44	3.9%
Advertising-Directory & Guide	16,065	495	1,127	152	883	78.3%	233	20.7%	11	1.0%
Physicians & Surgeons-Medical-M.D.	84,791	138	1,126	153	885	78.6%	229	20.3%	12	1.1%
Product Sales - General	53,879	209	1,122	154	811	72.3%	287	25.6%	24	2.1%
Credit Repair Services	128,279	98	1,115	155	512	45.9%	446	40.0%	157	14.1%
Sporting Goods-Retail	52,021	217	1,097	156	651	59.3%	352	32.1%	94	8.6%
Schools-Business & Vocational	169,175	76	1,096	157	862	78.6%	200	18.2%	34	3.1%
Pet Shops	53,557	210	1,063	158	645	60.7%	380	35.7%	38	3.6%
Photographers-Commercial	53,882	208	1,055	159	511	48.4%	478	45.3%	66	6.3%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Training Programs	103,039	117	1,053	160	813	77.2%	178	16.9%	62	5.9%
Windows	188,726	62	1,044	161	837	80.2%	162	15.5%	45	4.3%
Hospital & Medical Equipment & Supplies	77,191	148	1,042	162	774	74.3%	241	23.1%	27	2.6%
Internet - Web Hosting	478,797	23	1,031	163	713	69.2%	223	21.6%	95	9.2%
Photographic Equipment & Supplies-Retail	177,971	69	1,020	164	335	32.8%	390	38.2%	295	28.9%
Lubricating Service - Automotive	32,786	322	1,014	165	747	73.7%	254	25.0%	13	1.3%
Clinics	49,717	225	1,007	166	679	67.4%	319	31.7%	9	0.9%
Recreational Vehicles - Dealers	59,067	192	996	167	732	73.5%	240	24.1%	24	2.4%
Brake Service	47,615	233	986	168	787	79.8%	187	19.0%	12	1.2%
Hospitals	47,214	237	977	169	826	84.5%	141	14.4%	10	1.0%
Siding Contractors	229,036	50	967	170	674	69.7%	248	25.6%	45	4.7%
Taxes-Consultants & Representatives	101,522	118	963	171	678	70.4%	280	29.1%	5	0.5%
Credit Services	65,517	174	961	172	772	80.3%	154	16.0%	35	3.6%
Satellite Communication-Common Carrier	8,508	726	956	173	746	78.0%	209	21.9%	1	0.1%
Financial Planning Consultants	193,579	58	928	174	525	56.6%	381	41.1%	22	2.4%
Books-New	30,910	331	928	174	677	73.0%	201	21.7%	50	5.4%
Real Estate Services	149,278	85	926	175	509	55.0%	393	42.4%	24	2.6%
Pharmacies	63,246	179	924	176	717	77.6%	191	20.7%	16	1.7%
Storage Units - Household & Commercial	66,027	173	896	177	627	70.0%	251	28.0%	18	2.0%
Publishers-Periodical	23,088	396	896	177	408	45.5%	159	17.7%	329	36.7%
Oils-Fuel	68,379	163	885	178	675	76.3%	126	14.2%	84	9.5%
Gutters & Downspouts	179,322	67	883	179	540	61.2%	262	29.7%	81	9.2%
Floor Laying, Refinishing & Resurfacing	184,091	64	879	180	468	53.2%	364	41.4%	47	5.3%
Dental Laboratories	23,270	395	878	181	513	58.4%	364	41.5%	1	0.1%
Clothing - Retail	18,838	448	873	182	510	58.4%	322	36.9%	41	4.7%
Contract Manufacturing	16,175	489	856	183	562	65.7%	292	34.1%	2	0.2%
Bedding	41,697	261	854	184	619	72.5%	219	25.6%	16	1.9%
Auto Services	54,433	205	853	185	582	68.2%	253	29.7%	18	2.1%
Television & Radio-Dealers	28,172	355	853	185	503	59.0%	314	36.8%	36	4.2%
Insurance-Auto	40,405	270	852	186	719	84.4%	122	14.3%	11	1.3%
Truck Rent & Lease	8,187	747	852	186	840	98.6%	11	1.3%	1	0.1%
Government Grant Services	33,299	318	843	187	262	31.1%	524	62.2%	57	6.8%
Telephone & Television Cable Contractors	14,027	545	832	188	751	90.3%	64	7.7%	17	2.0%
Furniture Rent & Lease	11,229	618	828	189	706	85.3%	118	14.3%	4	0.5%
Pizza	16,608	483	826	190	442	53.5%	366	44.3%	18	2.2%
Check Cashing Service	37,594	280	825	191	646	78.3%	167	20.2%	12	1.5%
Skin Care	41,946	258	824	192	520	63.1%	222	26.9%	82	10.0%
Kitchen & Bath - Design & Remodeling	171,816	73	819	193	471	57.5%	294	35.9%	54	6.6%
Credit Cards-Protection Service	31,108	329	819	193	679	82.9%	120	14.7%	20	2.4%
Extended Warranty Contract Service Companies	26,928	366	818	194	643	78.6%	145	17.7%	30	3.7%
Video Tapes & Discs Sales & Rentals	20,812	430	806	195	379	47.0%	286	35.5%	141	17.5%
Professional Services (General)	60,394	187	785	196	477	60.8%	259	33.0%	49	6.2%
Toys-Retail	22,802	400	785	196	518	66.0%	244	31.1%	23	2.9%
Spas & Hot Tubs - Dealers	45,975	239	772	197	503	65.2%	212	27.5%	57	7.4%
Wholesalers & Distributors	86,678	134	766	198	603	78.7%	131	17.1%	32	4.2%
Vitamins & Food Supplements	57,966	197	766	198	532	69.5%	206	26.9%	28	3.7%
Appliances-Small-Service & Repair	42,171	256	763	199	387	50.7%	323	42.3%	53	6.9%
Grocers-Retail	68,038	164	752	200	516	68.6%	225	29.9%	11	1.5%
Educational Consultants	66,534	169	739	201	551	74.6%	117	15.8%	71	9.6%
Water Filtration & Purification Equipment	60,238	189	735	202	533	72.5%	188	25.6%	14	1.9%
Vacation Rentals	72,511	154	734	203	454	61.9%	230	31.3%	50	6.8%
Real Estate Rental Service	36,768	288	730	204	488	66.8%	225	30.8%	17	2.3%
Resorts	28,903	351	728	205	497	68.3%	192	26.4%	39	5.4%
Advertising Specialties	80,891	142	723	206	337	46.6%	340	47.0%	46	6.4%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Computers-Wholesale & Manufacturers	10,511	647	723	207	696	96.3%	13	1.8%	14	1.9%
House Cleaning	160,979	78	722	208	464	64.3%	229	31.7%	29	4.0%
Video Games-Dealers	14,278	539	722	208	388	53.7%	250	34.6%	84	11.6%
Heating Contractors	181,396	66	721	209	517	71.7%	179	24.8%	25	3.5%
Nurseries-Plants, Trees, Etc	42,296	253	719	210	578	80.4%	131	18.2%	10	1.4%
Exercise Equipment	22,475	407	716	211	639	89.2%	73	10.2%	4	0.6%
Veterinarians	106,911	113	703	212	558	79.4%	141	20.1%	4	0.6%
Auctioneers	35,832	300	694	213	477	68.7%	209	30.1%	8	1.2%
Television Home Shopping	8,025	754	685	214	577	84.2%	104	15.2%	4	0.6%
Foundation Contractors	197,438	57	683	215	512	75.0%	132	19.3%	39	5.7%
Vacuum Cleaners-Household-Dealers	38,133	279	680	216	477	70.1%	179	26.3%	24	3.5%
Beauty Supplies & Equipment	19,755	442	673	217	402	59.7%	245	36.4%	26	3.9%
Overhead Garage Doors	148,938	86	667	218	449	67.3%	182	27.3%	36	5.4%
Gift Shops	36,128	298	663	219	508	76.6%	141	21.3%	14	2.1%
Modeling & Talent Agencies	177,622	70	661	220	389	58.9%	184	27.8%	88	13.3%
Freight Forwarding	35,500	301	659	221	597	90.6%	58	8.8%	4	0.6%
Locks & Locksmiths	78,199	144	655	222	363	55.4%	227	34.7%	65	9.9%
Relocation Service	59,274	191	642	223	594	92.5%	40	6.2%	8	1.2%
Pet Supplies & Foods-Retail	32,660	323	641	224	424	66.1%	199	31.0%	18	2.8%
Real Estate Loans	71,067	156	637	225	336	52.7%	284	44.6%	17	2.7%
Home Inspection Service	172,869	72	622	226	369	59.3%	166	26.7%	87	14.0%
Buses-Charter & Rental	26,113	372	620	227	508	81.9%	107	17.3%	5	0.8%
Cruises	25,767	375	618	228	457	73.9%	146	23.6%	15	2.4%
Credit Cards & Plans-Equipment & Supplies	59,063	193	616	229	551	89.4%	54	8.8%	11	1.8%
Real Estate Developers	73,454	152	613	230	436	71.1%	164	26.8%	13	2.1%
Financing	23,500	392	610	231	563	92.3%	40	6.6%	7	1.1%
Electric Equipment-Service & Repair	20,606	432	608	232	390	64.1%	182	29.9%	36	5.9%
Water Soft & Conditioning Equipment Service & Supplies	63,003	180	603	233	481	79.8%	104	17.2%	18	3.0%
Insurance-Health	43,181	247	598	234	493	82.4%	87	14.5%	18	3.0%
Utility Contractors	21,503	419	598	234	284	47.5%	305	51.0%	9	1.5%
Building Contractors	156,249	80	597	235	266	44.6%	278	46.6%	53	8.9%
Floor Materials - Retail	100,878	120	595	236	398	66.9%	181	30.4%	16	2.7%
Transportation Services	53,153	212	595	236	333	56.0%	241	40.5%	21	3.5%
Foods-Carry Out	31,051	330	595	236	320	53.8%	267	44.9%	8	1.3%
Collectibles	22,176	412	595	236	449	75.5%	133	22.4%	13	2.2%
Television & Radio-Service & Repair	32,969	320	587	237	343	58.4%	213	36.3%	31	5.3%
Fire & Water Damage Restoration	134,293	95	578	238	482	83.4%	85	14.7%	11	1.9%
Apartment Finding & Rental Service	30,857	332	578	238	345	59.7%	211	36.5%	22	3.8%
Auto Repair - Windshield, Glass Shops	77,195	147	576	239	344	59.7%	214	37.2%	18	3.1%
Parking Facilities	10,990	626	575	240	363	63.1%	206	35.8%	6	1.0%
Mason Contractors	157,023	79	574	241	254	44.3%	274	47.7%	46	8.0%
Day Spas	17,002	475	573	242	255	44.5%	150	26.2%	168	29.3%
Video Equipment-Sales & Rentals	12,441	583	573	242	524	91.4%	47	8.2%	2	0.3%
Tile-Ceramic-Contractors & Dealers	108,614	111	571	243	291	51.0%	246	43.1%	34	6.0%
Book, Compact Disc, & DVD Clubs	7,116	802	565	244	502	88.8%	63	11.2%	0	0.0%
Gas-Propane	17,227	473	564	245	427	75.7%	117	20.7%	20	3.5%
Business Promotions - General	19,822	441	559	246	368	65.8%	137	24.5%	54	9.7%
Child Care Centers	103,450	116	558	247	391	70.1%	151	27.1%	16	2.9%
Telemarketing Service(s)	29,913	343	556	248	388	69.8%	143	25.7%	25	4.5%
Magazines - Dealers	11,646	610	554	249	212	38.3%	333	60.1%	9	1.6%
Property Maintenance	47,340	235	551	250	378	68.6%	159	28.9%	14	2.5%
Auto Parts & Supplies-Used & Rebuilt	26,811	368	545	251	333	61.1%	202	37.1%	10	1.8%
Printers	86,247	135	531	252	377	71.0%	147	27.7%	7	1.3%
Credit Card Processing Service	56,828	199	528	253	405	76.7%	109	20.6%	14	2.7%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Womens Apparel-Retail	27,046	364	527	254	364	69.1%	150	28.5%	13	2.5%
Escrow Service	24,859	384	526	255	344	65.4%	143	27.2%	39	7.4%
Hospitalization, Medical & Surgical Plans	26,196	370	523	256	427	81.6%	90	17.2%	6	1.1%
Hair Removal - Laser & Electrolysis	27,643	358	518	257	344	66.4%	116	22.4%	58	11.2%
Computer Software Publishers & Developers	64,124	176	511	258	381	74.6%	87	17.0%	43	8.4%
Optometrists-O.D.	36,493	293	511	258	398	77.9%	106	20.7%	7	1.4%
Auto Repair-Mobile	35,492	303	511	258	313	61.3%	183	35.8%	15	2.9%
Musical Instruments-Dealers	25,694	376	509	259	308	60.5%	188	36.9%	13	2.6%
All-Terrain Vehicles	14,934	522	506	260	285	56.3%	219	43.3%	2	0.4%
Magazines - Distributors	4,904	956	505	261	229	45.3%	265	52.5%	11	2.2%
Appliances - Major - Service & Repair	30,472	338	503	262	223	44.3%	237	47.1%	43	8.5%
Disc Jockeys	47,996	232	502	263	229	45.6%	258	51.4%	15	3.0%
Gymnasiums	7,540	781	502	263	279	55.6%	196	39.0%	27	5.4%
Games & Supplies	49,319	228	500	264	311	62.2%	178	35.6%	11	2.2%
Engines-Rebuild & Exchange	27,240	361	496	265	293	59.1%	192	38.7%	11	2.2%
Rental Vacancy Listing Service	14,295	536	492	266	172	35.0%	313	63.6%	7	1.4%
Video Games-Wholesale & Manufacturers	6,683	823	488	267	465	95.3%	20	4.1%	3	0.6%
Glass- Plate and Window, Etc.	90,902	128	481	268	300	62.4%	165	34.3%	16	3.3%
Clubs	10,991	625	477	269	416	87.2%	58	12.2%	3	0.6%
Cooking Utensils	20,896	428	476	270	243	51.1%	228	47.9%	5	1.1%
Internet Selling Services	8,870	713	476	270	247	51.9%	188	39.5%	41	8.6%
Computers-Sys Designers & Consult	120,560	105	474	271	271	57.2%	134	28.3%	69	14.6%
Payday Loans	16,616	482	473	272	265	56.0%	192	40.6%	16	3.4%
Contact Lenses	14,858	525	472	273	377	79.9%	90	19.1%	5	1.1%
Magazines Sold Door-to-Door	9,854	673	471	274	270	57.3%	155	32.9%	46	9.8%
Moving Services-Labor & Materials	50,783	223	469	275	287	61.2%	162	34.5%	20	4.3%
Adjusters	17,803	465	465	276	399	85.8%	66	14.2%	0	0.0%
Legal Forms	30,832	333	464	277	278	59.9%	182	39.2%	4	0.9%
Mobile Homes Distributors & Manufacturers	40,706	267	460	278	342	74.3%	110	23.9%	8	1.7%
Electronic Equipment & Supplies - Wholesale & Manufacturers	11,645	611	459	279	409	89.1%	40	8.7%	10	2.2%
Kennels & Pet Boarding	62,024	182	451	280	281	62.3%	156	34.6%	14	3.1%
Hearing Aids & Assistive Devices	75,454	150	450	281	346	76.9%	92	20.4%	12	2.7%
Mobile Homes-Dealers	51,663	218	450	281	321	71.3%	117	26.0%	12	2.7%
Scholarships & Financial Aid	35,864	299	450	281	336	74.7%	109	24.2%	5	1.1%
Leasing Service	16,101	492	450	281	405	90.0%	41	9.1%	4	0.9%
Animal Hospitals	34,723	307	447	282	349	78.1%	94	21.0%	4	0.9%
Opticians	19,977	437	446	283	349	78.3%	76	17.0%	21	4.7%
Water Companies-Utility	10,839	634	446	283	375	84.1%	66	14.8%	5	1.1%
Auto Radios & Stereos-Sales & Repair	11,938	599	444	284	224	50.5%	211	47.5%	9	2.0%
Optical Goods - Retail	17,617	466	433	285	279	64.4%	103	23.8%	51	11.8%
Signs	60,410	186	431	286	220	51.0%	187	43.4%	24	5.6%
Beds-Retail	23,312	394	431	286	358	83.1%	62	14.4%	11	2.6%
Appliances-Small-Dealers	19,175	446	430	287	215	50.0%	189	44.0%	26	6.0%
Money Orders & Transfers	12,631	577	429	288	407	94.9%	21	4.9%	1	0.2%
Wallpapers & Wallcoverings-Retail	5,158	932	429	288	420	97.9%	9	2.1%	0	0.0%
Posters	2,710	1232	424	289	324	76.4%	99	23.3%	1	0.2%
Employment Agencies	149,392	84	423	290	282	66.7%	118	27.9%	23	5.4%
Furniture Manufacturers	16,126	490	422	291	302	71.6%	115	27.3%	5	1.2%
Swimming Pool Service & Repair	72,448	155	421	292	251	59.6%	160	38.0%	10	2.4%
Duct Cleaning	76,676	149	420	293	243	57.9%	121	28.8%	56	13.3%
Handyman Services	77,312	146	417	294	204	48.9%	184	44.1%	29	7.0%
Title Companies & Agents	66,482	170	415	295	289	69.6%	116	28.0%	10	2.4%
Novelties-Retail	13,217	566	414	296	186	44.9%	215	51.9%	13	3.1%
Sportswear-Retail	11,872	602	412	297	246	59.7%	156	37.9%	10	2.4%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Auto Detailing	24,570	388	410	298	203	49.5%	197	48.0%	10	2.4%
Real Estate - Rentals by Individuals	11,106	621	410	298	271	66.1%	124	30.2%	15	3.7%
Lighting Fixtures-Retail	22,902	398	407	299	299	73.5%	87	21.4%	21	5.2%
Patio, Porch & Deck Enclosures	87,214	132	404	300	269	66.6%	116	28.7%	19	4.7%
Market Research & Analysis	85,046	137	404	300	336	83.2%	56	13.9%	12	3.0%
Radio Communication Equipment & Systems	8,411	731	404	300	223	55.2%	180	44.6%	1	0.2%
Chiropractors D.C.	61,449	184	401	301	308	76.8%	79	19.7%	14	3.5%
Searchers of Records	9,309	693	400	302	377	94.3%	17	4.3%	6	1.5%
Swimming Pool Equipment & Supplies	41,575	262	397	303	300	75.6%	85	21.4%	12	3.0%
Sound Systems & Equipment	25,432	377	397	303	234	58.9%	155	39.0%	8	2.0%
Marketing Consultants	56,580	200	386	304	274	71.0%	95	24.6%	17	4.4%
Job Listing & Advisory Services	55,288	203	386	304	308	79.8%	60	15.5%	18	4.7%
Lingerie	6,969	807	386	304	277	71.8%	105	27.2%	4	1.0%
Theatrical Agencies	16,419	485	384	305	294	76.6%	90	23.4%	0	0.0%
Magazine Sales by Mail	5,586	892	384	305	336	87.5%	44	11.5%	4	1.0%
Counter Tops	80,409	143	383	306	232	60.6%	128	33.4%	23	6.0%
Pet Grooming	69,089	161	378	307	254	67.2%	115	30.4%	9	2.4%
Chimney Cleaning	93,286	126	377	308	211	56.0%	121	32.1%	45	11.9%
Identity Theft Protection & Prevention Services	34,164	312	375	309	256	68.3%	119	31.7%	0	0.0%
Coin Dealers, Supplies, Etc.	36,425	294	374	310	289	77.3%	53	14.2%	32	8.6%
Laboratories-Medical	15,885	497	374	310	265	70.9%	103	27.5%	6	1.6%
Handbags	11,200	619	374	310	163	43.6%	195	52.1%	16	4.3%
Cosmetics & Perfumes-Retail	18,593	453	371	311	218	58.8%	134	36.1%	19	5.1%
Boat Dealers	32,036	326	370	312	261	70.5%	100	27.0%	9	2.4%
Plumbing Drains & Sewer Cleaning	41,000	265	369	313	273	74.0%	83	22.5%	13	3.5%
Driving Instruction	30,407	339	366	314	212	57.9%	114	31.1%	40	10.9%
Taxicabs	14,973	519	366	314	190	51.9%	159	43.4%	17	4.6%
Boys Clothing & Furnishings - Retail	6,095	851	366	314	160	43.7%	205	56.0%	1	0.3%
Guns & Gunsmiths	17,040	474	365	315	204	55.9%	145	39.7%	16	4.4%
Water Companies-Bottled, Bulk, Etc.	13,262	565	364	316	328	90.1%	27	7.4%	9	2.5%
Wedding Supplies & Services	21,509	418	363	317	172	47.4%	170	46.8%	21	5.8%
Patio & Deck Builders	52,518	214	362	318	195	53.9%	144	39.8%	23	6.4%
Fireplaces	22,566	404	361	319	308	85.3%	51	14.1%	2	0.6%
Clothes-Consignment & Resale	9,329	691	361	319	189	52.4%	136	37.7%	36	10.0%
Internet Gaming	6,367	832	360	320	227	63.1%	131	36.4%	2	0.6%
Interior Decorators & Designers	70,212	159	359	321	212	59.1%	121	33.7%	26	7.2%
Debt Negotiation Companies	153,853	82	353	322	323	91.5%	30	8.5%	0	0.0%
Duty Free Shops	21,002	427	353	322	238	67.4%	115	32.6%	0	0.0%
Computers-Training	43,301	246	352	323	281	79.8%	64	18.2%	7	2.0%
Investment Advisory Service	81,716	140	351	324	209	59.5%	125	35.6%	17	4.8%
Scholastic Prep Courses, Books & Materials	9,617	682	351	324	322	91.7%	28	8.0%	1	0.3%
Baby Accessories & Service(s)	11,864	603	350	325	166	47.4%	127	36.3%	57	16.3%
Martial Arts	22,626	401	348	326	233	67.0%	100	28.7%	15	4.3%
Cosmetic Sales	14,777	527	347	327	256	73.8%	81	23.3%	10	2.9%
Golf Equipment & Supplies-Retail	21,312	422	346	328	203	58.7%	138	39.9%	5	1.4%
Party Supplies	15,195	514	346	328	222	64.2%	123	35.5%	1	0.3%
Mailing Lists	12,714	574	342	329	283	82.7%	54	15.8%	5	1.5%
Convenience Stores	12,140	593	338	330	215	63.6%	110	32.5%	13	3.8%
Seals-Notary & Corporation	8,386	734	331	331	119	36.0%	209	63.1%	3	0.9%
Caterers	62,869	181	328	332	178	54.3%	126	38.4%	24	7.3%
Investigators	59,445	190	328	332	194	59.1%	120	36.6%	14	4.3%
Bicycle-Dealers	13,879	551	328	332	200	61.0%	124	37.8%	4	1.2%
Physicians-Specialists	39,401	272	327	333	250	76.5%	70	21.4%	7	2.1%
Nail Salons	9,950	667	325	334	182	56.0%	138	42.5%	5	1.5%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Uniforms	18,247	458	323	335	179	55.4%	141	43.7%	3	0.9%
Massage Therapists	27,565	359	320	336	191	59.7%	109	34.1%	20	6.3%
Check Cashing Protection Systems	4,561	989	320	336	313	97.8%	7	2.2%	0	0.0%
Wigs & Hairpieces	8,352	735	318	337	168	52.8%	142	44.7%	8	2.5%
Shutters	54,348	206	317	338	141	44.5%	162	51.1%	14	4.4%
Schools-General Interest	41,873	259	317	338	165	52.1%	137	43.2%	15	4.7%
Mufflers & Exhaust Systems	14,152	543	316	339	212	67.1%	99	31.3%	5	1.6%
Furniture Designers & Custom Builders	30,076	341	311	340	178	57.2%	122	39.2%	11	3.5%
Garage Builders	38,279	278	310	341	226	72.9%	78	25.2%	6	1.9%
Bakers-Retail	22,474	408	305	342	176	57.7%	118	38.7%	11	3.6%
Lawn & Garden Sprinkler Systems	41,166	263	304	343	190	62.5%	99	32.6%	15	4.9%
Granite	47,220	236	303	344	172	56.8%	119	39.3%	12	4.0%
Monuments	19,833	440	301	345	149	49.5%	149	49.5%	3	1.0%
Vanity Publishers	15,230	511	301	345	227	75.4%	59	19.6%	15	5.0%
Health & Diet Food Products - Wholesale & Manufacturing	8,699	719	301	345	120	39.9%	123	40.9%	58	19.3%
Lawn & Garden Equipment & Supplies	26,842	367	300	346	226	75.3%	68	22.7%	6	2.0%
Gas-Propane-Equipment & Supplies	14,285	538	299	347	243	81.3%	56	18.7%	0	0.0%
Health & Fitness Program Consultants	22,060	414	298	348	204	68.5%	74	24.8%	20	6.7%
Formal Wear	11,727	607	296	349	166	56.1%	112	37.8%	18	6.1%
Doors	43,106	249	294	350	161	54.8%	114	38.8%	19	6.5%
Copiers & Copier Supplies	22,901	399	294	350	213	72.4%	75	25.5%	6	2.0%
Insurance-Homeowners	16,081	493	292	351	243	83.2%	48	16.4%	1	0.3%
Buildings - Pre - Cut, Prefab & Modular - Dealers	37,518	281	289	352	233	80.6%	39	13.5%	17	5.9%
Auto Customizing	15,362	507	289	352	147	50.9%	130	45.0%	12	4.2%
Hair Replacement	31,926	327	288	353	196	68.1%	63	21.9%	29	10.1%
Night Clubs	5,072	936	286	354	136	47.6%	140	49.0%	10	3.5%
Tours-Operators & Promoters	40,318	271	285	355	192	67.4%	74	26.0%	19	6.7%
Physicians & Surgeons - Weight Reduction	7,823	766	285	355	191	67.0%	91	31.9%	3	1.1%
Banquet Facilities	10,205	659	284	356	91	32.0%	189	66.5%	4	1.4%
Skateboards & Equipment	3,816	1084	282	357	169	59.9%	112	39.7%	1	0.4%
Cabinets	56,857	198	277	358	137	49.5%	121	43.7%	19	6.9%
Security Guard & Patrol Service	42,532	251	277	358	207	74.7%	69	24.9%	1	0.4%
Draperies & Curtains - Retail & Custom	30,747	334	277	358	167	60.3%	91	32.9%	19	6.9%
Costumes-Masquerade & Theatrical	8,275	743	277	358	195	70.4%	80	28.9%	2	0.7%
Video Games-Rent & Lease	4,147	1034	277	358	233	84.1%	34	12.3%	10	3.6%
Business & Trade Organizations	36,140	297	274	359	228	83.2%	34	12.4%	12	4.4%
Medical - Dental Discount Plans	10,236	657	274	359	179	65.3%	81	29.6%	14	5.1%
Waterproofing Contractors	86,041	136	272	360	218	80.1%	51	18.8%	3	1.1%
Septic Tanks & Systems Contractors & Dealers	53,137	213	271	361	170	62.7%	93	34.3%	8	3.0%
Hardware-Retail	33,660	315	267	362	199	74.5%	58	21.7%	10	3.7%
Charity - Local	304,284	40	266	363	220	82.7%	40	15.0%	6	2.3%
Coupon Book Promotions	5,878	867	266	363	202	75.9%	58	21.8%	6	2.3%
Security Systems Consultants	25,882	374	264	364	234	88.6%	28	10.6%	2	0.8%
Product Development & Marketing	42,220	255	263	365	186	70.7%	73	27.8%	4	1.5%
Hobby & Model Construction Supplies - Retail	7,828	765	260	366	172	66.2%	88	33.8%	0	0.0%
Real Estate Consultants	49,492	227	257	367	186	72.4%	67	26.1%	4	1.6%
Metal Finishers	11,060	622	257	367	235	91.4%	22	8.6%	0	0.0%
Auto Service - Specialty Parts	3,327	1150	257	367	153	59.5%	103	40.1%	1	0.4%
Auto & Truck Brokers	28,938	348	255	368	146	57.3%	101	39.6%	8	3.1%
Cigar & Cigarette & Tobacco Dealers-Retail	9,960	666	255	368	120	47.1%	126	49.4%	9	3.5%
Auto Perform, Race & Sport Equipment	16,322	486	253	369	119	47.0%	112	44.3%	22	8.7%
Personal Services	36,613	291	252	370	132	52.4%	107	42.5%	13	5.2%
Roof Structures	35,251	305	252	370	132	52.4%	109	43.3%	11	4.4%
Association Management	12,458	582	252	370	212	84.1%	40	15.9%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Vending Machines	32,373	324	251	371	152	60.6%	89	35.5%	10	4.0%
Shopping Service - Protective, Comparative	29,563	345	251	371	22	8.8%	78	31.1%	151	60.2%
Consignment Service	8,072	753	249	372	90	36.1%	134	53.8%	25	10.0%
Awnings & Canopies	42,244	254	247	373	159	64.4%	74	30.0%	14	5.7%
Window Shades	41,140	264	246	374	160	65.0%	73	29.7%	13	5.3%
Air Purifying & Cleaning Systems & Equipment	21,627	417	245	375	184	75.1%	52	21.2%	9	3.7%
Bathubs & Sinks-Repair & Refinish	47,598	234	244	376	125	51.2%	99	40.6%	20	8.2%
Art Galleries, Dealers & Consultants	28,911	350	244	376	121	49.6%	113	46.3%	10	4.1%
Advertising-Telephone	4,151	1032	243	377	115	47.3%	127	52.3%	1	0.4%
Graphic Designers	36,166	296	242	378	121	50.0%	80	33.1%	41	16.9%
Telephone Answering Equipment & Systems	22,317	410	242	378	203	83.9%	37	15.3%	2	0.8%
Funeral Related Services	38,644	275	241	379	145	60.2%	88	36.5%	8	3.3%
Physicians & Surgeons - Cosmetic, Plastic & Reconstructive Surgery	27,680	357	240	380	148	61.7%	81	33.8%	11	4.6%
Pawnbrokers	16,645	481	239	381	165	69.0%	69	28.9%	5	2.1%
Auto Alarms & Security Systems	15,756	500	239	381	126	52.7%	103	43.1%	10	4.2%
Wedding Consultants	25,914	373	238	382	118	49.6%	105	44.1%	15	6.3%
Legal Services Plans	43,147	248	236	383	191	80.9%	43	18.2%	2	0.8%
Hardwood Floor Contractors	32,194	325	236	383	102	43.2%	118	50.0%	16	6.8%
Fingernail Salons	3,385	1146	236	383	147	62.3%	86	36.4%	3	1.3%
Office Furniture & Equipment	44,428	241	235	384	149	63.4%	76	32.3%	10	4.3%
Campgrounds & RV Parks	11,801	605	235	384	172	73.2%	62	26.4%	1	0.4%
Kitchen Cabinets & Equipment-Household	53,163	211	234	385	152	65.0%	66	28.2%	16	6.8%
Auto Service - Window Tinting	19,838	439	234	385	117	50.0%	114	48.7%	3	1.3%
Tire Retread & Repair	14,140	544	234	385	140	59.8%	92	39.3%	2	0.9%
Tattoos	20,730	431	232	386	118	50.9%	108	46.6%	6	2.6%
Office Furniture & Equipment - Rental & Leasing	9,852	674	232	386	176	75.9%	55	23.7%	1	0.4%
Meat-Retail	13,951	546	231	387	124	53.7%	102	44.2%	5	2.2%
Home Health Services	148,141	87	230	388	175	76.1%	50	21.7%	5	2.2%
Landscape Architects	37,113	285	229	389	116	50.7%	100	43.7%	13	5.7%
Auto Wrecking	13,931	547	229	389	158	69.0%	68	29.7%	3	1.3%
Magazine Sales by Telephone	1,817	1420	229	389	201	87.8%	22	9.6%	6	2.6%
Asphalt	33,029	319	227	390	78	34.4%	124	54.6%	25	11.0%
Multi-level Selling Co.	107,163	112	226	391	179	79.2%	34	15.0%	13	5.8%
Cabinet Manufacturer	66,045	172	224	392	123	54.9%	91	40.6%	10	4.5%
Motivational & Self Improvement Training	14,622	530	223	393	201	90.1%	21	9.4%	1	0.4%
Stoves-Wood, Coal, Etc.	10,006	665	223	393	144	64.6%	73	32.7%	6	2.7%
Non Profit Org. - General Membership	7,935	760	223	393	203	91.0%	19	8.5%	1	0.4%
Irrigation Systems & Equipment	40,634	269	222	394	145	65.3%	61	27.5%	16	7.2%
Food Manufacturers, Wholesalers, Dist.	34,926	306	222	394	175	78.8%	45	20.3%	2	0.9%
Road Service-Automotive	16,067	494	222	394	185	83.3%	31	14.0%	6	2.7%
Wheels	5,166	930	222	394	89	40.1%	127	57.2%	6	2.7%
Commercial Products Wholesale & Distributor	51,545	219	220	395	140	63.6%	68	30.9%	12	5.5%
Yellow Page Advertising	9,135	701	220	395	181	82.3%	38	17.3%	1	0.5%
Video Tapes & Discs-Dealers	4,717	973	220	395	126	57.3%	76	34.5%	18	8.2%
Connectors-Electric	1,987	1384	220	395	200	90.9%	19	8.6%	1	0.5%
Janitor Service	120,935	104	219	396	143	65.3%	69	31.5%	7	3.2%
Motel & Hotel Equipment & Supplies	860	1764	218	397	41	18.8%	171	78.4%	6	2.8%
Home Centers	19,499	445	217	398	108	49.8%	86	39.6%	23	10.6%
Associations	42,114	257	216	399	154	71.3%	58	26.9%	4	1.9%
Motorcycles-Repairing & Service	7,937	759	216	399	117	54.2%	93	43.1%	6	2.8%
Photography Sales	6,583	824	216	399	80	37.0%	106	49.1%	30	13.9%
Investment Securities	43,884	244	215	400	133	61.9%	75	34.9%	7	3.3%
Housewares-Retail	10,724	638	215	400	157	73.0%	48	22.3%	10	4.7%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Ambulance Service	17,912	462	214	401	153	71.5%	58	27.1%	3	1.4%
Sweepstakes	13,109	567	214	401	128	59.8%	48	22.4%	38	17.8%
Accountants - Certified Public	120,275	106	209	402	135	64.6%	72	34.4%	2	1.0%
Venetian Blinds-Dealers	17,519	468	209	402	99	47.4%	98	46.9%	12	5.7%
Career & Outplacement Counseling	34,220	310	208	403	162	77.9%	40	19.2%	6	2.9%
Assisted Living Centers & Adult Family Homes	36,559	292	207	404	166	80.2%	39	18.8%	2	1.0%
Barbers	14,237	540	207	404	116	56.0%	81	39.1%	10	4.8%
Foreclosure Services	18,446	456	206	405	123	59.7%	54	26.2%	29	14.1%
Resume Service	18,319	457	206	405	178	86.4%	25	12.1%	3	1.5%
Repossession Service	7,396	791	205	406	154	75.1%	49	23.9%	2	1.0%
Auto Service - Sound Systems Sales & Service.	16,295	487	203	407	135	66.5%	63	31.0%	5	2.5%
Correspondence Schools	51,275	221	202	408	181	89.6%	12	5.9%	9	4.5%
Paralegals	12,616	578	202	408	101	50.0%	94	46.5%	7	3.5%
Optical Goods - Service & Repair	10,708	639	202	408	148	73.3%	44	21.8%	10	5.0%
Upholsterers	21,055	426	201	409	98	48.8%	94	46.8%	9	4.5%
Maids' & Butlers' Service	23,468	393	199	410	141	70.9%	52	26.1%	6	3.0%
Health Maintenance Organizations	14,835	526	199	410	164	82.4%	29	14.6%	6	3.0%
Craft Supplies	12,146	592	199	410	113	56.8%	82	41.2%	4	2.0%
Grocery - Bulk Food Stores	6,406	831	199	410	118	59.3%	77	38.7%	4	2.0%
Photo Finishing-Retail	12,175	591	198	411	134	67.7%	58	29.3%	6	3.0%
Childrens & Infants Wear-Retail	9,232	697	198	411	119	60.1%	70	35.4%	9	4.5%
Building Construction Consultants	39,348	273	196	412	87	44.4%	102	52.0%	7	3.6%
Furniture-Outdoor	15,513	502	196	412	136	69.4%	57	29.1%	3	1.5%
Bookkeeping Service	54,516	204	195	413	100	51.3%	92	47.2%	3	1.5%
Market Survey Companies	43,414	245	195	413	149	76.4%	21	10.8%	25	12.8%
Insurance Claim Processing Services	11,022	624	195	413	145	74.4%	46	23.6%	4	2.1%
Men's Clothing & Furnishings - Retail	10,191	660	195	413	142	72.8%	47	24.1%	6	3.1%
Investment Seminars	14,297	535	194	414	119	61.3%	68	35.1%	7	3.6%
Air Conditioning Repair	16,983	476	190	415	99	52.1%	84	44.2%	7	3.7%
Antiques-Dealers	27,029	365	189	416	95	50.3%	86	45.5%	8	4.2%
Carpenters	56,857	198	187	417	90	48.1%	87	46.5%	10	5.3%
Lumber-Retail	19,873	438	187	417	151	80.7%	34	18.2%	2	1.1%
Bed & Breakfast	15,339	508	187	417	127	67.9%	58	31.0%	2	1.1%
Watches-Service & Repair	10,865	633	187	417	123	65.8%	62	33.2%	2	1.1%
Funeral Directors	81,243	141	186	418	133	71.5%	52	28.0%	1	0.5%
Party Planning	18,947	447	186	418	92	49.5%	89	47.8%	5	2.7%
Truck Repair & Service	29,218	346	185	419	130	70.3%	52	28.1%	3	1.6%
Buildings-Metal	22,602	403	183	420	131	71.6%	46	25.1%	6	3.3%
Marine Sales & Service	10,334	655	183	420	94	51.4%	86	47.0%	3	1.6%
T-Shirts	8,230	744	181	421	65	35.9%	97	53.6%	19	10.5%
Computers-Networks	54,100	207	180	422	115	63.9%	49	27.2%	16	8.9%
Sightseeing Tours	12,064	596	180	422	107	59.4%	72	40.0%	1	0.6%
Landscape Designers	49,582	226	179	423	84	46.9%	84	46.9%	11	6.1%
Doors-Repair	29,069	347	179	423	105	58.7%	68	38.0%	6	3.4%
Telephone Equipment & Systems Service & Repair	27,238	362	179	423	120	67.0%	47	26.3%	12	6.7%
Plumbing Fixtures, Parts, Supplies-Retail	18,556	455	179	423	117	65.4%	55	30.7%	7	3.9%
Restaurant Equipment & Supplies	15,200	513	179	423	67	37.4%	28	15.6%	84	46.9%
Fire & Smoke Alarm Systems	22,508	405	177	424	116	65.5%	57	32.2%	4	2.3%
Medical Alarms	28,682	352	176	425	160	90.9%	16	9.1%	0	0.0%
Truck Dealers	19,695	444	176	425	128	72.7%	47	26.7%	1	0.6%
Furniture Repair & Refinish	18,032	461	176	425	112	63.6%	60	34.1%	4	2.3%
Health Resorts	6,879	815	174	426	74	42.5%	98	56.3%	2	1.1%
Sunglasses	5,280	920	174	426	86	49.4%	74	42.5%	14	8.0%
Real Estate Appraisers	48,330	231	171	427	102	59.6%	66	38.6%	3	1.8%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Boat Repair	14,471	533	171	427	91	53.2%	75	43.9%	5	2.9%
Watches-Dealers	28,265	354	170	428	81	47.6%	80	47.1%	9	5.3%
Furniture-Childrens	7,517	783	170	428	113	66.5%	52	30.6%	5	2.9%
Shoe Repair	2,827	1220	170	428	82	48.2%	77	45.3%	11	6.5%
Auto Parts & Supplies-Wholesale & Manufacturers	10,396	652	169	429	102	60.4%	64	37.9%	3	1.8%
Radio Stations & Broadcast Companies	15,225	512	168	430	101	60.1%	54	32.1%	13	7.7%
Computers-Cable & Installation	9,304	694	168	430	133	79.2%	33	19.6%	2	1.2%
Condominiums	7,398	790	168	430	111	66.1%	51	30.4%	6	3.6%
Surplus & Salvage Merchandise	6,873	816	168	430	104	61.9%	50	29.8%	14	8.3%
Manufactured Home Dealers	10,888	631	167	431	144	86.2%	20	12.0%	3	1.8%
Accountants	27,046	364	165	432	106	64.2%	58	35.2%	1	0.6%
Incorporating Companies	13,871	553	165	432	96	58.2%	63	38.2%	6	3.6%
Kitchen Accessories	12,934	571	165	432	113	68.5%	45	27.3%	7	4.2%
Baby Carriages & Strollers	3,014	1184	165	432	65	39.4%	88	53.3%	12	7.3%
Screen Enclosures	24,822	385	164	433	106	64.6%	51	31.1%	7	4.3%
Management Consultants	23,703	390	164	433	91	55.5%	67	40.9%	6	3.7%
Food & Beverage Services	8,915	710	164	433	101	61.6%	58	35.4%	5	3.0%
Insulation Contractors	87,099	133	163	434	107	65.6%	47	28.8%	9	5.5%
Pet Training	25,312	379	163	434	108	66.3%	51	31.3%	4	2.5%
Travel & Moving Services	12,633	576	162	435	93	57.4%	66	40.7%	3	1.9%
Television & Radio Parts-Retail	1,096	1657	162	436	132	81.5%	26	16.0%	4	2.5%
Excavating Contractors	116,387	109	161	437	94	58.4%	61	37.9%	6	3.7%
Furniture-Wholesale	14,713	529	161	437	96	59.6%	36	22.4%	29	18.0%
Coffee & Tea	12,353	586	159	438	104	65.4%	47	29.6%	8	5.0%
Chimney Builders & Repair	36,760	289	158	439	84	53.2%	61	38.6%	13	8.2%
Computers-Disaster Recovery	10,545	645	158	439	77	48.7%	79	50.0%	2	1.3%
Psychics	5,900	864	158	439	69	43.7%	80	50.6%	9	5.7%
Solar Energy Equipment & Systems Dealers	30,525	337	157	440	90	57.3%	57	36.3%	10	6.4%
Food Products	18,081	460	157	440	86	54.8%	58	36.9%	13	8.3%
Rental Service Stores & Yards	8,591	723	155	441	95	61.3%	56	36.1%	4	2.6%
Dog Breeders	4,122	1037	155	441	88	56.8%	62	40.0%	5	3.2%
Sales Promotion Service	11,908	600	154	442	83	53.9%	60	39.0%	11	7.1%
Auto Repair & Service-Equipment & Supplies	5,818	871	154	442	92	59.7%	54	35.1%	8	5.2%
Passport & Visa Services	9,900	670	150	443	85	56.7%	65	43.3%	0	0.0%
Casinos	9,061	704	150	443	109	72.7%	35	23.3%	6	4.0%
Spas & Hot Tubs-Service & Repair	8,767	716	150	443	92	61.3%	49	32.7%	9	6.0%
Books-Used & Rare	5,283	919	150	443	102	68.0%	37	24.7%	11	7.3%
Pressure Washing	38,624	276	149	444	56	37.6%	84	56.4%	9	6.0%
Modeling Schools	44,133	243	148	445	91	61.5%	40	27.0%	17	11.5%
Window Cleaning	41,754	260	148	445	75	50.7%	67	45.3%	6	4.1%
Tutoring	33,585	316	148	445	94	63.5%	48	32.4%	6	4.1%
Woodworking	17,812	464	147	446	59	40.1%	81	55.1%	7	4.8%
Snow Removal Service	5,607	889	147	446	24	16.3%	121	82.3%	2	1.4%
Appraisers	17,229	472	145	447	77	53.1%	63	43.4%	5	3.4%
Dental Service Plans	15,445	503	145	448	110	75.9%	30	20.7%	5	3.4%
Alterations-Clothing	7,534	782	145	449	98	67.6%	40	27.6%	7	4.8%
Adult Entertainment	5,002	944	145	450	58	40.0%	84	57.9%	3	2.1%
Tanning Salons Equipment & Supplies	3,416	1141	145	451	50	34.5%	85	58.6%	10	6.9%
Waste Reduction, Disposal, Recycle Equipment	5,892	866	144	452	91	63.2%	53	36.8%	0	0.0%
Business Brokers	29,566	344	143	453	107	74.8%	29	20.3%	7	4.9%
Baseball Cards & Sports Memorabilia	4,346	1012	143	453	107	74.8%	31	21.7%	5	3.5%
Nursing Homes	37,065	287	142	454	113	79.6%	27	19.0%	2	1.4%
Bail Bonds	16,935	477	142	454	78	54.9%	56	39.4%	8	5.6%
Mail Box Rental & Receiving	3,324	1151	142	454	86	60.6%	51	35.9%	5	3.5%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Electric Equipment & Supplies-Retail	15,086	517	141	455	108	76.6%	24	17.0%	9	6.4%
Electronic Mail Service	4,462	998	141	455	39	27.7%	101	71.6%	1	0.7%
Electric Motors-Dealers & Repairing	8,190	746	140	456	84	60.0%	55	39.3%	1	0.7%
Mailing Machines & Equipment	4,227	1023	140	456	123	87.9%	17	12.1%	0	0.0%
Recycling Centers	21,224	423	139	457	93	66.9%	44	31.7%	2	1.4%
Computers-Multimedia	9,406	688	139	457	71	51.1%	49	35.3%	19	13.7%
Photographers-Aerial	9,394	689	138	458	46	33.3%	80	58.0%	12	8.7%
Theaters	4,839	961	138	458	85	61.6%	48	34.8%	5	3.6%
Carpet Layers	15,772	499	137	459	70	51.1%	63	46.0%	4	2.9%
Playground Equipment	5,964	858	137	459	42	30.7%	93	67.9%	2	1.5%
Recreational Vehicles - Equip., Parts, Supplies	5,211	924	137	459	100	73.0%	36	26.3%	1	0.7%
Cemeteries	12,339	587	136	460	103	75.7%	31	22.8%	2	1.5%
Chairs-Rent	4,192	1028	136	460	74	54.4%	59	43.4%	3	2.2%
School Supplies	8,475	727	134	461	91	67.9%	40	29.9%	3	2.2%
Nutritionists	5,762	876	134	461	78	58.2%	54	40.3%	2	1.5%
Recording Service-Sound & Video	15,772	499	133	462	57	42.9%	69	51.9%	7	5.3%
Merchandising Service	4,936	954	133	462	51	38.3%	78	58.6%	4	3.0%
Chimes & Bells	3,319	1152	133	462	105	78.9%	28	21.1%	0	0.0%
Mortgage Bankers	18,699	451	132	463	92	69.7%	31	23.5%	9	6.8%
Mopeds	4,977	949	132	463	80	60.6%	51	38.6%	1	0.8%
Radiotelephone Communication-Equipment & Systems	3,077	1177	132	463	8	6.1%	8	6.1%	116	87.9%
Copy & Duplicating Service	33,459	317	131	464	76	58.0%	48	36.6%	7	5.3%
Employment Training	8,568	725	131	464	53	40.5%	77	58.8%	1	0.8%
Catalog Showrooms	18,825	449	130	465	96	73.8%	23	17.7%	11	8.5%
Lawn Mowers-Sharpen & Repair	5,861	869	130	465	77	59.2%	51	39.2%	2	1.5%
Hotels-Reservations	13,284	564	129	466	97	75.2%	25	19.4%	7	5.4%
Checks-Printing	11,906	601	128	467	122	95.3%	4	3.1%	2	1.6%
Airport Transportation	7,959	757	128	467	91	71.1%	35	27.3%	2	1.6%
Water Well Drilling & Service	40,703	268	127	468	79	62.2%	40	31.5%	8	6.3%
Shipping Masters	15,414	504	127	468	88	69.3%	36	28.3%	3	2.4%
Water Treatment Equipment,Service & Supplies	15,386	506	127	468	99	78.0%	25	19.7%	3	2.4%
Office Records Stored	8,389	733	127	468	71	55.9%	56	44.1%	0	0.0%
Bathroom Accessories	8,876	711	126	469	59	46.8%	40	31.7%	27	21.4%
Prize Promotions	10,167	662	125	470	68	54.4%	34	27.2%	23	18.4%
Payroll Service	24,866	383	124	471	100	80.6%	22	17.7%	2	1.6%
Appliances-Major-Rent & Lease	4,067	1045	124	471	81	65.3%	42	33.9%	1	0.8%
Myofunctional Therapy	3,481	1134	124	471	87	70.2%	37	29.8%	0	0.0%
Infomercials	1,719	1448	124	471	68	54.8%	49	39.5%	7	5.6%
Franchising	13,556	559	122	472	83	68.0%	36	29.5%	3	2.5%
Dance Companies	6,906	812	122	472	62	50.8%	46	37.7%	14	11.5%
Tire Distributors & Manufacturers	5,222	923	121	473	113	93.4%	8	6.6%	0	0.0%
Linens-Retail	3,071	1178	121	473	66	54.5%	53	43.8%	2	1.7%
Compact Discs, Tapes & Records - Retail	12,968	570	120	474	76	63.3%	34	28.3%	10	8.3%
Sewing Machines-Dealers	9,519	685	120	474	82	68.3%	37	30.8%	1	0.8%
Mobile Homes-Repair & Service	10,967	628	119	475	73	61.3%	40	33.6%	6	5.0%
Electronics Research & Development	2,849	1217	119	475	78	65.5%	40	33.6%	1	0.8%
Drywall Contractors	99,518	122	118	476	58	49.2%	56	47.5%	4	3.4%
Jewelry Repair	2,884	1208	117	477	70	59.8%	43	36.8%	4	3.4%
Schools - Academic - Pre & Kindergarten	15,879	498	116	478	87	75.0%	28	24.1%	1	0.9%
Soliciting Organizations	13,650	556	116	478	69	59.5%	45	38.8%	2	1.7%
Truck Equipment & Parts	12,475	581	116	478	59	50.9%	50	43.1%	7	6.0%
Fireplace Equipment-Retail	11,668	609	116	478	88	75.9%	18	15.5%	10	8.6%
Music Instruction-Instrumental	10,392	653	116	478	80	69.0%	30	25.9%	6	5.2%
Battery Supplies	9,746	679	116	478	78	67.2%	33	28.4%	5	4.3%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Septic Tanks & SystemsCleaning	24,698	386	114	479	71	62.3%	37	32.5%	6	5.3%
Rehabilitation Services	7,963	756	114	479	82	71.9%	28	24.6%	4	3.5%
Party Supplies-Renting	11,564	613	112	480	67	59.8%	41	36.6%	4	3.6%
Auto Auctions	10,477	650	112	480	60	53.6%	47	42.0%	5	4.5%
Billiard Equipment & Supplies	9,794	675	112	480	74	66.1%	28	25.0%	10	8.9%
Animal Shelters	7,300	795	112	480	66	58.9%	41	36.6%	5	4.5%
Fabric Shops	6,765	820	112	480	80	71.4%	29	25.9%	3	2.7%
Printing Supplies	6,450	829	112	480	74	66.1%	36	32.1%	2	1.8%
Vacuum Cleaners-Service & Repair	7,468	787	111	481	72	64.9%	30	27.0%	9	8.1%
Boutiques	6,088	852	111	481	69	62.2%	38	34.2%	4	3.6%
Transportation Consultants	5,565	894	111	481	60	54.1%	51	45.9%	0	0.0%
Gold, Silver & Platinum Dealers	34,019	314	110	482	78	70.9%	29	26.4%	3	2.7%
Dancing Instruction	24,976	382	110	482	61	55.5%	46	41.8%	3	2.7%
Landscaping Equipment & Supplies	10,810	635	110	482	59	53.6%	47	42.7%	4	3.6%
Shopping Service-Personal	12,497	580	109	483	46	42.2%	39	35.8%	24	22.0%
Contractors Equipment & Supplies-Dealers & Ser	9,877	672	109	483	37	33.9%	44	40.4%	28	25.7%
Athletic Organizations	7,715	773	109	483	81	74.3%	25	22.9%	3	2.8%
Tailors	3,834	1081	108	484	64	59.3%	43	39.8%	1	0.9%
General Merchandise-Wholesale	3,723	1102	108	484	59	54.6%	47	43.5%	2	1.9%
Vertical Blinds	8,605	722	107	485	58	54.2%	45	42.1%	4	3.7%
Carports	5,855	870	107	485	70	65.4%	37	34.6%	0	0.0%
Optometrists	4,634	981	107	485	92	86.0%	15	14.0%	0	0.0%
Tourist Information	4,828	962	106	486	70	66.0%	35	33.0%	1	0.9%
Fruits & Vegetables-Retail	3,458	1137	106	486	30	28.3%	76	71.7%	0	0.0%
Physical Therapists	21,927	416	105	487	77	73.3%	26	24.8%	2	1.9%
Radiators-Automotive	8,605	722	105	487	72	68.6%	31	29.5%	2	1.9%
Airlines-Ticket Agencies	5,015	943	105	487	51	48.6%	54	51.4%	0	0.0%
Cushions	621	1884	105	487	35	33.3%	47	44.8%	23	21.9%
Surveyors-Land	34,196	311	104	488	66	63.5%	36	34.6%	2	1.9%
Party Plans - In-Home	6,535	826	104	488	93	89.4%	8	7.7%	3	2.9%
Auto Inspection Stations	5,437	909	104	488	60	57.7%	44	42.3%	0	0.0%
Clocks-Service & Repair	5,425	910	104	488	54	51.9%	49	47.1%	1	1.0%
Insurance-Life	30,334	340	103	489	85	82.5%	12	11.7%	6	5.8%
Dentist-Orthodontist	16,690	480	103	489	72	69.9%	31	30.1%	0	0.0%
Recreational Vehicles-Rent & Lease	4,256	1019	103	489	53	51.5%	46	44.7%	4	3.9%
Coffee Break Service & Supplies	8,104	751	102	490	50	49.0%	29	28.4%	23	22.5%
Medical Service Organizations	6,997	806	102	490	87	85.3%	13	12.7%	2	2.0%
Patio Equipment & Supplies	3,381	1147	102	490	47	46.1%	53	52.0%	2	2.0%
Lawyers-Bankruptcy & Taxes	34,324	309	101	491	89	88.1%	11	10.9%	1	1.0%
Communication Consultants	10,347	654	101	491	56	55.4%	41	40.6%	4	4.0%
Recreational Vehicles-Repair & Service	7,500	784	101	491	69	68.3%	30	29.7%	2	2.0%
Solar Energy Products Service & Repair	13,584	558	100	492	61	61.0%	37	37.0%	2	2.0%
Luggage-Retail	6,210	839	100	492	76	76.0%	21	21.0%	3	3.0%
Architects	63,481	178	99	493	48	48.5%	50	50.5%	1	1.0%
Schools - Academic - Special Education	17,538	467	99	493	75	75.8%	19	19.2%	5	5.1%
Farm Equipment	15,104	516	99	493	78	78.8%	16	16.2%	5	5.1%
Lawn Mowers	6,886	814	99	493	66	66.7%	31	31.3%	2	2.0%
Taxidermists	2,203	1337	98	494	37	37.8%	52	53.1%	9	9.2%
Designers-Apparel	3,626	1113	97	495	62	63.9%	33	34.0%	2	2.1%
Home Design & Planning	17,835	463	96	496	50	52.1%	38	39.6%	8	8.3%
Gift Baskets & Parcels	12,420	584	96	496	67	69.8%	25	26.0%	4	4.2%
Jewelry Designers	7,744	772	96	496	53	55.2%	41	42.7%	2	2.1%
Musical Instruments-Supplies & Accessories	7,300	795	96	496	70	72.9%	24	25.0%	2	2.1%
Mobile Homes-Parks	7,060	805	96	496	74	77.1%	21	21.9%	1	1.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Swimming Pools-Private	5,537	898	96	496	76	79.2%	18	18.8%	2	2.1%
Vacuum Cleaners-Wholesale & Manufacturers	2,026	1373	96	496	67	69.8%	24	25.0%	5	5.2%
Sewing Machines-Supplies & Parts	377	2047	96	496	4	4.2%	92	95.8%	0	0.0%
Data Processing Service	28,295	353	95	497	59	62.1%	33	34.7%	3	3.2%
Screen Printing	15,387	505	95	497	41	43.2%	45	47.4%	9	9.5%
Marinas	9,393	690	95	497	62	65.3%	31	32.6%	2	2.1%
Lasers	3,997	1053	95	497	51	53.7%	30	31.6%	14	14.7%
Seeds & Bulbs-Retail	2,127	1354	95	497	81	85.3%	14	14.7%	0	0.0%
Eyesight Training	604	1897	95	497	74	77.9%	21	22.1%	0	0.0%
Glass Coating & Tinting	18,111	459	94	498	58	61.7%	32	34.0%	4	4.3%
Cleaning Supplies	6,280	836	94	498	73	77.7%	20	21.3%	1	1.1%
Genealogists	2,393	1288	94	498	80	85.1%	13	13.8%	1	1.1%
Marble-Natural	22,477	406	93	499	54	58.1%	37	39.8%	2	2.2%
Trucking Transportation Brokers	22,187	411	93	499	61	65.6%	30	32.3%	2	2.2%
Wines-Retail	7,213	797	93	499	45	48.4%	43	46.2%	5	5.4%
Answering Services	6,835	818	93	499	79	84.9%	10	10.8%	4	4.3%
Sports Promoters & Managers	4,365	1008	93	499	46	49.5%	35	37.6%	12	12.9%
Entertainers	16,550	484	92	500	47	51.1%	35	38.0%	10	10.9%
Liquidators	5,807	873	92	500	47	51.1%	38	41.3%	7	7.6%
Taverns	3,468	1136	92	500	46	50.0%	38	41.3%	8	8.7%
Financing Consultants	22,608	402	91	501	60	65.9%	26	28.6%	5	5.5%
Medical Testing Companies	15,232	510	91	501	60	65.9%	27	29.7%	4	4.4%
Barbecue Equipment & Supplies	4,206	1027	91	501	28	30.8%	38	41.8%	25	27.5%
Air Conditioning Systems-Cleaning	8,469	728	90	502	54	60.0%	36	40.0%	0	0.0%
Computers-Used	5,916	861	90	502	57	63.3%	31	34.4%	2	2.2%
Saws	2,082	1363	90	502	62	68.9%	26	28.9%	2	2.2%
Parking Attendant Service	1,141	1645	90	502	51	56.7%	37	41.1%	2	2.2%
Tanners' Equipment & Supplies	555	1931	90	502	8	8.9%	58	64.4%	24	26.7%
Embroidery	15,952	496	89	503	51	57.3%	33	37.1%	5	5.6%
Gymnastic Instruction	10,225	658	89	503	46	51.7%	38	42.7%	5	5.6%
Beauty Schools	9,504	686	89	503	70	78.7%	15	16.9%	4	4.5%
Laundries-Self Service	2,636	1243	89	503	50	56.2%	37	41.6%	2	2.2%
Photographic Equipment & Supplies - Wholesale. & Mfg.	2,476	1270	89	503	69	77.5%	2	2.2%	18	20.2%
Entertainment Bureaus	8,975	708	88	504	53	60.2%	32	36.4%	3	3.4%
Auto Dealers-Antique & Classic	7,474	786	88	504	61	69.3%	27	30.7%	0	0.0%
Television Stations & Broadcast Companies	20,844	429	87	505	66	75.9%	20	23.0%	1	1.1%
Waste Reduction, Recycle Service - Industrial	4,842	960	87	505	59	67.8%	28	32.2%	0	0.0%
Art Goods	3,700	1105	87	505	33	37.9%	50	57.5%	4	4.6%
Frozen Foods-Retail	2,112	1359	87	505	38	43.7%	46	52.9%	3	3.4%
Tools-Hand	2,053	1366	87	505	59	67.8%	25	28.7%	3	3.4%
Work Clothes-Retail	1,180	1633	87	505	15	17.2%	70	80.5%	2	2.3%
Adoption Services	42,430	252	86	506	60	69.8%	22	25.6%	4	4.7%
Sunroom & Solarium Design & Construction	11,552	614	86	506	67	77.9%	16	18.6%	3	3.5%
Iron Work	10,639	640	86	506	40	46.5%	43	50.0%	3	3.5%
Product Sales via Telephone	5,390	912	86	506	64	74.4%	17	19.8%	5	5.8%
Nanny Service	14,289	537	85	507	43	50.6%	42	49.4%	0	0.0%
Medical Business Administration	6,963	808	85	507	51	60.0%	31	36.5%	3	3.5%
Liquor Stores	6,147	845	85	507	54	63.5%	29	34.1%	2	2.4%
Septic Tanks-Treatment Supplies	1,463	1523	85	507	65	76.5%	17	20.0%	3	3.5%
Physicians & Surgeons-Ophthalmology	17,395	470	84	508	72	85.7%	9	10.7%	3	3.6%
Motor Homes	2,867	1214	84	508	55	65.5%	27	32.1%	2	2.4%
Stucco & Exterior Coating Contractors	32,804	321	83	509	52	62.7%	29	34.9%	2	2.4%
Unclaimed & Government Funds Retrieval Services	23,570	391	83	509	61	73.5%	19	22.9%	3	3.6%
Log Cabins, Homes & Buildings	20,552	434	83	509	57	68.7%	17	20.5%	9	10.8%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Importers	10,525	646	83	509	54	65.1%	25	30.1%	4	4.8%
Physicians & Surgeons-Dermatology	10,316	656	83	509	67	80.7%	13	15.7%	3	3.6%
Boat-Charter	5,948	860	83	509	50	60.2%	31	37.3%	2	2.4%
Camps	5,505	901	83	509	48	57.8%	34	41.0%	1	1.2%
Advertising-Newspaper	3,163	1166	82	510	58	70.7%	23	28.0%	1	1.2%
Emblems	3,138	1169	82	510	1	1.2%	81	98.8%	0	0.0%
Shoes-Custom Made	1,475	1520	82	510	46	56.1%	36	43.9%	0	0.0%
Home Theater	30,648	335	81	511	52	64.2%	23	28.4%	6	7.4%
Immigration & Naturalization Consultants	8,088	752	81	511	34	42.0%	43	53.1%	4	4.9%
Bill Paying Service	5,877	868	81	511	40	49.4%	39	48.1%	2	2.5%
Variety Stores	2,436	1278	81	511	55	67.9%	20	24.7%	6	7.4%
Lawyer Service Bureaus	2,087	1362	81	511	34	42.0%	46	56.8%	1	1.2%
Fund Raising Counselors & Orgs	25,393	378	80	512	47	58.8%	32	40.0%	1	1.3%
Men's Clothing & Furnishings - Wholesale & Manufacturers	1,327	1565	80	512	74	92.5%	6	7.5%	0	0.0%
Concrete Products	14,995	518	79	513	42	53.2%	36	45.6%	1	1.3%
Physicians & Surgeons-OB/GYN	14,227	541	79	513	61	77.2%	17	21.5%	1	1.3%
Bus Lines	2,947	1195	79	513	42	53.2%	35	44.3%	2	2.5%
Swimwear & Accessories	1,051	1677	79	513	40	50.6%	31	39.2%	8	10.1%
Physicians & Surgeons-Orthopedic Surgery	11,721	608	78	514	67	85.9%	9	11.5%	2	2.6%
Warehouses-Merchandise	2,146	1350	78	514	46	59.0%	29	37.2%	3	3.8%
Driving Proficiency Test Service	12,092	595	77	515	44	57.1%	30	39.0%	3	3.9%
Legal Clinics	6,786	819	77	515	40	51.9%	32	41.6%	5	6.5%
Video Games-Supplies & Parts	535	1945	77	515	30	39.0%	46	59.7%	1	1.3%
Screens-Door & Window	14,927	523	76	516	35	46.1%	21	27.6%	20	26.3%
Video Games-Service & Repair	2,270	1320	76	516	50	65.8%	25	32.9%	1	1.3%
Jewelry Buyers	42,920	250	75	517	64	85.3%	8	10.7%	3	4.0%
Closet Systems & Accessories	35,348	304	75	517	51	68.0%	18	24.0%	6	8.0%
Furniture-Used	4,677	976	75	517	40	53.3%	30	40.0%	5	6.7%
Razors & Razor Blades	331	2082	75	517	31	41.3%	43	57.3%	1	1.3%
Pianos	8,975	708	74	518	23	31.1%	26	35.1%	25	33.8%
Art Supplies	7,684	775	74	518	46	62.2%	25	33.8%	3	4.1%
Candy & Confectionery-Retail	6,126	848	74	518	38	51.4%	24	32.4%	12	16.2%
Self Defense	5,223	922	74	518	49	66.2%	21	28.4%	4	5.4%
Wheel Chairs	4,651	977	74	518	65	87.8%	9	12.2%	0	0.0%
Laundries	3,802	1086	74	518	37	50.0%	32	43.2%	5	6.8%
Wedding Chapels & Ceremonies	9,120	702	73	519	42	57.5%	27	37.0%	4	5.5%
Hunting & Fishing Services	2,578	1250	73	519	40	54.8%	33	45.2%	0	0.0%
Dental Hygienists	1,704	1454	73	519	53	72.6%	19	26.0%	1	1.4%
Welding	24,528	389	72	520	30	41.7%	41	56.9%	1	1.4%
Podiatrists	9,560	683	72	520	53	73.6%	19	26.4%	0	0.0%
Storm Windows & Doors	7,682	776	72	520	47	65.3%	21	29.2%	4	5.6%
Auto Air Conditioning Equipment	4,482	996	72	520	51	70.8%	21	29.2%	0	0.0%
Vacuum Cleaning Systems	3,920	1064	72	520	45	62.5%	24	33.3%	3	4.2%
Schools - Academic - Second & Elementary	10,182	661	71	521	42	59.2%	28	39.4%	1	1.4%
Cabinet Equipment & Supplies	7,116	802	71	521	23	32.4%	44	62.0%	4	5.6%
Invitations & Announcements	6,321	834	71	521	31	43.7%	40	56.3%	0	0.0%
Incentive Programs	2,183	1343	71	521	58	81.7%	10	14.1%	3	4.2%
Energy Conservation Products & Services	18,770	450	70	522	44	62.9%	26	37.1%	0	0.0%
Trucking	17,506	469	70	522	46	65.7%	21	30.0%	3	4.3%
Auto Repairing-Foreign	13,590	557	70	522	60	85.7%	10	14.3%	0	0.0%
Commodity Brokers	10,726	637	70	522	17	24.3%	53	75.7%	0	0.0%
Floors-Industrial	7,993	755	70	522	43	61.4%	22	31.4%	5	7.1%
Recreation Centers	4,798	965	70	522	52	74.3%	17	24.3%	1	1.4%
Shirts-Custom Made	1,777	1429	70	522	33	47.1%	30	42.9%	7	10.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Internet - Based Telephone Service	1,648	1469	70	522	64	91.4%	5	7.1%	1	1.4%
Washing Machines & Dryers - Rent & Lease	377	2047	70	522	66	94.3%	4	5.7%	0	0.0%
Insurance - Viatical	14,492	532	69	523	45	65.2%	24	34.8%	0	0.0%
Stock & Bond Brokers	9,933	668	69	523	41	59.4%	26	37.7%	2	2.9%
Auto Body Shop Equipment & Sup	6,707	821	69	523	44	63.8%	23	33.3%	2	2.9%
Meat Packers	5,512	900	69	523	41	59.4%	27	39.1%	1	1.4%
Publishing Consultants	5,296	918	69	523	49	71.0%	15	21.7%	5	7.2%
Aquariums-Dealers	5,038	941	69	523	33	47.8%	35	50.7%	1	1.4%
Plants-Retail	1,603	1481	69	523	65	94.2%	4	5.8%	0	0.0%
Fencing Instruction	13,928	548	68	524	42	61.8%	25	36.8%	1	1.5%
Laboratories-Testing	13,031	568	68	524	44	64.7%	22	32.4%	2	2.9%
Heating Equipment & Systems Cleaning & Repair	9,419	687	68	524	46	67.6%	19	27.9%	3	4.4%
Bartending Service	8,137	749	68	524	42	61.8%	23	33.8%	3	4.4%
Dental Equipment & Supplies	5,190	927	68	524	37	54.4%	30	44.1%	1	1.5%
Leather Clothing-Retail	2,700	1236	68	524	39	57.4%	28	41.2%	1	1.5%
Swimming Pool Enclosures	11,825	604	67	525	40	59.7%	20	29.9%	7	10.4%
Notaries Public	9,764	676	67	525	10	14.9%	55	82.1%	2	3.0%
Engines-Supplies, Equipment & Parts	4,931	955	67	525	39	58.2%	28	41.8%	0	0.0%
Garbage Disposals-Household	360	2058	67	525	35	52.2%	32	47.8%	0	0.0%
Estate Planning & Management	49,218	229	66	526	27	40.9%	37	56.1%	2	3.0%
Savings & Loan Associations	10,473	651	66	526	55	83.3%	10	15.2%	1	1.5%
Art Instruction & Schools	9,904	669	66	526	59	89.4%	6	9.1%	1	1.5%
Golf Courses-Private	7,768	771	66	526	27	40.9%	28	42.4%	11	16.7%
Auto Electric Service	7,087	804	66	526	37	56.1%	28	42.4%	1	1.5%
Balloons-Manned	5,965	857	66	526	17	25.8%	41	62.1%	8	12.1%
Holistic Practitioners	5,571	893	66	526	43	65.2%	22	33.3%	1	1.5%
Environmental & Ecological Services	44,191	242	65	527	41	63.1%	17	26.2%	7	10.8%
Porcelain Enamel Repair & Refinish	16,186	488	65	527	43	66.2%	13	20.0%	9	13.8%
X-Ray Labs-Medical & Dental	4,746	971	65	527	48	73.8%	16	24.6%	1	1.5%
Music Instruction-Vocal	1,995	1383	65	527	29	44.6%	36	55.4%	0	0.0%
Motel & Hotel Consultants	1,747	1437	65	527	49	75.4%	15	23.1%	1	1.5%
Music & Messaging Services	1,481	1517	65	527	35	53.8%	29	44.6%	1	1.5%
Paint-Retail	12,825	572	64	528	36	56.3%	26	40.6%	2	3.1%
Physicians & Surgeons-Pediatrics	9,960	666	64	528	49	76.6%	15	23.4%	0	0.0%
Insurance-Property	8,328	739	64	528	59	92.2%	5	7.8%	0	0.0%
Sales & Order Books	4,186	1029	64	528	45	70.3%	19	29.7%	0	0.0%
House Furnishings & Services	3,502	1132	64	528	43	67.2%	19	29.7%	2	3.1%
Brake Service Equipment	1,668	1462	64	528	23	35.9%	41	64.1%	0	0.0%
Cosmetic Sales by Internet	586	1910	64	528	61	95.3%	3	4.7%	0	0.0%
Stone-Natural	16,913	478	63	529	40	63.5%	21	33.3%	2	3.2%
Picture Frames-Dealers	8,754	717	63	529	32	50.8%	25	39.7%	6	9.5%
Pipe Line, Oil & Gas Wholesaler & Distributors	3,932	1063	63	529	52	82.5%	11	17.5%	0	0.0%
Sandwiches	2,714	1231	63	529	34	54.0%	26	41.3%	3	4.8%
Tents	1,723	1447	63	529	21	33.3%	42	66.7%	0	0.0%
Meat Brokers	1,465	1522	63	529	38	60.3%	24	38.1%	1	1.6%
Social Service Organizations	9,150	700	62	530	51	82.3%	11	17.7%	0	0.0%
Garden Centers	7,917	761	62	530	45	72.6%	14	22.6%	3	4.8%
Government Offices	6,198	840	62	530	45	72.6%	15	24.2%	2	3.2%
Heating Equipment	5,727	880	62	530	48	77.4%	11	17.7%	3	4.8%
Carpet & Rug Distributors & Manufacturers	3,841	1079	62	530	50	80.6%	4	6.5%	8	12.9%
Publicity Service	3,729	1100	62	530	53	85.5%	9	14.5%	0	0.0%
Physicians & Surgeons-Radiology	2,895	1205	62	530	48	77.4%	14	22.6%	0	0.0%
Retirement & Life Care Communities & Homes	21,171	425	61	531	39	63.9%	21	34.4%	1	1.6%
Bowling	5,543	897	61	531	50	82.0%	10	16.4%	1	1.6%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Alcoholism Info & Treatment Centers	4,516	991	61	531	39	63.9%	22	36.1%	0	0.0%
Lawn & Garden Pond Dealers & Supplies	4,435	1000	61	531	19	31.1%	40	65.6%	2	3.3%
Refrigerators & Freezers - Service & Repair	4,010	1051	61	531	28	45.9%	30	49.2%	3	4.9%
Auto Machine Shops	3,777	1092	61	531	29	47.5%	32	52.5%	0	0.0%
Furniture-Unfinished	2,379	1293	61	531	41	67.2%	9	14.8%	11	18.0%
Maps-Dealers	1,987	1384	61	531	56	91.8%	5	8.2%	0	0.0%
Water Supply Systems	1,634	1473	61	531	35	57.4%	26	42.6%	0	0.0%
Traffic & Parking Consultants	1,283	1585	61	531	49	80.3%	11	18.0%	1	1.6%
Cutlery	16,102	491	60	532	40	66.7%	16	26.7%	4	6.7%
Sod & Sodding Service	11,595	612	60	532	36	60.0%	21	35.0%	3	5.0%
Tractor Dealers	5,044	940	60	532	50	83.3%	9	15.0%	1	1.7%
Nurses Schools	3,956	1058	60	532	40	66.7%	18	30.0%	2	3.3%
News Publications-Trade, Association, Etc	2,397	1287	60	532	33	55.0%	24	40.0%	3	5.0%
Electric Equipment-Manufacturers	1,890	1402	60	532	31	51.7%	16	26.7%	13	21.7%
Dry Goods-Retail	626	1881	60	532	45	75.0%	14	23.3%	1	1.7%
Dentistry-Cosmetic	5,790	874	59	533	42	71.2%	15	25.4%	2	3.4%
Boots	2,344	1305	59	533	33	55.9%	26	44.1%	0	0.0%
Employment Contractors-Temporary Help	21,982	415	58	534	29	50.0%	24	41.4%	5	8.6%
Construction Management	21,424	421	58	534	26	44.8%	31	53.4%	1	1.7%
Water Heaters-Dealers	5,447	907	58	534	50	86.2%	6	10.3%	2	3.4%
Lawyers-Divorce	3,881	1071	58	534	35	60.3%	20	34.5%	3	5.2%
Audio-Visual Equipment-Service & Repair	2,855	1216	58	534	23	39.7%	31	53.4%	4	6.9%
Hospital Consultants	1,757	1434	58	534	32	55.2%	26	44.8%	0	0.0%
Pet Supplies & Foods-Wholesale	1,091	1658	58	534	51	87.9%	5	8.6%	2	3.4%
Insured Property Replacement Service	1,080	1664	58	534	57	98.3%	1	1.7%	0	0.0%
Cocktail Lounges	883	1749	58	534	34	58.6%	19	32.8%	5	8.6%
Building Restoration & Preservation	16,775	479	57	535	32	56.1%	22	38.6%	3	5.3%
Psychologists	9,036	705	57	535	38	66.7%	19	33.3%	0	0.0%
Pyramid Companies	7,154	800	57	535	24	42.1%	23	40.4%	10	17.5%
Boat Equipment & Supplies	5,262	921	57	535	36	63.2%	18	31.6%	3	5.3%
Clocks-Dealers	3,562	1123	57	535	18	31.6%	39	68.4%	0	0.0%
Livestock Breeders	2,389	1290	57	535	37	64.9%	17	29.8%	3	5.3%
Compact Disc, Tapes, Record - Whls & Mfrs.	1,872	1407	57	535	36	63.2%	21	36.8%	0	0.0%
Advertising-Periodical	1,279	1588	57	535	42	73.7%	13	22.8%	2	3.5%
Oil & Gas Exploration & Development	14,200	542	56	536	48	85.7%	7	12.5%	1	1.8%
Auto Air Conditioning	6,101	849	56	536	42	75.0%	14	25.0%	0	0.0%
Pet Foods-Wholesale & Manufacturers	4,603	985	56	536	29	51.8%	26	46.4%	1	1.8%
Trade Shows, Expositions & Fairs	4,061	1046	56	536	22	39.3%	16	28.6%	18	32.1%
Shoes-Orthopedic	3,981	1055	56	536	35	62.5%	20	35.7%	1	1.8%
Camping Equipment	3,857	1077	56	536	45	80.4%	10	17.9%	1	1.8%
Sewage Disposal Systems	1,897	1398	56	536	33	58.9%	19	33.9%	4	7.1%
Costume Fabrics, Trim & Accessories	1,313	1570	56	536	47	83.9%	8	14.3%	1	1.8%
Radon Testing & Service	14,518	531	55	537	30	54.5%	25	45.5%	0	0.0%
Windows-Repairing	13,898	549	55	537	31	56.4%	16	29.1%	8	14.5%
Audio-Visual Production Services	13,889	550	55	537	36	65.5%	15	27.3%	4	7.3%
Buildings-Pole & Post Frame	8,318	741	55	537	41	74.5%	12	21.8%	2	3.6%
Thrift Shops	4,241	1022	55	537	32	58.2%	20	36.4%	3	5.5%
Garbage Disposal Equipment - Industrial & Commercial	1,815	1421	55	537	44	80.0%	11	20.0%	0	0.0%
Mechanical Contractors	20,010	436	54	538	34	63.0%	19	35.2%	1	1.9%
Molds	6,294	835	54	538	34	63.0%	19	35.2%	1	1.9%
Candles-Retail	5,329	917	54	538	23	42.6%	30	55.6%	1	1.9%
Tools-Electric	4,483	995	54	538	44	81.5%	10	18.5%	0	0.0%
Cash Registers & Supplies	3,983	1054	54	538	46	85.2%	8	14.8%	0	0.0%
Newspaper Distributors	1,218	1613	54	538	44	81.5%	10	18.5%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Pet Sitting Services	11,256	617	53	539	45	84.9%	8	15.1%	0	0.0%
Jewelers-Wholesale	11,033	623	53	539	41	77.4%	11	20.8%	1	1.9%
Generators-Electric	9,022	706	53	539	34	64.2%	18	34.0%	1	1.9%
Sewer Contractors	8,784	714	53	539	31	58.5%	19	35.8%	3	5.7%
Trucking-Light Hauling	8,413	730	53	539	29	54.7%	17	32.1%	7	13.2%
Floors-Raised	7,585	780	53	539	23	43.4%	25	47.2%	5	9.4%
Electronic Instruments	5,614	887	53	539	45	84.9%	8	15.1%	0	0.0%
Lecture & Seminar Bureaus	4,414	1002	53	539	19	35.8%	33	62.3%	1	1.9%
Christmas Trees	2,678	1239	53	539	48	90.6%	4	7.5%	1	1.9%
Store Fronts	2,617	1245	53	539	23	43.4%	29	54.7%	1	1.9%
Marble-Cultured	9,538	684	52	540	39	75.0%	13	25.0%	0	0.0%
Cabinet Refinishers	9,004	707	52	540	22	42.3%	28	53.8%	2	3.8%
Buildings-Portable	8,321	740	52	540	34	65.4%	17	32.7%	1	1.9%
Safety Equipment & Clothing	7,195	798	52	540	38	73.1%	14	26.9%	0	0.0%
Estates - Appraisals, Sales & Auctions	5,415	911	52	540	33	63.5%	16	30.8%	3	5.8%
Baths	5,342	915	52	540	49	94.2%	3	5.8%	0	0.0%
Trailers-Rent & Lease	4,423	1001	52	540	37	71.2%	14	26.9%	1	1.9%
Photographic Equipment-Repair	3,048	1183	52	540	46	88.5%	4	7.7%	2	3.8%
Animal Insemination-Artificial	2,898	1204	52	540	27	51.9%	24	46.2%	1	1.9%
Online Drug & Prescription Services	2,579	1249	52	540	37	71.2%	15	28.8%	0	0.0%
Boat Renting & Leasing	2,146	1350	52	540	29	55.8%	23	44.2%	0	0.0%
Outlets - Stores, Factory, Mills	1,366	1549	52	540	38	73.1%	13	25.0%	1	1.9%
Fax Transmission Service	715	1833	52	540	45	86.5%	4	7.7%	3	5.8%
Computer Gaming Centers	277	2129	52	540	11	21.2%	29	55.8%	12	23.1%
Energy Management & Conservation Const	13,360	562	51	541	40	78.4%	11	21.6%	0	0.0%
House & Building Movers	7,426	788	51	541	19	37.3%	31	60.8%	1	2.0%
Manufacturers Agents & Representatives	6,162	844	51	541	39	76.5%	11	21.6%	1	2.0%
Meat-Wholesale	4,504	993	51	541	26	51.0%	22	43.1%	3	5.9%
Ice Cream & Frozen Desserts-Dealers	3,868	1074	51	541	33	64.7%	17	33.3%	1	2.0%
Toys-Wholesale & Manufacturers	3,410	1143	51	541	28	54.9%	21	41.2%	2	3.9%
Computers - Security Equip & Systems	1,210	1619	51	541	21	41.2%	25	49.0%	5	9.8%
Auto Seat Covers, Tops & Upholstery	10,503	648	50	542	27	54.0%	21	42.0%	2	4.0%
Youth Organizations & Centers	8,572	724	50	542	41	82.0%	9	18.0%	0	0.0%
Golf Carts	7,956	758	50	542	38	76.0%	11	22.0%	1	2.0%
Hypnotherapists - Hypnotists	7,786	769	50	542	16	32.0%	19	38.0%	15	30.0%
Moving Equipment Rental	4,543	990	50	542	30	60.0%	18	36.0%	2	4.0%
Shopping Centers & Malls	3,890	1070	50	542	35	70.0%	13	26.0%	2	4.0%
Comic Books	3,721	1103	50	542	28	56.0%	21	42.0%	1	2.0%
Leather Goods-Dealers	3,606	1117	50	542	36	72.0%	12	24.0%	2	4.0%
Appliances-Small-Supplies & Parts	1,561	1491	50	542	44	88.0%	6	12.0%	0	0.0%
Insurance Consultants	13,419	560	49	543	44	89.8%	5	10.2%	0	0.0%
Coatings-Protective	12,323	588	49	543	26	53.1%	20	40.8%	3	6.1%
Ornamental Metal Work	9,752	678	49	543	30	61.2%	16	32.7%	3	6.1%
Floor Waxing, Polishing & Cleaning	9,289	695	49	543	29	59.2%	16	32.7%	4	8.2%
Wheel Chair Lifts & Ramps	8,116	750	49	543	32	65.3%	14	28.6%	3	6.1%
Boat Builders	3,910	1066	49	543	33	67.3%	16	32.7%	0	0.0%
Animal Brokers & Dealers-Zoo, Circus, Etc	2,409	1281	49	543	26	53.1%	21	42.9%	2	4.1%
Auto Race Cars	1,910	1394	49	543	41	83.7%	8	16.3%	0	0.0%
Sanitation Consultants	798	1793	49	543	34	69.4%	15	30.6%	0	0.0%
Tool & Utility Sheds	9,891	671	48	544	28	58.3%	18	37.5%	2	4.2%
Packaging Service	9,172	699	48	544	28	58.3%	17	35.4%	3	6.3%
Physicians & Surgeons-Internal Medicine	8,394	732	48	544	37	77.1%	10	20.8%	1	2.1%
Tools-Rent	7,658	778	48	544	31	64.6%	16	33.3%	1	2.1%
Campers-Dealers	4,131	1036	48	544	33	68.8%	15	31.3%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Ski Equipment-Retail	2,697	1237	48	544	31	64.6%	15	31.3%	2	4.2%
Craft Galleries & Dealers	2,506	1265	48	544	31	64.6%	15	31.3%	2	4.2%
Car Wash & Polish Equipment & Supplies	2,122	1356	48	544	22	45.8%	25	52.1%	1	2.1%
Valet Service	1,872	1407	48	544	29	60.4%	18	37.5%	1	2.1%
Executive Search Consultants	18,588	454	47	545	29	61.7%	18	38.3%	0	0.0%
Video Tape Duplication Service	7,614	779	47	545	24	51.1%	23	48.9%	0	0.0%
Beauty Pageants	6,135	847	47	545	21	44.7%	26	55.3%	0	0.0%
Artists - Fine Art	6,098	850	47	545	31	66.0%	14	29.8%	2	4.3%
Golf Courses-Public	5,048	939	47	545	33	70.2%	13	27.7%	1	2.1%
Auto Restoration	4,967	950	47	545	30	63.8%	13	27.7%	4	8.5%
Upholstery Fabrics-Retail	4,471	997	47	545	23	48.9%	24	51.1%	0	0.0%
Auto Dealers-Custom Design & Replica	4,019	1050	47	545	26	55.3%	21	44.7%	0	0.0%
Tax Reporting Service	2,691	1238	47	545	24	51.1%	23	48.9%	0	0.0%
Painters Equipment & Supplies	2,123	1355	47	545	13	27.7%	24	51.1%	10	21.3%
Dressmakers	1,439	1529	47	545	31	66.0%	14	29.8%	2	4.3%
Tickets & Coupons-Printers & Suppliers	1,307	1575	47	545	8	17.0%	37	78.7%	2	4.3%
Campers-Wholesale & Manufacturers	1,145	1643	47	545	44	93.6%	3	6.4%	0	0.0%
Aircraft Charter, Rental & Lease	9,222	698	46	546	32	69.6%	11	23.9%	3	6.5%
Jewelry Manufacturers	7,136	801	46	546	32	69.6%	13	28.3%	1	2.2%
Real Estate Investors	5,531	899	46	546	22	47.8%	24	52.2%	0	0.0%
Dentistry-Children	5,415	911	46	546	38	82.6%	8	17.4%	0	0.0%
Vending Machines-Supplies & Parts	2,914	1202	46	546	15	32.6%	31	67.4%	0	0.0%
Spas & Hot Tubs - Rental - Wholesale, Mfg..	2,449	1275	46	546	43	93.5%	3	6.5%	0	0.0%
Dolls-Retail	1,286	1584	46	546	28	60.9%	15	32.6%	3	6.5%
Football Clubs	813	1785	46	546	13	28.3%	33	71.7%	0	0.0%
Engineering Contractors-General	15,752	501	45	547	23	51.1%	19	42.2%	3	6.7%
Door & Gate Operating Devices	15,129	515	45	547	34	75.6%	10	22.2%	1	2.2%
Industrial Equipment & Supplies	14,942	521	45	547	21	46.7%	22	48.9%	2	4.4%
Foundations - Education, Philanthropy, Research	13,747	555	45	547	27	60.0%	18	40.0%	0	0.0%
Medical Record Service	8,154	748	45	547	30	66.7%	15	33.3%	0	0.0%
Mobile Homes-Transporting	6,470	828	45	547	20	44.4%	24	53.3%	1	2.2%
Brick-Concrete, Pumice, Etc.	5,963	859	45	547	18	40.0%	24	53.3%	3	6.7%
Divers Equipment & Supplies	5,727	880	45	547	30	66.7%	14	31.1%	1	2.2%
Marine Equipment & Supplies	4,789	966	45	547	27	60.0%	17	37.8%	1	2.2%
Gymnasiums-Equipment & Supplies	1,497	1512	45	547	16	35.6%	26	57.8%	3	6.7%
Music Arrangers & Composers	1,230	1609	45	547	35	77.8%	9	20.0%	1	2.2%
Appliances-Small-Wholesale & Manufacturers	711	1835	45	547	33	73.3%	9	20.0%	3	6.7%
Marriage, Family, Child, Individual Counselors	7,782	770	44	548	40	90.9%	4	9.1%	0	0.0%
Dolls-Wholesale & Manufacturers	5,106	935	44	548	22	50.0%	22	50.0%	0	0.0%
Fountains-Garden, Display, Etc.	4,609	984	44	548	23	52.3%	20	45.5%	1	2.3%
Modeling - Advance Fee	4,393	1005	44	548	43	97.7%	1	2.3%	0	0.0%
Tourists Attractions	4,259	1018	44	548	32	72.7%	9	20.5%	3	6.8%
Food Plans	3,828	1082	44	548	26	59.1%	11	25.0%	7	15.9%
Genealogy Services	2,287	1315	44	548	40	90.9%	4	9.1%	0	0.0%
Snowmobiles	1,668	1462	44	548	29	65.9%	14	31.8%	1	2.3%
Covers-Book, Catalog, Etc.	586	1910	44	548	30	68.2%	14	31.8%	0	0.0%
Mold & Mildew Removal & Remediation	13,016	569	43	549	29	67.4%	14	32.6%	0	0.0%
Lawyers	10,556	643	43	549	28	65.1%	14	32.6%	1	2.3%
Beverages	5,987	856	43	549	32	74.4%	6	14.0%	5	11.6%
Fund Raising Games, Merchandise, Supplies	5,188	929	43	549	19	44.2%	24	55.8%	0	0.0%
Books-Wholesale	3,916	1065	43	549	32	74.4%	8	18.6%	3	7.0%
Fishing Tackle Dealers	3,406	1144	43	549	16	37.2%	27	62.8%	0	0.0%
Golf Instruction	2,406	1283	43	549	15	34.9%	14	32.6%	14	32.6%
Motor Homes-Rent & Lease	1,686	1458	43	549	17	39.5%	26	60.5%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Tropical Fish	988	1704	43	549	12	27.9%	31	72.1%	0	0.0%
Engineers-Professional	37,464	282	42	550	26	61.9%	15	35.7%	1	2.4%
Retirement Planning Service	35,495	302	42	550	29	69.0%	8	19.0%	5	11.9%
Machine Shops	26,516	369	42	550	21	50.0%	19	45.2%	2	4.8%
Waterproofing Materials	17,250	471	42	550	33	78.6%	6	14.3%	3	7.1%
Convention Services & Facilities	9,736	680	42	550	34	81.0%	8	19.0%	0	0.0%
Flags & Banners	7,493	785	42	550	17	40.5%	22	52.4%	3	7.1%
Paging Equipment & Service	4,561	989	42	550	32	76.2%	8	19.0%	2	4.8%
Western Apparel	3,780	1090	42	550	35	83.3%	7	16.7%	0	0.0%
Recorded Information	3,268	1156	42	550	26	61.9%	8	19.0%	8	19.0%
Yoga Instruction	2,956	1193	42	550	28	66.7%	13	31.0%	1	2.4%
Automation Systems & Equipment	2,885	1207	42	550	34	81.0%	8	19.0%	0	0.0%
Marine Electronic Equipment & Supplies	2,878	1209	42	550	27	64.3%	15	35.7%	0	0.0%
Baby Sitters	2,729	1229	42	550	41	97.6%	1	2.4%	0	0.0%
Halls & Auditoriums	1,440	1528	42	550	19	45.2%	20	47.6%	3	7.1%
Motel & Hotel Management	1,172	1638	42	550	31	73.8%	10	23.8%	1	2.4%
Uniforms-Accessories	901	1740	42	550	23	54.8%	19	45.2%	0	0.0%
Audio-Visual Equipment-Wholesale & Manufacturers	728	1827	42	550	30	71.4%	11	26.2%	1	2.4%
Earthworms	389	2038	42	550	8	19.0%	33	78.6%	1	2.4%
Churches	11,999	597	41	551	27	65.9%	12	29.3%	2	4.9%
Insurance-Accident & Health	10,032	664	41	551	37	90.2%	4	9.8%	0	0.0%
Music Publishers	6,506	827	41	551	23	56.1%	16	39.0%	2	4.9%
Shoes-Wholesale & Manufacturers	4,248	1021	41	551	34	82.9%	6	14.6%	1	2.4%
Chemicals	4,117	1039	41	551	17	41.5%	23	56.1%	1	2.4%
Lamps & Lamp Shades-Retail	3,779	1091	41	551	16	39.0%	21	51.2%	4	9.8%
Shoppers News Publications	3,740	1097	41	551	30	73.2%	11	26.8%	0	0.0%
Massage Equipment & Supplies	3,242	1163	41	551	25	61.0%	9	22.0%	7	17.1%
Theater Stage Play Houses	2,783	1225	41	551	26	63.4%	14	34.1%	1	2.4%
Physicians & Surgeons-Anesthesiologists	2,234	1326	41	551	30	73.2%	11	26.8%	0	0.0%
Vehicle Sales - Manufacturing Cos.	1,653	1468	41	551	34	82.9%	6	14.6%	1	2.4%
Mobile Homes-Rent & Lease	1,475	1520	41	551	27	65.9%	13	31.7%	1	2.4%
Darts & Dart Boards	237	2167	41	551	27	65.9%	14	34.1%	0	0.0%
Building Inspection	12,314	589	40	552	31	77.5%	6	15.0%	3	7.5%
Shower Doors & Enclosures	6,179	842	40	552	26	65.0%	13	32.5%	1	2.5%
Auto Diagnostic Service	5,760	877	40	552	29	72.5%	11	27.5%	0	0.0%
Petroleum Products	5,480	904	40	552	33	82.5%	7	17.5%	0	0.0%
Electric Equipment & Supplies-Wholesale	4,761	969	40	552	8	20.0%	31	77.5%	1	2.5%
Glass - Beveled, Carved, Ornamental, Etc.	4,343	1013	40	552	23	57.5%	14	35.0%	3	7.5%
Aircraft Schools	4,173	1031	40	552	10	25.0%	25	62.5%	5	12.5%
Optical Equipment & Supplies	3,259	1159	40	552	30	75.0%	10	25.0%	0	0.0%
Gourmet Shops	2,222	1331	40	552	20	50.0%	18	45.0%	2	5.0%
Dancing Supplies	1,661	1466	40	552	27	67.5%	13	32.5%	0	0.0%
Photographic Color Prints & Trans.	1,629	1475	40	552	15	37.5%	24	60.0%	1	2.5%
Laundry Consultants	340	2073	40	552	17	42.5%	21	52.5%	2	5.0%
Trucking-Heavy Hauling	22,369	409	39	553	16	41.0%	22	56.4%	1	2.6%
Demolition Contractors	18,602	452	39	553	20	51.3%	18	46.2%	1	2.6%
Fire Protection Equipment & Supplies	10,550	644	39	553	24	61.5%	10	25.6%	5	12.8%
Swimming Pool Manufacturers & Distributors	5,897	865	39	553	21	53.8%	18	46.2%	0	0.0%
Land Companies	5,000	945	39	553	23	59.0%	14	35.9%	2	5.1%
Saddlery & Harness	4,143	1035	39	553	21	53.8%	17	43.6%	1	2.6%
Air Conditioning Supplies & Parts	3,765	1095	39	553	24	61.5%	12	30.8%	3	7.7%
Sporting Goods-Wholesale & Manufacturers	3,557	1124	39	553	25	64.1%	13	33.3%	1	2.6%
Advertising-Shoppers Guides	2,884	1208	39	553	12	30.8%	23	59.0%	4	10.3%
Stone-Cast	1,998	1381	39	553	19	48.7%	20	51.3%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Grilles, Registers & Diffusers	376	2048	39	553	38	97.4%	1	2.6%	0	0.0%
Drainage Contractors	8,967	709	38	554	21	55.3%	10	26.3%	7	18.4%
Language Schools	7,271	796	38	554	24	63.2%	13	34.2%	1	2.6%
Sauna Equipment & Supplies	3,078	1176	38	554	17	44.7%	16	42.1%	5	13.2%
Fans-Household	1,777	1429	38	554	17	44.7%	13	34.2%	8	21.1%
Accumulators	1,011	1693	38	554	22	57.9%	16	42.1%	0	0.0%
Alternators & Generators - Retail	629	1879	38	554	10	26.3%	24	63.2%	4	10.5%
Senior Citizen's Service Organization	11,492	615	37	555	21	56.8%	16	43.2%	0	0.0%
Parking Area Maintenance & Marking	5,610	888	37	555	9	24.3%	27	73.0%	1	2.7%
Consumers Cooperative Organizations	5,158	932	37	555	18	48.6%	7	18.9%	12	32.4%
Waste Containers	4,312	1016	37	555	24	64.9%	12	32.4%	1	2.7%
Religious Goods	3,656	1110	37	555	27	73.0%	10	27.0%	0	0.0%
Auto Smog Inspection	3,586	1120	37	555	26	70.3%	10	27.0%	1	2.7%
Trailers-Automotive Utility	2,318	1309	37	555	18	48.6%	15	40.5%	4	10.8%
Laboratory Equipment & Supplies	1,806	1422	37	555	27	73.0%	10	27.0%	0	0.0%
Computers-Furniture	1,544	1499	37	555	32	86.5%	5	13.5%	0	0.0%
Booths-Toll, Parking, Etc.	310	2099	37	555	19	51.4%	15	40.5%	3	8.1%
Lawyers-Criminal	13,286	563	36	556	32	88.9%	4	11.1%	0	0.0%
Real Estate Schools	6,324	833	36	556	25	69.4%	10	27.8%	1	2.8%
Human Services Organizations	3,052	1182	36	556	12	33.3%	3	8.3%	21	58.3%
Training-Video Instruction Tapes	2,931	1200	36	556	16	44.4%	20	55.6%	0	0.0%
Roommate Referral Service	2,514	1264	36	556	17	47.2%	17	47.2%	2	5.6%
Motorcycles-Renting & Leasing	2,350	1302	36	556	21	58.3%	14	38.9%	1	2.8%
Florists-Wholesale	2,191	1340	36	556	18	50.0%	18	50.0%	0	0.0%
Swimming Instruction	2,117	1357	36	556	21	58.3%	14	38.9%	1	2.8%
Gun Safety & Marksmanship Instruction	1,217	1614	36	556	20	55.6%	15	41.7%	1	2.8%
Vacuum Equipment & Systems	1,136	1646	36	556	21	58.3%	12	33.3%	3	8.3%
Railroads	867	1760	36	556	31	86.1%	4	11.1%	1	2.8%
Computers-Rent & Lease	21,183	424	35	557	24	68.6%	10	28.6%	1	2.9%
Elevators-Sales & Service	10,881	632	35	557	24	68.6%	11	31.4%	0	0.0%
Secretarial Services	10,114	663	35	557	25	71.4%	9	25.7%	1	2.9%
Contractors Equipment & Supplies - Rent & Lease	7,681	777	35	557	18	51.4%	16	45.7%	1	2.9%
Pumps-Service & Repair	7,363	792	35	557	29	82.9%	5	14.3%	1	2.9%
Attorney Referral Service	6,078	853	35	557	23	65.7%	12	34.3%	0	0.0%
Concrete Construction Forms & Accessories.	5,474	905	35	557	14	40.0%	20	57.1%	1	2.9%
Event Planners	3,673	1108	35	557	25	71.4%	8	22.9%	2	5.7%
Divorce Assistance	3,547	1125	35	557	9	25.7%	23	65.7%	3	8.6%
Cosmetics - Wholesale & Manufacturers	2,943	1197	35	557	23	65.7%	4	11.4%	8	22.9%
Lights Bulbs & Tubes	2,360	1300	35	557	17	48.6%	18	51.4%	0	0.0%
Laundry Equipment	2,298	1312	35	557	15	42.9%	12	34.3%	8	22.9%
Health & Medical Products - Scientifically Unproven	1,736	1440	35	557	30	85.7%	5	14.3%	0	0.0%
Water Heaters-Parts & Supplies	692	1845	35	557	19	54.3%	11	31.4%	5	14.3%
Concert Halls	606	1895	35	557	19	54.3%	14	40.0%	2	5.7%
Charity - National	48,944	230	34	558	18	52.9%	13	38.2%	3	8.8%
Steel Fabricators	15,321	509	34	558	16	47.1%	17	50.0%	1	2.9%
Plastering Contractors	14,898	524	34	558	16	47.1%	17	50.0%	1	2.9%
Sheet Metal Work	12,506	579	34	558	12	35.3%	21	61.8%	1	2.9%
Tile-Non-Ceramic-Contractors & Dealers	6,920	811	34	558	13	38.2%	18	52.9%	3	8.8%
Writers-Business	6,216	838	34	558	4	11.8%	25	73.5%	5	14.7%
Psychiatrists & Psychiatric Services	6,023	855	34	558	29	85.3%	5	14.7%	0	0.0%
Machine Tools	5,732	879	34	558	20	58.8%	14	41.2%	0	0.0%
Designers-Industrial	3,220	1165	34	558	6	17.6%	26	76.5%	2	5.9%
Hand Painting & Decorating	2,935	1199	34	558	13	38.2%	20	58.8%	1	2.9%
Stables	2,542	1260	34	558	22	64.7%	10	29.4%	2	5.9%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Eviction Service	1,784	1428	34	558	18	52.9%	16	47.1%	0	0.0%
Pet Health Plans	1,715	1451	34	558	28	82.4%	5	14.7%	1	2.9%
Leather	1,213	1617	34	558	27	79.4%	6	17.6%	1	2.9%
Bras	680	1854	34	558	10	29.4%	19	55.9%	5	14.7%
Trophies	11,322	616	33	559	19	57.6%	8	24.2%	6	18.2%
Industrial Manufacturers	9,762	677	33	559	25	75.8%	6	18.2%	2	6.1%
Pet Exercising Service	9,643	681	33	559	17	51.5%	15	45.5%	1	3.0%
Barber Schools	3,353	1149	33	559	22	66.7%	10	30.3%	1	3.0%
Firewood	2,200	1338	33	559	16	48.5%	16	48.5%	1	3.0%
Printing Brokers	2,080	1364	33	559	11	33.3%	22	66.7%	0	0.0%
Layouts-Office, Factory, Etc	1,483	1516	33	559	18	54.5%	14	42.4%	1	3.0%
Water Coolers-Equipment & Supplies	922	1734	33	559	24	72.7%	9	27.3%	0	0.0%
Alternators & Generators - Auto Repair	841	1772	33	559	18	54.5%	15	45.5%	0	0.0%
Glass-Block	9,085	703	32	560	21	65.6%	9	28.1%	2	6.3%
Marine Contractors	8,441	729	32	560	19	59.4%	11	34.4%	2	6.3%
Millwork	5,335	916	32	560	10	31.3%	19	59.4%	3	9.4%
Hazardous & Medical Waste Services	3,806	1085	32	560	16	50.0%	16	50.0%	0	0.0%
Irrigation Consultants	3,766	1094	32	560	17	53.1%	14	43.8%	1	3.1%
Trust Companies	3,763	1096	32	560	22	68.8%	9	28.1%	1	3.1%
Nursery Stock Dealers	3,120	1171	32	560	21	65.6%	11	34.4%	0	0.0%
Antiques-Repair & Restore	2,387	1292	32	560	15	46.9%	16	50.0%	1	3.1%
Trailers-Camping & Travel	1,325	1566	32	560	23	71.9%	9	28.1%	0	0.0%
Rubbish & Garbage Removal Contractors Equipment	1,200	1624	32	560	17	53.1%	15	46.9%	0	0.0%
Imprinting	787	1798	32	560	16	50.0%	13	40.6%	3	9.4%
Seeds & Bulbs-Wholesale	332	2081	32	560	19	59.4%	13	40.6%	0	0.0%
Janitors Equipment & Supplies	12,813	573	31	561	24	77.4%	7	22.6%	0	0.0%
Roofing Materials	10,907	630	31	561	18	58.1%	12	38.7%	1	3.2%
Trailers-Repair & Service	5,384	913	31	561	17	54.8%	13	41.9%	1	3.2%
Mobile Homes-Equipment & Parts	5,201	926	31	561	18	58.1%	13	41.9%	0	0.0%
Roofing Service Consultants	5,120	934	31	561	25	80.6%	6	19.4%	0	0.0%
MRI (Magnetic Resonance Imaging)	4,984	947	31	561	24	77.4%	7	22.6%	0	0.0%
Sales Organizations	4,077	1043	31	561	20	64.5%	10	32.3%	1	3.2%
Printers-Business Forms	3,835	1080	31	561	19	61.3%	12	38.7%	0	0.0%
Garments-Printing & Lettering	3,657	1109	31	561	12	38.7%	18	58.1%	1	3.2%
China & Glassware-Retail	3,414	1142	31	561	11	35.5%	4	12.9%	16	51.6%
Tractor Equipment & Parts	2,913	1203	31	561	24	77.4%	6	19.4%	1	3.2%
Cargo & Freight Containers	1,937	1389	31	561	19	61.3%	10	32.3%	2	6.5%
Auto Service - Rust proofing Shops	1,683	1460	31	561	24	77.4%	4	12.9%	3	9.7%
Tennis Courts-Private	1,444	1527	31	561	23	74.2%	7	22.6%	1	3.2%
Concrete Block & Product Molding Machine	1,310	1572	31	561	18	58.1%	9	29.0%	4	12.9%
Maternity Clothes	1,291	1582	31	561	14	45.2%	15	48.4%	2	6.5%
Electric Cars	971	1712	31	561	15	48.4%	16	51.6%	0	0.0%
Public Relations Counselors	9,321	692	30	562	14	46.7%	16	53.3%	0	0.0%
Human Resources	8,655	721	30	562	21	70.0%	7	23.3%	2	6.7%
Automated Teller Machines	4,645	980	30	562	20	66.7%	8	26.7%	2	6.7%
Carpet & Rug Dealers-Used	3,941	1062	30	562	21	70.0%	9	30.0%	0	0.0%
Video Equipment-Service & Repair	2,995	1186	30	562	13	43.3%	15	50.0%	2	6.7%
Abrasives	2,340	1306	30	562	16	53.3%	11	36.7%	3	10.0%
Skating Rinks	1,998	1381	30	562	24	80.0%	5	16.7%	1	3.3%
Wineries	1,868	1408	30	562	16	53.3%	13	43.3%	1	3.3%
Fabrics-Wholesale & Manufacturers	1,384	1545	30	562	24	80.0%	4	13.3%	2	6.7%
Hats-Retail	1,366	1549	30	562	21	70.0%	9	30.0%	0	0.0%
Flowers-Preserved	1,305	1577	30	562	16	53.3%	14	46.7%	0	0.0%
Covers-Protective	909	1736	30	562	22	73.3%	7	23.3%	1	3.3%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Musical Instruments-Repair	755	1812	30	562	20	66.7%	10	33.3%	0	0.0%
Trampolines	707	1839	30	562	27	90.0%	3	10.0%	0	0.0%
Employment Service - Employee Leasing	19,714	443	29	563	23	79.3%	6	20.7%	0	0.0%
Mediation Services	11,748	606	29	563	21	72.4%	8	27.6%	0	0.0%
Foreign Exchange Brokers	6,706	822	29	563	11	37.9%	16	55.2%	2	6.9%
Aluminum Fabricators	4,981	948	29	563	25	86.2%	3	10.3%	1	3.4%
Safety & Rescue Equipment Sales & Services.	3,710	1104	29	563	22	75.9%	6	20.7%	1	3.4%
Parking Stations & Garages - Construction	2,364	1299	29	563	12	41.4%	16	55.2%	1	3.4%
Machinery-New	1,911	1393	29	563	13	44.8%	15	51.7%	1	3.4%
Concert Bureaus	621	1884	29	563	22	75.9%	7	24.1%	0	0.0%
Water Heaters-Wholesale & Manufacturers	572	1921	29	563	25	86.2%	4	13.8%	0	0.0%
Industrial Products Wholesalers & Distributors	13,878	552	28	564	17	60.7%	10	35.7%	1	3.6%
Laser Vision Correction	12,408	585	28	564	22	78.6%	4	14.3%	2	7.1%
Window Shades-Equipment & Supplies	6,947	810	28	564	19	67.9%	6	21.4%	3	10.7%
Messenger Service	5,544	896	28	564	23	82.1%	5	17.9%	0	0.0%
Mirrors	4,942	953	28	564	16	57.1%	11	39.3%	1	3.6%
Van Conversions & Accessories	4,758	970	28	564	21	75.0%	7	25.0%	0	0.0%
Prosthetic Devices	4,085	1042	28	564	23	82.1%	1	3.6%	4	14.3%
Trailers-Equipment & Parts	3,162	1167	28	564	11	39.3%	13	46.4%	4	14.3%
Siding Materials	3,095	1174	28	564	21	75.0%	6	21.4%	1	3.6%
Orthopedic Appliances	2,239	1324	28	564	16	57.1%	11	39.3%	1	3.6%
Interior Decorators & Designers Supplies	2,140	1353	28	564	16	57.1%	10	35.7%	2	7.1%
Barbecue	2,022	1374	28	564	20	71.4%	8	28.6%	0	0.0%
Fence Posts & Fittings	1,593	1484	28	564	16	57.1%	12	42.9%	0	0.0%
Chairs-Orthopedic & Lift	1,546	1498	28	564	24	85.7%	4	14.3%	0	0.0%
Inks-Manufacturers Materials	1,071	1668	28	564	18	64.3%	7	25.0%	3	10.7%
Shipping Room Supplies	977	1710	28	564	19	67.9%	9	32.1%	0	0.0%
Bicycles-Wholesale & Manufacturers	708	1838	28	564	15	53.6%	12	42.9%	1	3.6%
Pictures	456	1994	28	564	13	46.4%	12	42.9%	3	10.7%
Day Care-Adults	10,599	642	27	565	13	48.1%	13	48.1%	1	3.7%
Electrolysis	8,771	715	27	565	16	59.3%	8	29.6%	3	11.1%
Audio-Visual Consultants	7,704	774	27	565	11	40.7%	14	51.9%	2	7.4%
Foreclosure Rescue	4,746	971	27	565	17	63.0%	10	37.0%	0	0.0%
Delicatessens	4,077	1043	27	565	18	66.7%	8	29.6%	1	3.7%
Metal Salvage Yards	3,959	1057	27	565	13	48.1%	13	48.1%	1	3.7%
Religious Organizations	3,480	1135	27	565	11	40.7%	15	55.6%	1	3.7%
Glassware-Wholesale & Manufacturers	2,983	1188	27	565	19	70.4%	8	29.6%	0	0.0%
Musical Instruments-Wholesale & Manufacturers	2,875	1212	27	565	16	59.3%	10	37.0%	1	3.7%
Go-Karts	2,190	1341	27	565	24	88.9%	3	11.1%	0	0.0%
Office & Desk Space Rental Service	1,603	1481	27	565	18	66.7%	7	25.9%	2	7.4%
Pottery	1,571	1488	27	565	14	51.9%	10	37.0%	3	11.1%
Radios-Citizen Band	328	2084	27	565	4	14.8%	16	59.3%	7	25.9%
Refrigeration Equipment - Commercial - Sales & Service	10,968	627	26	566	19	73.1%	6	23.1%	1	3.8%
Safety Consultants	10,493	649	26	566	18	69.2%	4	15.4%	4	15.4%
Drug Abuse & Addiction - Info & Treatment	8,701	718	26	566	20	76.9%	6	23.1%	0	0.0%
Sand & Gravel	8,338	737	26	566	12	46.2%	14	53.8%	0	0.0%
Feed Dealers	6,848	817	26	566	16	61.5%	10	38.5%	0	0.0%
Surgical Appliances & Supplies	5,685	883	26	566	20	76.9%	5	19.2%	1	3.8%
Computers-Graphics	4,563	988	26	566	11	42.3%	14	53.8%	1	3.8%
Tile-Ceramic-Manufacturers & Distributors	4,057	1047	26	566	20	76.9%	5	19.2%	1	3.8%
Process Servers	3,496	1133	26	566	18	69.2%	7	26.9%	1	3.8%
Physicians & Surgeons-Osteopathic-D.O.	3,248	1161	26	566	24	92.3%	2	7.7%	0	0.0%
Smokers Information & Treatment	1,937	1389	26	566	15	57.7%	11	42.3%	0	0.0%
Stamps-Collectors	1,716	1450	26	566	23	88.5%	3	11.5%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Vinyl Repair	1,667	1463	26	566	8	30.8%	16	61.5%	2	7.7%
Economic Research & Analysis	1,551	1495	26	566	13	50.0%	13	50.0%	0	0.0%
Batteries-Storage-Wholesale & Manufacturers	1,521	1504	26	566	23	88.5%	3	11.5%	0	0.0%
Sewing Machines-Service & Repair	1,251	1602	26	566	13	50.0%	11	42.3%	2	7.7%
Spas & Hot Tubs-Supplies & Parts	1,193	1626	26	566	18	69.2%	8	30.8%	0	0.0%
Engines-Gas	1,133	1649	26	566	12	46.2%	14	53.8%	0	0.0%
Towers	800	1792	26	566	13	50.0%	13	50.0%	0	0.0%
Sportswear-Wholesale & Manufacturers	517	1957	26	566	17	65.4%	8	30.8%	1	3.8%
Desktop Publishing	5,768	875	25	567	10	40.0%	14	56.0%	1	4.0%
Toilets-Portable	5,718	881	25	567	12	48.0%	13	52.0%	0	0.0%
Surgical Centers	5,712	882	25	567	21	84.0%	4	16.0%	0	0.0%
Personnel Consultants	5,679	884	25	567	18	72.0%	6	24.0%	1	4.0%
Horse Breeders	5,189	928	25	567	13	52.0%	11	44.0%	1	4.0%
Screen Repair	4,611	983	25	567	8	32.0%	13	52.0%	4	16.0%
Carpet & Rug Cleaning Equipment& Supplies	4,402	1003	25	567	15	60.0%	6	24.0%	4	16.0%
Fuel Economizers	2,522	1263	25	567	17	68.0%	7	28.0%	1	4.0%
Horse Dealers	1,201	1623	25	567	17	68.0%	6	24.0%	2	8.0%
Decoration Contractors-Party, Convention, Etc	988	1704	25	567	11	44.0%	13	52.0%	1	4.0%
Gun sights, Scopes & Mounts	627	1880	25	567	17	68.0%	7	28.0%	1	4.0%
Tools - Power Actuated	555	1931	25	567	17	68.0%	7	28.0%	1	4.0%
Glass-Stained & Leaded	8,339	736	24	568	16	66.7%	8	33.3%	0	0.0%
Artificial Turf	6,900	813	24	568	15	62.5%	8	33.3%	1	4.2%
Gates	5,492	902	24	568	11	45.8%	11	45.8%	2	8.3%
Physicians & Surgeons-Allergy	4,364	1009	24	568	20	83.3%	4	16.7%	0	0.0%
Diving Instruction	3,966	1056	24	568	17	70.8%	7	29.2%	0	0.0%
Fur Business-Retail	3,158	1168	24	568	17	70.8%	7	29.2%	0	0.0%
Trucks-Industrial	3,104	1172	24	568	17	70.8%	7	29.2%	0	0.0%
Weather Instruments	2,309	1310	24	568	16	66.7%	8	33.3%	0	0.0%
Holding Companies	2,105	1361	24	568	18	75.0%	5	20.8%	1	4.2%
Stadiums, Arenas & Athletic Fields	1,695	1457	24	568	18	75.0%	6	25.0%	0	0.0%
Pipes & Smokers Articles	1,572	1487	24	568	17	70.8%	7	29.2%	0	0.0%
Engravers-Stationery	981	1707	24	568	21	87.5%	2	8.3%	1	4.2%
Candles-Wholesale & Manufacturers	863	1762	24	568	7	29.2%	17	70.8%	0	0.0%
Linings-Plastic, Membrane, Etc	576	1917	24	568	13	54.2%	8	33.3%	3	12.5%
Ski Centers & Resorts	567	1924	24	568	20	83.3%	4	16.7%	0	0.0%
Drawing Materials	412	2022	24	568	16	66.7%	8	33.3%	0	0.0%
Horseshoe Equipment & Supplies	300	2109	24	568	6	25.0%	18	75.0%	0	0.0%
Washing Machines & Dryers - Coin Metered	248	2157	24	568	7	29.2%	13	54.2%	4	16.7%
Wheel Alignment, Fr & Axle Service - Auto	4,716	974	23	569	14	60.9%	9	39.1%	0	0.0%
Locksmiths Equipment & Supplies	4,694	975	23	569	12	52.2%	9	39.1%	2	8.7%
Metal Specialties	4,005	1052	23	569	19	82.6%	3	13.0%	1	4.3%
License Services	2,826	1221	23	569	17	73.9%	5	21.7%	1	4.3%
Employment Service - Government, Co, Fraternal, Etc.	2,408	1282	23	569	13	56.5%	10	43.5%	0	0.0%
Lightning Protection Equipment	2,206	1336	23	569	6	26.1%	17	73.9%	0	0.0%
Trailer Hitches	1,730	1443	23	569	20	87.0%	3	13.0%	0	0.0%
Labels-Paper	1,703	1455	23	569	17	73.9%	6	26.1%	0	0.0%
Auto Bumpers, Guards & Grilles	1,654	1467	23	569	7	30.4%	16	69.6%	0	0.0%
Fashion Consultants	1,395	1540	23	569	17	73.9%	6	26.1%	0	0.0%
Mobile Homes Manufacturers Equipment & Supplies	1,336	1561	23	569	8	34.8%	13	56.5%	2	8.7%
Travel Agent Mills	1,281	1587	23	569	8	34.8%	12	52.2%	3	13.0%
Artificial Flowers, Plants & Trees	1,257	1600	23	569	16	69.6%	5	21.7%	2	8.7%
Laboratories-Veterinary	721	1829	23	569	20	87.0%	3	13.0%	0	0.0%
Vacuum Cleaners-Supplies & Parts	670	1859	23	569	16	69.6%	7	30.4%	0	0.0%
Student Housing	620	1885	23	569	12	52.2%	11	47.8%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Brads	519	1956	23	569	13	56.5%	9	39.1%	1	4.3%
Coffee Roasting & Handling Equipment	519	1956	23	569	7	30.4%	16	69.6%	0	0.0%
Farming Service	417	2019	23	569	21	91.3%	2	8.7%	0	0.0%
Chemists-Manufacturers	411	2023	23	569	9	39.1%	0	0.0%	14	60.9%
Suits - Custom Made	387	2040	23	569	15	65.2%	8	34.8%	0	0.0%
Cremation Services	14,394	534	22	570	15	68.2%	7	31.8%	0	0.0%
Exporters	7,194	799	22	570	11	50.0%	11	50.0%	0	0.0%
Data Systems - Consultants & Designers	5,915	862	22	570	15	68.2%	6	27.3%	1	4.5%
Lifts	5,018	942	22	570	20	90.9%	2	9.1%	0	0.0%
Material Handling Equipment	4,584	987	22	570	7	31.8%	14	63.6%	1	4.5%
Aluminum Products	4,147	1034	22	570	20	90.9%	2	9.1%	0	0.0%
Wire & Cable-Electric	3,797	1087	22	570	20	90.9%	2	9.1%	0	0.0%
Restaurant Equipment-Repair & Service	3,633	1112	22	570	13	59.1%	8	36.4%	1	4.5%
Gasoline-Wholesale	2,514	1264	22	570	8	36.4%	14	63.6%	0	0.0%
Coins & Tokens-Manufacturers	2,429	1279	22	570	20	90.9%	2	9.1%	0	0.0%
Ventilating Systems-Cleaning	2,272	1319	22	570	20	90.9%	2	9.1%	0	0.0%
Pavement & Floor Marking Services	2,053	1366	22	570	21	95.5%	0	0.0%	1	4.5%
Parachute Jumping Instruction	1,887	1403	22	570	13	59.1%	8	36.4%	1	4.5%
Musicians	1,600	1482	22	570	11	50.0%	8	36.4%	3	13.6%
Archery Equipment & Supplies	1,550	1496	22	570	13	59.1%	8	36.4%	1	4.5%
Art Metal Work	1,487	1515	22	570	7	31.8%	14	63.6%	1	4.5%
Gas - Industrial & Medical - Cylinder & Bulk	1,275	1590	22	570	15	68.2%	7	31.8%	0	0.0%
Insurance-Liability	1,259	1599	22	570	14	63.6%	7	31.8%	1	4.5%
Encyclopedias	941	1726	22	570	16	72.7%	4	18.2%	2	9.1%
Linens-Wholesale & Manufacturers	877	1754	22	570	16	72.7%	6	27.3%	0	0.0%
Hotel Product Sales	606	1895	22	570	18	81.8%	4	18.2%	0	0.0%
Hosiery-Retail	560	1927	22	570	10	45.5%	11	50.0%	1	4.5%
Truck Driver Leasing	548	1936	22	570	21	95.5%	1	4.5%	0	0.0%
Television & Radio Parts-Wholesale & Manufacturers	318	2092	22	570	16	72.7%	6	27.3%	0	0.0%
Typewriters	254	2151	22	570	19	86.4%	3	13.6%	0	0.0%
Sandblasting	7,823	767	21	571	6	28.6%	12	57.1%	3	14.3%
Balloons-Novelty & Toy	7,410	789	21	571	11	52.4%	8	38.1%	2	9.5%
Lighting Systems & Equipment	4,383	1006	21	571	18	85.7%	3	14.3%	0	0.0%
Animal Health Products	3,450	1139	21	571	13	61.9%	8	38.1%	0	0.0%
Bankruptcy Assistance & Services	3,246	1162	21	571	3	14.3%	18	85.7%	0	0.0%
Linoleum Dealers	2,877	1210	21	571	11	52.4%	8	38.1%	2	9.5%
Educational Research	2,830	1219	21	571	18	85.7%	3	14.3%	0	0.0%
Uniform Supply Service	2,580	1248	21	571	16	76.2%	5	23.8%	0	0.0%
Batteries-Storage-Retail	2,575	1251	21	571	14	66.7%	6	28.6%	1	4.8%
Massage Therapeutic	2,491	1268	21	571	16	76.2%	4	19.0%	1	4.8%
Distributing Service-Circular, Sample	2,403	1285	21	571	16	76.2%	4	19.0%	1	4.8%
Oil Burners	2,391	1289	21	571	9	42.9%	6	28.6%	6	28.6%
Candy & Confectionery - Wholesale & Manufacturers	2,328	1307	21	571	11	52.4%	10	47.6%	0	0.0%
Greeting Cards-Retail	2,224	1330	21	571	13	61.9%	6	28.6%	2	9.5%
Water-Bottled & Bulk	2,031	1372	21	571	13	61.9%	7	33.3%	1	4.8%
Tents-Rental	1,935	1390	21	571	10	47.6%	11	52.4%	0	0.0%
Campers-Service & Repair	1,295	1579	21	571	14	66.7%	7	33.3%	0	0.0%
Auto Radios & Stereos-Wholesale & Manufacturers	1,257	1600	21	571	15	71.4%	5	23.8%	1	4.8%
Oils-Lubricating	825	1777	21	571	16	76.2%	5	23.8%	0	0.0%
Fur Business-Wholesale & Manufacturers	778	1802	21	571	6	28.6%	13	61.9%	2	9.5%
Biological Products	753	1814	21	571	13	61.9%	8	38.1%	0	0.0%
Cosmetic Sales by Mail	732	1825	21	571	3	14.3%	18	85.7%	0	0.0%
Hay	698	1840	21	571	3	14.3%	18	85.7%	0	0.0%
Slip Covers	568	1923	21	571	15	71.4%	6	28.6%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Watches-Wholesale & Manufacturers	557	1929	21	571	20	95.2%	1	4.8%	0	0.0%
Dune Buggies	524	1953	21	571	5	23.8%	7	33.3%	9	42.9%
Lead Products	473	1984	21	571	4	19.0%	7	33.3%	10	47.6%
Pattern Makers	319	2091	21	571	4	19.0%	17	81.0%	0	0.0%
Horse Transporting	250	2155	21	571	4	19.0%	17	81.0%	0	0.0%
Neckwear-Retail	131	2262	21	571	8	38.1%	13	61.9%	0	0.0%
Car Loading & Unloading	43	2352	21	571	15	71.4%	6	28.6%	0	0.0%
Electrical Power Systems Maintenance	8,871	712	20	572	11	55.0%	4	20.0%	5	25.0%
Trucking-Motor Freight	5,442	908	20	572	11	55.0%	4	20.0%	5	25.0%
Occupational Health-Nursing Services	4,843	959	20	572	12	60.0%	7	35.0%	1	5.0%
Plastics - Products - Finished Wholesale & Manufacturers	3,879	1072	20	572	13	65.0%	6	30.0%	1	5.0%
Race Tracks	3,223	1164	20	572	16	80.0%	3	15.0%	1	5.0%
Freight Traffic Service	2,871	1213	20	572	17	85.0%	3	15.0%	0	0.0%
Storm Windows & Doors-Repair	2,742	1227	20	572	4	20.0%	16	80.0%	0	0.0%
Engineers - Mechanical	2,702	1234	20	572	8	40.0%	12	60.0%	0	0.0%
Modular Homes	2,451	1273	20	572	9	45.0%	10	50.0%	1	5.0%
Telephone Solicitation Companies	2,451	1273	20	572	9	45.0%	9	45.0%	2	10.0%
Paving Materials	2,176	1345	20	572	8	40.0%	12	60.0%	0	0.0%
Outplacement Consultants	1,953	1388	20	572	9	45.0%	8	40.0%	3	15.0%
Insurance-Dental	1,819	1419	20	572	19	95.0%	0	0.0%	1	5.0%
Air Cargo & Package Express Service	1,800	1423	20	572	11	55.0%	9	45.0%	0	0.0%
Office Buildings	1,612	1480	20	572	17	85.0%	3	15.0%	0	0.0%
Bicycles-Repair	965	1715	20	572	13	65.0%	6	30.0%	1	5.0%
Bridal & Millinery Supplies	947	1723	20	572	12	60.0%	8	40.0%	0	0.0%
Water Skiing Equipment & Supplies	890	1745	20	572	7	35.0%	11	55.0%	2	10.0%
Paving, Painting, Home Improvement - Itinerant Workers	817	1781	20	572	4	20.0%	12	60.0%	4	20.0%
Publishers Representatives	781	1800	20	572	13	65.0%	4	20.0%	3	15.0%
Church Supplies	762	1807	20	572	12	60.0%	8	40.0%	0	0.0%
Animal Registration & Identification	517	1957	20	572	9	45.0%	11	55.0%	0	0.0%
Girls Apparel	391	2036	20	572	6	30.0%	14	70.0%	0	0.0%
Campers-Rent & Lease	349	2067	20	572	11	55.0%	9	45.0%	0	0.0%
Lawn & Garden Equipment & Supplies - Rental	333	2080	20	572	11	55.0%	7	35.0%	2	10.0%
X-Ray Labs-Industrial	241	2164	20	572	11	55.0%	9	45.0%	0	0.0%
Online Networking	221	2181	20	572	17	85.0%	3	15.0%	0	0.0%
Parcel Post Assembly Service	211	2191	20	572	13	65.0%	7	35.0%	0	0.0%
Lotteries-Foreign	8,215	745	19	573	2	10.5%	2	10.5%	15	78.9%
Packing & Crating Service	5,669	885	19	573	11	57.9%	5	26.3%	3	15.8%
Sitting Services	5,159	931	19	573	16	84.2%	2	10.5%	1	5.3%
Engineers - Electrical	4,869	957	19	573	10	52.6%	6	31.6%	3	15.8%
Packaging Materials	4,251	1020	19	573	5	26.3%	13	68.4%	1	5.3%
Diamond Buyers	4,209	1025	19	573	14	73.7%	4	21.1%	1	5.3%
Management Training	4,049	1048	19	573	12	63.2%	7	36.8%	0	0.0%
Piano & Organ Moving	3,903	1068	19	573	6	31.6%	13	68.4%	0	0.0%
Mapping Services	3,064	1180	19	573	19	100.0%	0	0.0%	0	0.0%
Barter & Trade Exchanges	2,961	1192	19	573	9	47.4%	9	47.4%	1	5.3%
Recording Studio Equipment	2,842	1218	19	573	13	68.4%	5	26.3%	1	5.3%
Auto Listing Service	2,734	1228	19	573	5	26.3%	12	63.2%	2	10.5%
Conference Centers	2,701	1235	19	573	14	73.7%	3	15.8%	2	10.5%
Perfume-Wholesale & Manufacturers	2,419	1280	19	573	4	21.1%	11	57.9%	4	21.1%
Merchandise Brokers	2,351	1301	19	573	14	73.7%	5	26.3%	0	0.0%
Baseball Clubs	2,289	1314	19	573	14	73.7%	4	21.1%	1	5.3%
Auto Manufacturers Equipment & Supplies	2,268	1321	19	573	13	68.4%	6	31.6%	0	0.0%
Equestrian Services	2,189	1342	19	573	12	63.2%	7	36.8%	0	0.0%
Recreational Vehicles-Storage	2,141	1352	19	573	10	52.6%	9	47.4%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Medicines-Patent & Proprietary	2,105	1361	19	573	13	68.4%	5	26.3%	1	5.3%
Drapery & Curtain Cleaners	1,896	1399	19	573	10	52.6%	8	42.1%	1	5.3%
Wine Storage Equipment	1,760	1433	19	573	10	52.6%	9	47.4%	0	0.0%
Ranches	1,663	1465	19	573	12	63.2%	7	36.8%	0	0.0%
Flea Markets	1,342	1556	19	573	10	52.6%	7	36.8%	2	10.5%
Boat Storage	1,175	1636	19	573	13	68.4%	5	26.3%	1	5.3%
Guide Service	1,100	1655	19	573	11	57.9%	8	42.1%	0	0.0%
Wheelchair & Disability Transportation	1,097	1656	19	573	14	73.7%	5	26.3%	0	0.0%
Water Well Drilling Equipment & Supplies	1,064	1672	19	573	9	47.4%	10	52.6%	0	0.0%
Dinner Theatres	945	1724	19	573	12	63.2%	7	36.8%	0	0.0%
Lawyer Referral Service	824	1778	19	573	5	26.3%	14	73.7%	0	0.0%
House Cleaning Equipment & Supplies	822	1779	19	573	7	36.8%	12	63.2%	0	0.0%
Venetian Blinds-Wholesale & Manufacturers	803	1790	19	573	14	73.7%	4	21.1%	1	5.3%
Parks	791	1796	19	573	12	63.2%	7	36.8%	0	0.0%
Souvenirs-Retail	775	1803	19	573	9	47.4%	9	47.4%	1	5.3%
Photography Sales on the Internet	754	1813	19	573	10	52.6%	7	36.8%	2	10.5%
Bookbinders	650	1869	19	573	6	31.6%	12	63.2%	1	5.3%
Soccer Clubs	298	2111	19	573	10	52.6%	8	42.1%	1	5.3%
Art Organizations & Information	277	2129	19	573	7	36.8%	11	57.9%	1	5.3%
Reptiles	188	2207	19	573	12	63.2%	7	36.8%	0	0.0%
Fan Clubs	111	2281	19	573	19	100.0%	0	0.0%	0	0.0%
Translators & Interpreters	12,137	594	18	574	11	61.1%	7	38.9%	0	0.0%
Diamonds	10,729	636	18	574	15	83.3%	2	11.1%	1	5.6%
Landscape Lighting	6,539	825	18	574	9	50.0%	8	44.4%	1	5.6%
Fish & Seafood-Retail	4,591	986	18	574	7	38.9%	9	50.0%	2	11.1%
Farms	4,359	1010	18	574	10	55.6%	8	44.4%	0	0.0%
Home Automation	3,875	1073	18	574	15	83.3%	2	11.1%	1	5.6%
Oil Producers	3,682	1107	18	574	17	94.4%	1	5.6%	0	0.0%
Topsoil	3,576	1122	18	574	10	55.6%	6	33.3%	2	11.1%
Fertilizers	2,368	1296	18	574	14	77.8%	4	22.2%	0	0.0%
Linen Supply Service	2,232	1328	18	574	13	72.2%	5	27.8%	0	0.0%
Printing Equipment	2,224	1330	18	574	13	72.2%	5	27.8%	0	0.0%
Mail Boxes-Manufacturers & Distributors	2,009	1378	18	574	15	83.3%	3	16.7%	0	0.0%
Beer Dispensing & Cooling Equipment	1,997	1382	18	574	18	100.0%	0	0.0%	0	0.0%
Photography Schools	1,902	1397	18	574	13	72.2%	5	27.8%	0	0.0%
Lighting Fixtures-Wholesale & Manufacturers	1,875	1406	18	574	13	72.2%	4	22.2%	1	5.6%
Washing Machines & Dryers - Service & Repair	1,735	1441	18	574	15	83.3%	3	16.7%	0	0.0%
Doughnuts	1,585	1485	18	574	10	55.6%	8	44.4%	0	0.0%
Golf Equipment & Supplies-Wholesale & Manufacturers	1,392	1542	18	574	12	66.7%	5	27.8%	1	5.6%
Contest Arranging & Judging	1,364	1551	18	574	10	55.6%	6	33.3%	2	11.1%
Billiard Parlors	1,254	1601	18	574	3	16.7%	15	83.3%	0	0.0%
Coffee Brewing Devices	1,088	1659	18	574	14	77.8%	4	22.2%	0	0.0%
Trademark Agents & Consultants	611	1892	18	574	17	94.4%	0	0.0%	1	5.6%
Refrigerators & Freezers-Dealers	487	1973	18	574	11	61.1%	7	38.9%	0	0.0%
Ballrooms	402	2031	18	574	8	44.4%	6	33.3%	4	22.2%
Miniatures - Collectors	386	2041	18	574	5	27.8%	13	72.2%	0	0.0%
Variety Store Merchandise-Wholesale	367	2054	18	574	10	55.6%	6	33.3%	2	11.1%
Aprons-Industrial	330	2083	18	574	5	27.8%	12	66.7%	1	5.6%
Clutches	294	2115	18	574	7	38.9%	11	61.1%	0	0.0%
Audiologists	10,611	641	17	575	17	100.0%	0	0.0%	0	0.0%
Mental Health Services	8,330	738	17	575	13	76.5%	4	23.5%	0	0.0%
Physicians & Surgeons-Cardiology Services	6,443	830	17	575	17	100.0%	0	0.0%	0	0.0%
Drafting Services	6,172	843	17	575	6	35.3%	10	58.8%	1	5.9%
Logging Companies	5,815	872	17	575	7	41.2%	10	58.8%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Aircraft Parts & Supplies	5,732	878	17	575	8	47.1%	6	35.3%	3	17.6%
Stair Builders	5,546	895	17	575	5	29.4%	11	64.7%	1	5.9%
Fire Extinguishers	5,455	906	17	575	3	17.6%	13	76.5%	1	5.9%
Pipe Line Contractors	4,032	1049	17	575	5	29.4%	10	58.8%	2	11.8%
Scrap Metals	3,942	1061	17	575	7	41.2%	9	52.9%	1	5.9%
Pest Control Supplies & Equipment	3,727	1101	17	575	10	58.8%	5	29.4%	2	11.8%
Auto Appraisers	3,522	1131	17	575	15	88.2%	2	11.8%	0	0.0%
Beads	3,433	1140	17	575	9	52.9%	8	47.1%	0	0.0%
Marble & Terrazzo Cleaning & Service	3,406	1144	17	575	8	47.1%	8	47.1%	1	5.9%
Carpet & Rug Repair	3,066	1179	17	575	13	76.5%	3	17.6%	1	5.9%
Police Equipment	2,976	1190	17	575	16	94.1%	1	5.9%	0	0.0%
Airlines-Training Schools	2,939	1198	17	575	13	76.5%	4	23.5%	0	0.0%
Christmas Lights & Decorations	2,400	1286	17	575	11	64.7%	6	35.3%	0	0.0%
Office Furniture & Equipment - Repair & Refinishing	2,210	1335	17	575	9	52.9%	7	41.2%	1	5.9%
Baths-Equipment & Supplies	2,152	1348	17	575	10	58.8%	7	41.2%	0	0.0%
Bird & Wildlife Supply Shops	2,114	1358	17	575	8	47.1%	8	47.1%	1	5.9%
Audio-Visual Equipment-Supplies & Parts	2,022	1374	17	575	11	64.7%	5	29.4%	1	5.9%
Tractor Repair & Service	1,906	1396	17	575	12	70.6%	5	29.4%	0	0.0%
Truck Caps & Shells	1,785	1427	17	575	14	82.4%	3	17.6%	0	0.0%
Physicians & Surgeons-Gastroenterology	1,766	1432	17	575	14	82.4%	3	17.6%	0	0.0%
Cleaning Supplies Direct Door-to-Door	1,559	1492	17	575	6	35.3%	11	64.7%	0	0.0%
Baby Accessories-Wholesale & Manufacturers	1,552	1494	17	575	13	76.5%	1	5.9%	3	17.6%
Truck Stops	1,502	1508	17	575	11	64.7%	5	29.4%	1	5.9%
Public Utility Consultants	1,410	1537	17	575	12	70.6%	5	29.4%	0	0.0%
Racquetball Courts-Private	1,359	1552	17	575	13	76.5%	4	23.5%	0	0.0%
Decals	1,245	1605	17	575	8	47.1%	9	52.9%	0	0.0%
Waterbeds-Dealers	1,233	1608	17	575	16	94.1%	1	5.9%	0	0.0%
Flags & Banners-Manufacturers Supplies	935	1730	17	575	2	11.8%	14	82.4%	1	5.9%
Warehouses-Cold Storage	760	1808	17	575	13	76.5%	4	23.5%	0	0.0%
Optical Imaging Equipment & Systems	698	1840	17	575	16	94.1%	1	5.9%	0	0.0%
Skating Equipment & Supplies	689	1848	17	575	10	58.8%	7	41.2%	0	0.0%
Key Control Systems	416	2020	17	575	16	94.1%	1	5.9%	0	0.0%
Stools	96	2299	17	575	8	47.1%	8	47.1%	1	5.9%
Organizing Services - Household & Business	11,133	620	16	576	12	75.0%	4	25.0%	0	0.0%
Sprinklers-Automatic-Fire	7,829	764	16	576	5	31.3%	9	56.3%	2	12.5%
Roof Cleaning & Stain Removal	6,067	854	16	576	9	56.3%	7	43.8%	0	0.0%
Road Building Contractors	4,089	1041	16	576	9	56.3%	6	37.5%	1	6.3%
Glaziers	3,824	1083	16	576	9	56.3%	7	43.8%	0	0.0%
Farm Equipment-Repair & Parts	3,739	1098	16	576	15	93.8%	1	6.3%	0	0.0%
Petroleum	3,525	1130	16	576	12	75.0%	4	25.0%	0	0.0%
Artists Agents	3,260	1158	16	576	3	18.8%	12	75.0%	1	6.3%
Flight School	2,673	1240	16	576	4	25.0%	9	56.3%	3	18.8%
Computers - Network Security	2,494	1266	16	576	10	62.5%	6	37.5%	0	0.0%
Aviation Consultants	2,345	1304	16	576	12	75.0%	4	25.0%	0	0.0%
Chemical Cleaning-Industrial	2,277	1318	16	576	12	75.0%	4	25.0%	0	0.0%
Machinery Rebuild & Repair	2,229	1329	16	576	11	68.8%	5	31.3%	0	0.0%
Job Listing & Advisory Services - Advanced Fee	2,036	1371	16	576	16	100.0%	0	0.0%	0	0.0%
Window Shades-Cleaning & Repair	1,975	1386	16	576	15	93.8%	1	6.3%	0	0.0%
Bank Equipment & Supplies	1,548	1497	16	576	13	81.3%	3	18.8%	0	0.0%
Boat Transporting	1,364	1550	16	576	4	25.0%	10	62.5%	2	12.5%
Dairies	1,238	1606	16	576	10	62.5%	6	37.5%	0	0.0%
Fireplace Equipment-Wholesale & Manufacturers	1,119	1652	16	576	14	87.5%	2	12.5%	0	0.0%
Picture Frames-Manufacturers Supplies	958	1717	16	576	11	68.8%	5	31.3%	0	0.0%
Sewing Contractors	933	1731	16	576	9	56.3%	6	37.5%	1	6.3%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Yarn-Retail	828	1776	16	576	11	68.8%	5	31.3%	0	0.0%
Advertising-Radio	778	1802	16	576	15	93.8%	1	6.3%	0	0.0%
Astrologers	669	1860	16	576	10	62.5%	5	31.3%	1	6.3%
Boutique Items-Wholesale & Manufacturers	653	1868	16	576	3	18.8%	13	81.3%	0	0.0%
Reading Instruction	575	1918	16	576	11	68.8%	5	31.3%	0	0.0%
Webbing	543	1939	16	576	8	50.0%	8	50.0%	0	0.0%
Cake Decorating Equipment & Supplies	520	1955	16	576	14	87.5%	2	12.5%	0	0.0%
Bridal Supplies - Wholesale & Mfg.	403	2030	16	576	8	50.0%	8	50.0%	0	0.0%
Sundries Stores	367	2054	16	576	9	56.3%	6	37.5%	1	6.3%
Pens & Pencils-Retail	297	2112	16	576	11	68.8%	1	6.3%	4	25.0%
Asbestos Removal Service	22,129	413	15	577	12	80.0%	3	20.0%	0	0.0%
Lawyers-Personal Injury & Property Damage	14,949	520	15	577	11	73.3%	4	26.7%	0	0.0%
Ceiling Contractors	7,806	768	15	577	7	46.7%	8	53.3%	0	0.0%
Skylights	7,099	803	15	577	11	73.3%	3	20.0%	1	6.7%
Pianos-Tuning & Repair	5,596	891	15	577	4	26.7%	10	66.7%	1	6.7%
Student Exchange Programs	5,072	936	15	577	13	86.7%	2	13.3%	0	0.0%
Steel Erectors	4,989	946	15	577	3	20.0%	12	80.0%	0	0.0%
Acupuncturists	4,788	967	15	577	8	53.3%	6	40.0%	1	6.7%
Audio-Visual Equipment-Rent & Lease	4,208	1026	15	577	6	40.0%	6	40.0%	3	20.0%
Paper Products	3,900	1069	15	577	8	53.3%	4	26.7%	3	20.0%
Mulches	3,866	1075	15	577	9	60.0%	6	40.0%	0	0.0%
Pet Cemeteries, Crematories & Supplies	3,311	1153	15	577	6	40.0%	9	60.0%	0	0.0%
Custom Framing	3,301	1154	15	577	9	60.0%	4	26.7%	2	13.3%
Manicuring	3,294	1155	15	577	12	80.0%	1	6.7%	2	13.3%
Trucking-Dump	3,263	1157	15	577	3	20.0%	12	80.0%	0	0.0%
Lawyers - Patent	2,954	1194	15	577	13	86.7%	2	13.3%	0	0.0%
Professional Organizations	2,701	1235	15	577	7	46.7%	6	40.0%	2	13.3%
Army & Navy Goods	2,471	1271	15	577	4	26.7%	10	66.7%	1	6.7%
Rubber Stamps	2,346	1303	15	577	11	73.3%	4	26.7%	0	0.0%
Yacht Brokers	2,148	1349	15	577	11	73.3%	4	26.7%	0	0.0%
Boat Covers, Tops & Upholstery	2,005	1379	15	577	8	53.3%	7	46.7%	0	0.0%
Swimming Pools-Public	1,621	1478	15	577	10	66.7%	5	33.3%	0	0.0%
Giftware - Wholesale & Manufacturers	1,088	1659	15	577	7	46.7%	8	53.3%	0	0.0%
Springs-Automotive-Sales & Service	1,026	1688	15	577	13	86.7%	2	13.3%	0	0.0%
Orchestras & Bands	680	1854	15	577	9	60.0%	2	13.3%	4	26.7%
Playgrounds	567	1924	15	577	11	73.3%	4	26.7%	0	0.0%
Stationery-Wholesale & Manufacturers	484	1976	15	577	3	20.0%	8	53.3%	4	26.7%
Dietitians	462	1989	15	577	8	53.3%	7	46.7%	0	0.0%
Polishes	424	2015	15	577	12	80.0%	3	20.0%	0	0.0%
Advertising-Checking Service	308	2101	15	577	13	86.7%	2	13.3%	0	0.0%
Aquariums-Wholesale & Manufacturers	302	2107	15	577	10	66.7%	5	33.3%	0	0.0%
Land Clearing & Leveling	13,862	554	14	578	8	57.1%	5	35.7%	1	7.1%
Concrete-Ready Mixed	8,295	742	14	578	9	64.3%	4	28.6%	1	7.1%
Drama Instruction	6,186	841	14	578	13	92.9%	1	7.1%	0	0.0%
Auto Electric Equipment	5,126	933	14	578	12	85.7%	2	14.3%	0	0.0%
Aircraft Dealers	4,848	958	14	578	8	57.1%	5	35.7%	1	7.1%
Stone Setting	4,773	968	14	578	8	57.1%	6	42.9%	0	0.0%
Warehousing Services	3,861	1076	14	578	8	57.1%	6	42.9%	0	0.0%
Food ServiceManagement	3,787	1089	14	578	7	50.0%	6	42.9%	1	7.1%
Scales	2,876	1211	14	578	10	71.4%	4	28.6%	0	0.0%
Maps-Publishers & Distributors	2,530	1262	14	578	7	50.0%	7	50.0%	0	0.0%
Personal Security Guard Service	2,460	1272	14	578	8	57.1%	6	42.9%	0	0.0%
Museums	2,279	1317	14	578	12	85.7%	2	14.3%	0	0.0%
Advertising-Television	2,206	1336	14	578	8	57.1%	5	35.7%	1	7.1%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Restaurant Management	2,038	1370	14	578	10	71.4%	4	28.6%	0	0.0%
Jewelers'-Supplies	2,017	1376	14	578	10	71.4%	3	21.4%	1	7.1%
Airports	1,755	1435	14	578	12	85.7%	2	14.3%	0	0.0%
Labeling	1,696	1456	14	578	4	28.6%	5	35.7%	5	35.7%
Steel Detailers-Structural	1,644	1471	14	578	4	28.6%	5	35.7%	5	35.7%
Videoconferencing Services	1,558	1493	14	578	6	42.9%	7	50.0%	1	7.1%
Florists Supplies	1,535	1501	14	578	6	42.9%	7	50.0%	1	7.1%
Barn Equipment	1,512	1505	14	578	7	50.0%	6	42.9%	1	7.1%
Organs-Tune & Repair	1,435	1532	14	578	6	42.9%	8	57.1%	0	0.0%
Plating	1,435	1532	14	578	8	57.1%	5	35.7%	1	7.1%
Electric Heating Elements	1,433	1533	14	578	11	78.6%	3	21.4%	0	0.0%
Fishing Charters	1,367	1548	14	578	7	50.0%	7	50.0%	0	0.0%
Ceramic Products-Decorative	1,174	1637	14	578	4	28.6%	9	64.3%	1	7.1%
Outboard Motors-Repair	1,044	1680	14	578	8	57.1%	6	42.9%	0	0.0%
Furnaces-Industrial	860	1764	14	578	7	50.0%	7	50.0%	0	0.0%
Leather Goods-Repair	828	1776	14	578	4	28.6%	4	28.6%	6	42.9%
Basketball Clubs	807	1789	14	578	5	35.7%	7	50.0%	2	14.3%
Grant - Scholarship - Financial Aid Finder Service	807	1789	14	578	2	14.3%	10	71.4%	2	14.3%
Second Hand Stores	788	1797	14	578	8	57.1%	6	42.9%	0	0.0%
Sales Presentations	763	1806	14	578	12	85.7%	1	7.1%	1	7.1%
Electric Motors-Manufacturers & Distributors	577	1916	14	578	12	85.7%	2	14.3%	0	0.0%
Beds-Wholesale & Manufacturers	556	1930	14	578	12	85.7%	1	7.1%	1	7.1%
Karts - Motorized	447	2003	14	578	9	64.3%	4	28.6%	1	7.1%
Popcorn & Supplies	331	2082	14	578	7	50.0%	7	50.0%	0	0.0%
Underwear-Wholesale & Manufacturers	323	2088	14	578	10	71.4%	4	28.6%	0	0.0%
Electrolysis Equipment & Supplies	306	2103	14	578	9	64.3%	2	14.3%	3	21.4%
Rock Shops	298	2111	14	578	11	78.6%	3	21.4%	0	0.0%
Television & Radio-Rent & Lease	150	2243	14	578	7	50.0%	7	50.0%	0	0.0%
Carpet & Rug Weavers	90	2305	14	578	1	7.1%	13	92.9%	0	0.0%
Television Station Equipment	74	2321	14	578	0	0.0%	14	100.0%	0	0.0%
Photographers - Wedding	62	2333	14	578	10	71.4%	3	21.4%	1	7.1%
Advertising-Outdoor	5,491	903	13	579	7	53.8%	6	46.2%	0	0.0%
Utilities Underground-Locating	4,437	999	13	579	10	76.9%	3	23.1%	0	0.0%
Engineers - Structural	4,401	1004	13	579	10	76.9%	2	15.4%	1	7.7%
Mason Contractors Equipment & Supplies	4,356	1011	13	579	5	38.5%	7	53.8%	1	7.7%
Wood Finishing	3,604	1118	13	579	4	30.8%	8	61.5%	1	7.7%
Information Processing & Retrieval Equipment & Systems	3,596	1119	13	579	8	61.5%	5	38.5%	0	0.0%
Architectural & Construction Specs	3,451	1138	13	579	5	38.5%	6	46.2%	2	15.4%
Solar Energy Equipment & Sys. Mfg. & Dist.	3,100	1173	13	579	9	69.2%	4	30.8%	0	0.0%
Water Works Contractors	3,010	1185	13	579	10	76.9%	3	23.1%	0	0.0%
Greenhouses	2,574	1252	13	579	4	30.8%	9	69.2%	0	0.0%
Hydraulic Equipment & Supplies	2,550	1258	13	579	9	69.2%	4	30.8%	0	0.0%
Pension & Profit Sharing Plans	2,486	1269	13	579	12	92.3%	1	7.7%	0	0.0%
Engines-Diesel	2,374	1294	13	579	10	76.9%	3	23.1%	0	0.0%
Tuck Pointing	2,366	1297	13	579	7	53.8%	4	30.8%	2	15.4%
Stationers-Retail	2,211	1334	13	579	10	76.9%	2	15.4%	1	7.7%
Plaques	1,872	1407	13	579	8	61.5%	5	38.5%	0	0.0%
Motor coach Companies	1,859	1409	13	579	9	69.2%	4	30.8%	0	0.0%
Air Conditioning Equipment-Room Units	1,829	1415	13	579	10	76.9%	3	23.1%	0	0.0%
Drapery Installation Service	1,563	1490	13	579	5	38.5%	6	46.2%	2	15.4%
Cooking Instruction	1,498	1511	13	579	8	61.5%	4	30.8%	1	7.7%
Food Brokers	1,445	1526	13	579	9	69.2%	4	30.8%	0	0.0%
Lobbyists	1,385	1544	13	579	8	61.5%	5	38.5%	0	0.0%
Pillows	1,212	1618	13	579	5	38.5%	8	61.5%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Tools-Cutting	1,176	1635	13	579	5	38.5%	7	53.8%	1	7.7%
Karaoke Machines & Tapes	1,123	1650	13	579	9	69.2%	4	30.8%	0	0.0%
Lighting Fixtures-Supplies & Parts	1,040	1684	13	579	8	61.5%	5	38.5%	0	0.0%
Letters-Sign	1,007	1694	13	579	5	38.5%	8	61.5%	0	0.0%
Golf Course Equipment & Supplies	906	1738	13	579	6	46.2%	6	46.2%	1	7.7%
Telescopes	811	1786	13	579	3	23.1%	9	69.2%	1	7.7%
Beer & Ale-Retail	762	1807	13	579	9	69.2%	4	30.8%	0	0.0%
Treatment Centers & Rest Homes - Information & Placement	688	1849	13	579	8	61.5%	5	38.5%	0	0.0%
Veterinarians Equipment & Supplies	662	1865	13	579	8	61.5%	2	15.4%	3	23.1%
Calligraphers	636	1875	13	579	5	38.5%	8	61.5%	0	0.0%
Premium Goods	589	1909	13	579	10	76.9%	3	23.1%	0	0.0%
News Service	475	1982	13	579	9	69.2%	3	23.1%	1	7.7%
Motion Picture Film Distributors & Exchange	362	2057	13	579	8	61.5%	5	38.5%	0	0.0%
Embroidery Supplies	342	2072	13	579	4	30.8%	9	69.2%	0	0.0%
Tire Retread & Repair-Equipment & Supplies	339	2074	13	579	10	76.9%	2	15.4%	1	7.7%
Martial Arts Supplies & Equipment	292	2117	13	579	6	46.2%	4	30.8%	3	23.1%
Tourists Homes	267	2139	13	579	11	84.6%	2	15.4%	0	0.0%
Insurance-Funeral	186	2209	13	579	7	53.8%	6	46.2%	0	0.0%
Doll Clothing & Accessories	138	2255	13	579	5	38.5%	7	53.8%	1	7.7%
Bulletin & Directory Boards	67	2328	13	579	10	76.9%	2	15.4%	1	7.7%
Drilling & Boring Contractors	5,910	863	12	580	6	50.0%	6	50.0%	0	0.0%
Aircraft Servicing & Maintenance	5,206	925	12	580	9	75.0%	3	25.0%	0	0.0%
Laboratories-Research & Development	4,719	972	12	580	7	58.3%	4	33.3%	1	8.3%
Building Cleaning-Exterior	4,649	978	12	580	3	25.0%	9	75.0%	0	0.0%
Safes & Vaults	4,150	1033	12	580	11	91.7%	1	8.3%	0	0.0%
Agricultural Services	4,068	1044	12	580	10	83.3%	2	16.7%	0	0.0%
Brick-Clay-Common & Face	3,952	1059	12	580	9	75.0%	2	16.7%	1	8.3%
Cleaning Systems Press, Chemical, Etc	3,791	1088	12	580	6	50.0%	6	50.0%	0	0.0%
Patent Agents	3,620	1115	12	580	11	91.7%	1	8.3%	0	0.0%
Lumber-Wholesale	3,389	1145	12	580	4	33.3%	8	66.7%	0	0.0%
Welding Equipment & Supplies	3,252	1160	12	580	10	83.3%	2	16.7%	0	0.0%
Accounting & Bookkeeping Machines	2,860	1215	12	580	4	33.3%	8	66.7%	0	0.0%
Detective Agencies	2,618	1244	12	580	5	41.7%	6	50.0%	1	8.3%
Railings	2,568	1253	12	580	4	33.3%	6	50.0%	2	16.7%
Oil Land Leases	2,531	1261	12	580	9	75.0%	2	16.7%	1	8.3%
Whirlpool Bath Equipment & Supplies	2,299	1311	12	580	11	91.7%	1	8.3%	0	0.0%
Hardware-Wholesale & Manufacturers	2,169	1347	12	580	11	91.7%	1	8.3%	0	0.0%
Dock Builders	2,108	1360	12	580	5	41.7%	7	58.3%	0	0.0%
Air Ambulance Service	2,039	1369	12	580	10	83.3%	2	16.7%	0	0.0%
Television Program Producers	2,019	1375	12	580	8	66.7%	4	33.3%	0	0.0%
Weed Control Service	1,879	1404	12	580	9	75.0%	3	25.0%	0	0.0%
Beer Home Brewing Equipment & Supplies	1,749	1436	12	580	6	50.0%	6	50.0%	0	0.0%
Greeting Cards-Wholesale & Manufacturers	1,488	1514	12	580	2	16.7%	3	25.0%	7	58.3%
Artists-Commercial	1,424	1535	12	580	6	50.0%	5	41.7%	1	8.3%
Surfboards	1,341	1557	12	580	4	33.3%	8	66.7%	0	0.0%
Horse Training	1,321	1567	12	580	9	75.0%	3	25.0%	0	0.0%
Store Fixtures	1,290	1583	12	580	10	83.3%	1	8.3%	1	8.3%
Trailer Storage	1,182	1631	12	580	9	75.0%	3	25.0%	0	0.0%
Junk Dealers	970	1713	12	580	8	66.7%	2	16.7%	2	16.7%
Navigation Consultants	882	1750	12	580	6	50.0%	4	33.3%	2	16.7%
Hair Ornaments	879	1752	12	580	4	33.3%	7	58.3%	1	8.3%
Outboard Motors	878	1753	12	580	5	41.7%	6	50.0%	1	8.3%
Photo Copying	848	1769	12	580	5	41.7%	6	50.0%	1	8.3%
Kites	837	1773	12	580	1	8.3%	11	91.7%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Cosmetic & Toiletry Preparations - Manufacturers	787	1798	12	580	11	91.7%	1	8.3%	0	0.0%
Beverages - Whls & Dist.	732	1825	12	580	8	66.7%	4	33.3%	0	0.0%
Mattresses-Renovating	697	1841	12	580	9	75.0%	3	25.0%	0	0.0%
Mattress Makers Supplies	580	1914	12	580	9	75.0%	3	25.0%	0	0.0%
Knobs	502	1966	12	580	1	8.3%	11	91.7%	0	0.0%
Calendars	392	2035	12	580	11	91.7%	1	8.3%	0	0.0%
Canvas Goods	343	2071	12	580	3	25.0%	9	75.0%	0	0.0%
Convention Information	289	2120	12	580	4	33.3%	8	66.7%	0	0.0%
Engineers - Civil	12,209	590	11	581	9	81.8%	1	9.1%	1	9.1%
Plumbing Fixtures, Parts, Supplies - Wholesale & Mfg	5,063	938	11	581	10	90.9%	1	9.1%	0	0.0%
Government-City-Village & Township	4,954	951	11	581	9	81.8%	2	18.2%	0	0.0%
Amusement Devices	4,150	1033	11	581	8	72.7%	2	18.2%	1	9.1%
Grouting Compounds	3,945	1060	11	581	8	72.7%	2	18.2%	1	9.1%
Drug & Alcohol Screening & Testing	2,985	1187	11	581	8	72.7%	2	18.2%	1	9.1%
Global Positioning Systems	2,982	1189	11	581	7	63.6%	4	36.4%	0	0.0%
Mutual Funds	2,945	1196	11	581	8	72.7%	1	9.1%	2	18.2%
Fraternal Organizations	2,926	1201	11	581	8	72.7%	3	27.3%	0	0.0%
Occupational Therapists	2,596	1247	11	581	7	63.6%	4	36.4%	0	0.0%
International Trade Consultants	2,544	1259	11	581	2	18.2%	9	81.8%	0	0.0%
Bonds-Surety & Fidelity	2,492	1267	11	581	2	18.2%	8	72.7%	1	9.1%
Labor Organizations	2,250	1323	11	581	7	63.6%	4	36.4%	0	0.0%
Concrete Curing & Treating Materials	2,206	1336	11	581	5	45.5%	6	54.5%	0	0.0%
Plastic & Reconstructive Surgery	2,105	1361	11	581	11	100.0%	0	0.0%	0	0.0%
Pet Transporting	1,843	1410	11	581	9	81.8%	2	18.2%	0	0.0%
Animal Carcass Removal	1,828	1416	11	581	8	72.7%	1	9.1%	2	18.2%
Oils-Petroleum	1,506	1507	11	581	8	72.7%	3	27.3%	0	0.0%
Auto Floor Coverings	1,490	1513	11	581	4	36.4%	6	54.5%	1	9.1%
Sewing Instruction	1,294	1580	11	581	3	27.3%	8	72.7%	0	0.0%
Containerized Freight Service	1,268	1595	11	581	1	9.1%	9	81.8%	1	9.1%
Tennis Equipment & Supplies	1,229	1610	11	581	9	81.8%	2	18.2%	0	0.0%
Plastics - Fabricating, Finishing & Decor	1,185	1629	11	581	7	63.6%	4	36.4%	0	0.0%
Optical Goods - Wholesale & Manufacturers	1,141	1645	11	581	9	81.8%	1	9.1%	1	9.1%
Humane Societies	1,068	1669	11	581	9	81.8%	2	18.2%	0	0.0%
Water Heaters-Repairing	1,061	1673	11	581	7	63.6%	4	36.4%	0	0.0%
Ear & Body Piercing	1,043	1681	11	581	7	63.6%	4	36.4%	0	0.0%
Womens Apparel-Wholesale & Manufacturers.	998	1698	11	581	6	54.5%	5	45.5%	0	0.0%
Oxygen Therapy Equipment	924	1732	11	581	8	72.7%	3	27.3%	0	0.0%
Buildings-Concrete	883	1749	11	581	4	36.4%	5	45.5%	2	18.2%
Machine Tools-Repair & Rebuild	869	1759	11	581	5	45.5%	5	45.5%	1	9.1%
Auto Upholstery Cleaning	854	1767	11	581	5	45.5%	6	54.5%	0	0.0%
Steam Bath Equipment & Supplies	734	1823	11	581	5	45.5%	6	54.5%	0	0.0%
Office Furniture & Equipment - Wholesale & Mfg.	665	1862	11	581	6	54.5%	5	45.5%	0	0.0%
Bedsprads-Retail	654	1867	11	581	7	63.6%	4	36.4%	0	0.0%
Carriages-Horse	528	1949	11	581	7	63.6%	4	36.4%	0	0.0%
Fingerprinting	444	2005	11	581	9	81.8%	1	9.1%	1	9.1%
Battery Charging Equipment	412	2022	11	581	6	54.5%	2	18.2%	3	27.3%
Filtering Materials & Supplies	410	2024	11	581	8	72.7%	3	27.3%	0	0.0%
Chiropractors' Equipment & Supplies	350	2066	11	581	7	63.6%	4	36.4%	0	0.0%
Shavers-Electric	337	2076	11	581	8	72.7%	3	27.3%	0	0.0%
Lenses	299	2110	11	581	7	63.6%	4	36.4%	0	0.0%
Amplifiers	241	2164	11	581	10	90.9%	1	9.1%	0	0.0%
Soda Fountain Supplies	105	2286	11	581	11	100.0%	0	0.0%	0	0.0%
Chinese Food Products	98	2297	11	581	5	45.5%	6	54.5%	0	0.0%
Police & Fire Organizations	11,989	598	10	582	6	60.0%	4	40.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Controls, Control Sys & Regulators	10,919	629	10	582	8	80.0%	2	20.0%	0	0.0%
Hospices	7,840	763	10	582	7	70.0%	2	20.0%	1	10.0%
Mud Jacking Contractors	7,336	793	10	582	8	80.0%	1	10.0%	1	10.0%
Roofing Equipment & Supplies	5,604	890	10	582	9	90.0%	1	10.0%	0	0.0%
Concrete Blocks & Shapes	5,355	914	10	582	5	50.0%	5	50.0%	0	0.0%
Fire Protection Consultants	4,621	982	10	582	9	90.0%	1	10.0%	0	0.0%
Art Restoration & Conservation	3,905	1067	10	582	4	40.0%	6	60.0%	0	0.0%
Craft Instruction	2,806	1222	10	582	6	60.0%	4	40.0%	0	0.0%
Ice	2,552	1257	10	582	3	30.0%	7	70.0%	0	0.0%
Greenhouse Builders	2,365	1298	10	582	4	40.0%	1	10.0%	5	50.0%
Government-County	2,178	1344	10	582	6	60.0%	4	40.0%	0	0.0%
School Information	2,172	1346	10	582	6	60.0%	3	30.0%	1	10.0%
Boilers-New & Used	1,980	1385	10	582	5	50.0%	3	30.0%	2	20.0%
Self Defense Devices	1,934	1391	10	582	9	90.0%	1	10.0%	0	0.0%
Bridal Registries	1,909	1395	10	582	8	80.0%	2	20.0%	0	0.0%
Metals-Precious-Sheet, Wire, Tubing	1,740	1438	10	582	10	100.0%	0	0.0%	0	0.0%
Stone Cutters	1,724	1446	10	582	6	60.0%	4	40.0%	0	0.0%
Refrigeration Equipment-Supplies & Parts	1,459	1524	10	582	4	40.0%	6	60.0%	0	0.0%
Woodworking Equipment & Supplies	1,452	1525	10	582	3	30.0%	7	70.0%	0	0.0%
Guards - Door & Window	1,393	1541	10	582	7	70.0%	3	30.0%	0	0.0%
Food Processing Equipment & Supplies	1,356	1553	10	582	4	40.0%	6	60.0%	0	0.0%
Truck Bodies	1,312	1571	10	582	7	70.0%	3	30.0%	0	0.0%
Hydroponics-Equipment & Supplies	1,275	1590	10	582	4	40.0%	5	50.0%	1	10.0%
Trailers-Horse	1,227	1611	10	582	8	80.0%	2	20.0%	0	0.0%
Tractor Rent & Lease	1,060	1674	10	582	7	70.0%	3	30.0%	0	0.0%
Government - Auctions & Job Listing Services	1,045	1679	10	582	4	40.0%	5	50.0%	1	10.0%
Biofeedback Therapists	1,007	1694	10	582	7	70.0%	3	30.0%	0	0.0%
Chocolate & Cocoa	970	1713	10	582	5	50.0%	5	50.0%	0	0.0%
Dairy Products-Wholesale	903	1739	10	582	10	100.0%	0	0.0%	0	0.0%
Insurance - Employee Benefits	878	1753	10	582	7	70.0%	2	20.0%	1	10.0%
Motion Picture Film Editing	718	1831	10	582	4	40.0%	6	60.0%	0	0.0%
Seals-Oil, Grease, Etc	674	1858	10	582	2	20.0%	7	70.0%	1	10.0%
Heat Supply Companies	664	1863	10	582	3	30.0%	7	70.0%	0	0.0%
Trailers-Truck	663	1864	10	582	3	30.0%	7	70.0%	0	0.0%
Fish Hatcheries	619	1886	10	582	2	20.0%	8	80.0%	0	0.0%
Fashion Designers	611	1892	10	582	6	60.0%	4	40.0%	0	0.0%
Artificial Flowers & Plants - Manufacturer Supplies	602	1898	10	582	8	80.0%	2	20.0%	0	0.0%
Tattoos-Removed	574	1919	10	582	2	20.0%	8	80.0%	0	0.0%
Copyright Service	546	1938	10	582	8	80.0%	2	20.0%	0	0.0%
Wood Carving	504	1964	10	582	5	50.0%	4	40.0%	1	10.0%
Dresses-Wholesale & Manufacturers	474	1983	10	582	3	30.0%	7	70.0%	0	0.0%
Motion Picture Producers & Studios	448	2002	10	582	5	50.0%	5	50.0%	0	0.0%
Transit Lines	376	2048	10	582	8	80.0%	2	20.0%	0	0.0%
Shirts-Wholesale & Manufacturers	121	2272	10	582	5	50.0%	5	50.0%	0	0.0%
Water Analysis	4,826	963	9	583	6	66.7%	3	33.3%	0	0.0%
Fireworks	3,624	1114	9	583	7	77.8%	1	11.1%	1	11.1%
Compressors	3,583	1121	9	583	8	88.9%	1	11.1%	0	0.0%
Leak Detecting Instruments	2,995	1186	9	583	5	55.6%	4	44.4%	0	0.0%
Engines - Fuel Injection Service & Parts	2,751	1226	9	583	5	55.6%	3	33.3%	1	11.1%
Moldings	2,143	1351	9	583	4	44.4%	4	44.4%	1	11.1%
Antennas	2,065	1365	9	583	6	66.7%	3	33.3%	0	0.0%
Teachers Agencies	1,878	1405	9	583	4	44.4%	5	55.6%	0	0.0%
Filters-Air & Gas	1,833	1412	9	583	2	22.2%	4	44.4%	3	33.3%
Physicians & Surgeons-Ear	1,724	1446	9	583	8	88.9%	1	11.1%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Perlite & Perlite Products	1,644	1471	9	583	9	100.0%	0	0.0%	0	0.0%
Fax Equipment & Systems	1,409	1538	9	583	4	44.4%	4	44.4%	1	11.1%
Moving Supplies	1,340	1558	9	583	4	44.4%	5	55.6%	0	0.0%
Test Publishers	1,236	1607	9	583	7	77.8%	1	11.1%	1	11.1%
Support Groups	1,215	1616	9	583	1	11.1%	7	77.8%	1	11.1%
Quilts	1,067	1670	9	583	5	55.6%	4	44.4%	0	0.0%
Advertising-Transit & Transportation	1,066	1671	9	583	2	22.2%	5	55.6%	2	22.2%
Cookies & Crackers	1,041	1683	9	583	3	33.3%	4	44.4%	2	22.2%
Silverware	1,025	1689	9	583	6	66.7%	3	33.3%	0	0.0%
Engineering Equipment & Supplies	858	1765	9	583	1	11.1%	6	66.7%	2	22.2%
Pumping Contractors	788	1797	9	583	6	66.7%	3	33.3%	0	0.0%
Public Speaking Instruction	690	1847	9	583	8	88.9%	1	11.1%	0	0.0%
Insurance-Fire & Flood Specialists	681	1853	9	583	7	77.8%	2	22.2%	0	0.0%
Testing Apparatus	592	1907	9	583	5	55.6%	4	44.4%	0	0.0%
Baskets-Retail	571	1922	9	583	7	77.8%	2	22.2%	0	0.0%
Cheese	553	1933	9	583	6	66.7%	3	33.3%	0	0.0%
Housing Authorities	533	1947	9	583	8	88.9%	1	11.1%	0	0.0%
Electric Motors-Supplies & Parts	528	1949	9	583	3	33.3%	6	66.7%	0	0.0%
Knife Sharpening Devices	485	1975	9	583	2	22.2%	7	77.8%	0	0.0%
Quilting	457	1993	9	583	7	77.8%	2	22.2%	0	0.0%
Fruit & Vegetable Growers & Shippers	451	1999	9	583	4	44.4%	5	55.6%	0	0.0%
Race Track Equipment & Supplies	398	2032	9	583	4	44.4%	5	55.6%	0	0.0%
Bridal Gown Preservation	354	2062	9	583	7	77.8%	2	22.2%	0	0.0%
Photography Sales Direct Door-to-Door	314	2096	9	583	5	55.6%	4	44.4%	0	0.0%
Spraying Equipment-Renting	304	2105	9	583	6	66.7%	3	33.3%	0	0.0%
Animal Supplies-Zoo, Circus, Etc.	301	2108	9	583	6	66.7%	3	33.3%	0	0.0%
Retreat Facilities	300	2109	9	583	3	33.3%	5	55.6%	1	11.1%
Winemaking Equipment & Supplies	259	2146	9	583	2	22.2%	7	77.8%	0	0.0%
Boat-Excursion	257	2148	9	583	7	77.8%	2	22.2%	0	0.0%
Rooming Houses	254	2151	9	583	6	66.7%	3	33.3%	0	0.0%
Hair Curlers	200	2198	9	583	3	33.3%	6	66.7%	0	0.0%
Skateboard Parks & Rinks	178	2215	9	583	1	11.1%	8	88.9%	0	0.0%
Paper & Document Shredding	9,269	696	8	584	6	75.0%	2	25.0%	0	0.0%
Display Designers & Producers	4,803	964	8	584	6	75.0%	2	25.0%	0	0.0%
Lighting Consultants	4,356	1011	8	584	6	75.0%	2	25.0%	0	0.0%
Nurses	4,332	1014	8	584	6	75.0%	2	25.0%	0	0.0%
Foundries	4,271	1017	8	584	4	50.0%	4	50.0%	0	0.0%
Insulation Materials	4,220	1024	8	584	7	87.5%	1	12.5%	0	0.0%
Timber & Timberland Companies	3,546	1126	8	584	3	37.5%	5	62.5%	0	0.0%
Apartment Sharing Service	2,972	1191	8	584	5	62.5%	1	12.5%	2	25.0%
Sheet Metal Equipment & Supplies	2,705	1233	8	584	5	62.5%	3	37.5%	0	0.0%
Medical Staffing	2,668	1241	8	584	7	87.5%	1	12.5%	0	0.0%
Doll Houses & Accessories	2,662	1242	8	584	3	37.5%	5	62.5%	0	0.0%
Sales Training	2,387	1292	8	584	3	37.5%	5	62.5%	0	0.0%
Editorial Services	2,320	1308	8	584	5	62.5%	3	37.5%	0	0.0%
Drapery & Curtain Fabrics-Retail	2,051	1367	8	584	4	50.0%	3	37.5%	1	12.5%
Stock & Bond Transfer Agents	1,776	1430	8	584	5	62.5%	2	25.0%	1	12.5%
Factors	1,671	1461	8	584	7	87.5%	1	12.5%	0	0.0%
Display Fixtures & Materials	1,665	1464	8	584	4	50.0%	4	50.0%	0	0.0%
Bags-Burlap, Canvas & Cotton	1,634	1473	8	584	7	87.5%	1	12.5%	0	0.0%
Venetian Blinds-Repair & Cleaning	1,522	1503	8	584	6	75.0%	2	25.0%	0	0.0%
Nuts-Edible	1,500	1510	8	584	4	50.0%	4	50.0%	0	0.0%
Lotteries-State	1,480	1518	8	584	5	62.5%	1	12.5%	2	25.0%
Energy Conservation Products & Services	1,315	1569	8	584	6	75.0%	2	25.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Magnets & Magnetic Devices	1,272	1592	8	584	4	50.0%	4	50.0%	0	0.0%
Mexican Food Products	1,246	1604	8	584	6	75.0%	2	25.0%	0	0.0%
Technical Manual Preparation	1,199	1625	8	584	5	62.5%	3	37.5%	0	0.0%
Encyclopedia & Book Sales	1,122	1651	8	584	5	62.5%	3	37.5%	0	0.0%
Trailers-Transporting	1,073	1667	8	584	3	37.5%	5	62.5%	0	0.0%
Diaper Service	1,006	1695	8	584	4	50.0%	4	50.0%	0	0.0%
Armored Car Service	1,004	1696	8	584	5	62.5%	3	37.5%	0	0.0%
Underground Sprinkler Lawn Sprinkler Parts	991	1701	8	584	4	50.0%	4	50.0%	0	0.0%
Divers	922	1734	8	584	5	62.5%	2	25.0%	1	12.5%
Floor Treatment Compounds	899	1742	8	584	6	75.0%	2	25.0%	0	0.0%
Social Workers	893	1743	8	584	6	75.0%	2	25.0%	0	0.0%
Engines-Fuel Conversion	880	1751	8	584	5	62.5%	3	37.5%	0	0.0%
Photo Retouching	822	1779	8	584	3	37.5%	5	62.5%	0	0.0%
Clean Room Facilities	816	1782	8	584	4	50.0%	4	50.0%	0	0.0%
Aircraft Manufacturers.	775	1803	8	584	0	0.0%	8	100.0%	0	0.0%
Ice Cream & Frozen Desserts - Mfg & Dist	739	1820	8	584	4	50.0%	4	50.0%	0	0.0%
Check Protection & Signing Machines	728	1827	8	584	4	50.0%	3	37.5%	1	12.5%
Fishing Bait	698	1840	8	584	4	50.0%	2	25.0%	2	25.0%
Physicians & Surgeons- Pulmonary Diseases	682	1852	8	584	8	100.0%	0	0.0%	0	0.0%
Glass-Broken	679	1855	8	584	7	87.5%	1	12.5%	0	0.0%
Package Design & Development	644	1872	8	584	7	87.5%	1	12.5%	0	0.0%
Bird Feeders & Houses	633	1877	8	584	1	12.5%	7	87.5%	0	0.0%
Air Brushes	605	1896	8	584	4	50.0%	3	37.5%	1	12.5%
Furniture Cleaning	599	1901	8	584	5	62.5%	2	25.0%	1	12.5%
Insurance-Rental	582	1913	8	584	7	87.5%	1	12.5%	0	0.0%
Golf Courses-Miniature	573	1920	8	584	7	87.5%	0	0.0%	1	12.5%
Tags	516	1958	8	584	3	37.5%	5	62.5%	0	0.0%
Engravers-Plastic, Wood, Etc.	514	1960	8	584	6	75.0%	2	25.0%	0	0.0%
Sculptors	486	1974	8	584	1	12.5%	7	87.5%	0	0.0%
Soaps & Detergents	452	1998	8	584	4	50.0%	4	50.0%	0	0.0%
Leather Goods-Wholesale & Manufacturers	433	2011	8	584	7	87.5%	1	12.5%	0	0.0%
Power Plant Equipment	423	2016	8	584	7	87.5%	1	12.5%	0	0.0%
Hawaiian Goods	380	2045	8	584	8	100.0%	0	0.0%	0	0.0%
Engravers-Mechanical	362	2057	8	584	3	37.5%	5	62.5%	0	0.0%
Tanners	320	2090	8	584	5	62.5%	3	37.5%	0	0.0%
Speakers-Wholesale & Manufacturers	313	2097	8	584	3	37.5%	5	62.5%	0	0.0%
Bicycles-Renting	299	2110	8	584	6	75.0%	2	25.0%	0	0.0%
Knitted Fabrics	290	2119	8	584	3	37.5%	5	62.5%	0	0.0%
Rustproofing & Undercoating-Auto	289	2120	8	584	4	50.0%	4	50.0%	0	0.0%
Pharmaceutical Suppliers - Foreign	267	2139	8	584	2	25.0%	3	37.5%	3	37.5%
Washers	230	2172	8	584	7	87.5%	1	12.5%	0	0.0%
Racquetball Equipment & Supplies	226	2176	8	584	7	87.5%	1	12.5%	0	0.0%
Armatures-Service & Sales	200	2198	8	584	5	62.5%	3	37.5%	0	0.0%
Projection Apparatus	194	2203	8	584	8	100.0%	0	0.0%	0	0.0%
Ski Equipment-Repair	187	2208	8	584	1	12.5%	7	87.5%	0	0.0%
Curtains-Wholesale & Manufacturers	174	2220	8	584	4	50.0%	4	50.0%	0	0.0%
Railroads-Ticket Agencies	162	2231	8	584	4	50.0%	1	12.5%	3	37.5%
Bowling Clothes & Accessories	142	2251	8	584	4	50.0%	4	50.0%	0	0.0%
Programmed Instruction	114	2278	8	584	6	75.0%	1	12.5%	1	12.5%
Law Books	96	2299	8	584	7	87.5%	1	12.5%	0	0.0%
Turntables	55	2340	8	584	5	62.5%	3	37.5%	0	0.0%
Disposable Products	54	2341	8	584	3	37.5%	5	62.5%	0	0.0%
Frog Dealers	45	2350	8	584	7	87.5%	1	12.5%	0	0.0%
Chambers Of Commerce	70,842	158	7	585	5	71.4%	2	28.6%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Duct & Duct Fittings	6,962	809	7	585	6	85.7%	1	14.3%	0	0.0%
Annuities	4,506	992	7	585	2	28.6%	3	42.9%	2	28.6%
Crane Service	3,850	1078	7	585	6	85.7%	1	14.3%	0	0.0%
Reporters-Court & Convention	3,538	1129	7	585	2	28.6%	5	71.4%	0	0.0%
Steel Distributors & Warehouses	2,797	1223	7	585	4	57.1%	3	42.9%	0	0.0%
Wood Preserving	1,821	1418	7	585	6	85.7%	1	14.3%	0	0.0%
Masonry Panels-Prefabricated	1,773	1431	7	585	3	42.9%	4	57.1%	0	0.0%
Hobby & Model Construction Supplies - Wholesale & Manufacturing	1,684	1459	7	585	7	100.0%	0	0.0%	0	0.0%
Ceramics-Equipment & Supplies	1,599	1483	7	585	2	28.6%	4	57.1%	1	14.3%
Electronic Power Supplies	1,337	1559	7	585	5	71.4%	2	28.6%	0	0.0%
Office Furniture & Equipment-Used	1,325	1566	7	585	4	57.1%	3	42.9%	0	0.0%
Sweeping Service-Power	1,265	1596	7	585	1	14.3%	6	85.7%	0	0.0%
Identification Card Service	1,207	1621	7	585	3	42.9%	4	57.1%	0	0.0%
Pipe	1,183	1630	7	585	3	42.9%	3	42.9%	1	14.3%
Batteries-Dry Cell-Wholesale & Manufacturers	1,143	1644	7	585	7	100.0%	0	0.0%	0	0.0%
Physical Therapy Equipment	1,000	1697	7	585	3	42.9%	4	57.1%	0	0.0%
Language Training Aids	989	1703	7	585	3	42.9%	4	57.1%	0	0.0%
Boarding Houses	980	1708	7	585	4	57.1%	3	42.9%	0	0.0%
Porch Shades	979	1709	7	585	3	42.9%	4	57.1%	0	0.0%
Cemetery Equipment & Supplies	951	1721	7	585	5	71.4%	1	14.3%	1	14.3%
Sharpening Service	941	1726	7	585	7	100.0%	0	0.0%	0	0.0%
Candle Making Supplies	936	1729	7	585	3	42.9%	4	57.1%	0	0.0%
Emergency Shelters	922	1734	7	585	6	85.7%	1	14.3%	0	0.0%
Homeopaths	876	1755	7	585	5	71.4%	2	28.6%	0	0.0%
Adhesives & Glues	872	1757	7	585	6	85.7%	1	14.3%	0	0.0%
Foot Appliances	854	1767	7	585	7	100.0%	0	0.0%	0	0.0%
Diesel Fuel	781	1800	7	585	4	57.1%	2	28.6%	1	14.3%
Livestock Equipment & Supplies	693	1844	7	585	4	57.1%	2	28.6%	1	14.3%
Odor Neutralizer	640	1873	7	585	2	28.6%	5	71.4%	0	0.0%
Government-US.	617	1887	7	585	2	28.6%	5	71.4%	0	0.0%
Autograph Dealers	612	1891	7	585	2	28.6%	5	71.4%	0	0.0%
Battery Repairing & Rebuilding	575	1918	7	585	2	28.6%	5	71.4%	0	0.0%
Drug Brokers	557	1929	7	585	5	71.4%	1	14.3%	1	14.3%
Oxygen	547	1937	7	585	5	71.4%	2	28.6%	0	0.0%
Butchering	538	1942	7	585	3	42.9%	4	57.1%	0	0.0%
Travel Escorts	512	1961	7	585	5	71.4%	1	14.3%	1	14.3%
Display Installation Service	500	1967	7	585	5	71.4%	2	28.6%	0	0.0%
Monograms	491	1970	7	585	3	42.9%	4	57.1%	0	0.0%
Radar Equipment	481	1979	7	585	6	85.7%	1	14.3%	0	0.0%
Albums	454	1996	7	585	5	71.4%	2	28.6%	0	0.0%
Fiber Glass Products	443	2006	7	585	2	28.6%	5	71.4%	0	0.0%
Sporting Goods-Repair	442	2007	7	585	4	57.1%	3	42.9%	0	0.0%
Trapping Equipment & Supplies	420	2017	7	585	1	14.3%	6	85.7%	0	0.0%
Dry Cleaners - Self Service	411	2023	7	585	4	57.1%	3	42.9%	0	0.0%
Steamship Agencies	402	2031	7	585	3	42.9%	4	57.1%	0	0.0%
Bingo & Gaming Halls	387	2040	7	585	6	85.7%	0	0.0%	1	14.3%
Hockey Clubs	383	2043	7	585	5	71.4%	1	14.3%	1	14.3%
Laminations-Plastic, Paper, Etc	381	2044	7	585	3	42.9%	2	28.6%	2	28.6%
Social Security Service(s)	359	2059	7	585	6	85.7%	1	14.3%	0	0.0%
Carpet & Rug Cleaning Equipment-Rental	348	2068	7	585	6	85.7%	1	14.3%	0	0.0%
Gift Wrapping Materials	340	2073	7	585	0	0.0%	7	100.0%	0	0.0%
Mailing Containers	337	2076	7	585	5	71.4%	2	28.6%	0	0.0%
Oil Refiners	325	2086	7	585	7	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Auto Hand & Foot Controls	316	2094	7	585	3	42.9%	3	42.9%	1	14.3%
Advertising-Indoor	307	2102	7	585	5	71.4%	2	28.6%	0	0.0%
Auto Sunroofs	305	2104	7	585	2	28.6%	5	71.4%	0	0.0%
Oil Property Management	280	2126	7	585	5	71.4%	2	28.6%	0	0.0%
Spiritualists	272	2134	7	585	4	57.1%	3	42.9%	0	0.0%
Newspaper Feature Syndicates	271	2135	7	585	5	71.4%	2	28.6%	0	0.0%
Surveyors-Aerial	254	2151	7	585	4	57.1%	3	42.9%	0	0.0%
Jewelry Findings	250	2155	7	585	5	71.4%	2	28.6%	0	0.0%
Storage-Liquid & Bulk	250	2155	7	585	6	85.7%	1	14.3%	0	0.0%
Inks-Writing & Marking	241	2164	7	585	1	14.3%	6	85.7%	0	0.0%
Hats-Wholesale & Manufacturers	220	2182	7	585	3	42.9%	4	57.1%	0	0.0%
Bagels	218	2184	7	585	5	71.4%	2	28.6%	0	0.0%
Laundry Supplies	199	2199	7	585	1	14.3%	4	57.1%	2	28.6%
Photo Finishing-Wholesale	113	2279	7	585	4	57.1%	3	42.9%	0	0.0%
Ranges & Ovens-Dealers	106	2285	7	585	7	100.0%	0	0.0%	0	0.0%
Studio Rental	93	2302	7	585	3	42.9%	4	57.1%	0	0.0%
Tapes	74	2321	7	585	4	57.1%	3	42.9%	0	0.0%
Concrete Breaking, Cutting, Sawing	4,483	995	6	586	4	66.7%	2	33.3%	0	0.0%
Insurance-Senior Products	4,182	1030	6	586	5	83.3%	1	16.7%	0	0.0%
Lawyers-Employment & Workers Comp.	4,099	1040	6	586	4	66.7%	2	33.3%	0	0.0%
Plants - Interior Design & Maintenance	3,638	1111	6	586	3	50.0%	3	50.0%	0	0.0%
Docks	3,616	1116	6	586	2	33.3%	3	50.0%	1	16.7%
Physicians & Surgeons Equipment & Supplies	3,163	1166	6	586	5	83.3%	1	16.7%	0	0.0%
Disability Access Equipment	2,795	1224	6	586	5	83.3%	1	16.7%	0	0.0%
Blood Banks & Centers	2,566	1254	6	586	6	100.0%	0	0.0%	0	0.0%
Oils-Fuel-Treatment Compounds	2,492	1267	6	586	5	83.3%	1	16.7%	0	0.0%
Insulation Contractors Equipment & Supplies	2,372	1295	6	586	2	33.3%	4	66.7%	0	0.0%
Diabetes Service(s) & Supplies	2,284	1316	6	586	3	50.0%	2	33.3%	1	16.7%
Rubber Products	2,233	1327	6	586	2	33.3%	4	66.7%	0	0.0%
Boilers-Repair & Cleaning	2,108	1360	6	586	4	66.7%	0	0.0%	2	33.3%
Insurance-Workers Compensation	1,733	1442	6	586	4	66.7%	2	33.3%	0	0.0%
Solar Energy Equipment & Systems Supplies & Parts	1,567	1489	6	586	4	66.7%	2	33.3%	0	0.0%
Physicians & Surgeons-Oncology	1,478	1519	6	586	5	83.3%	1	16.7%	0	0.0%
Energy Conservation Products-Wholesale & Manufacturers	1,426	1534	6	586	6	100.0%	0	0.0%	0	0.0%
Survival Products & Supplies	1,330	1563	6	586	4	66.7%	2	33.3%	0	0.0%
Pumps-Dealers	1,321	1567	6	586	4	66.7%	2	33.3%	0	0.0%
Wheel Align, Frame & Axle Service Equip. & Supplies	1,320	1568	6	586	5	83.3%	1	16.7%	0	0.0%
Hydraulic Equipment Repair	1,309	1573	6	586	4	66.7%	1	16.7%	1	16.7%
Telephone Equipment & Systems Supplies & Parts	1,308	1574	6	586	5	83.3%	1	16.7%	0	0.0%
Ventilating Contractors	1,276	1589	6	586	4	66.7%	2	33.3%	0	0.0%
Quilting Materials & Supplies	1,208	1620	6	586	5	83.3%	1	16.7%	0	0.0%
Lawyers-Immigration & Naturalization	1,181	1632	6	586	5	83.3%	1	16.7%	0	0.0%
Screen Printing-Equipment & Supplies	1,086	1660	6	586	6	100.0%	0	0.0%	0	0.0%
Insurance Inspection & Audits	995	1699	6	586	3	50.0%	3	50.0%	0	0.0%
Home Demonstrations	953	1720	6	586	1	16.7%	2	33.3%	3	50.0%
Iron	923	1733	6	586	3	50.0%	3	50.0%	0	0.0%
Computers - Rooms - Installation & Equipment	892	1744	6	586	4	66.7%	2	33.3%	0	0.0%
Riding Apparel & Equipment	843	1771	6	586	5	83.3%	0	0.0%	1	16.7%
Wire & Cable-Non-Electric	833	1775	6	586	2	33.3%	3	50.0%	1	16.7%
Colon Hydrotherapy - Colonic Therapy	724	1828	6	586	2	33.3%	4	66.7%	0	0.0%
Carpet & Rug Pads, Linings & Accessories	695	1843	6	586	5	83.3%	1	16.7%	0	0.0%
Steam Cleaning Equipment	691	1846	6	586	5	83.3%	0	0.0%	1	16.7%
Seminars - Wealth Building & Real Estate	667	1861	6	586	1	16.7%	5	83.3%	0	0.0%
Glass Circles & Specialty Shapes	607	1894	6	586	2	33.3%	3	50.0%	1	16.7%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Brakes-Manufacturers & Distributors	601	1899	6	586	3	50.0%	3	50.0%	0	0.0%
Surgical Instruments	540	1941	6	586	4	66.7%	2	33.3%	0	0.0%
Turbines	483	1977	6	586	6	100.0%	0	0.0%	0	0.0%
Inks-Print & Lithograph	479	1980	6	586	2	33.3%	4	66.7%	0	0.0%
Music Writers Supplies	472	1985	6	586	3	50.0%	3	50.0%	0	0.0%
Heat Pumps	438	2010	6	586	4	66.7%	2	33.3%	0	0.0%
Beauty Supplies & Equipment Repair	405	2028	6	586	1	16.7%	5	83.3%	0	0.0%
Nurserymen Equipment & Supplies	356	2060	6	586	5	83.3%	1	16.7%	0	0.0%
Coin & Bill Count,Sort,Wrap Machines	353	2063	6	586	5	83.3%	1	16.7%	0	0.0%
Radio Program Producers	337	2076	6	586	5	83.3%	1	16.7%	0	0.0%
Humidifying Apparatus	285	2123	6	586	6	100.0%	0	0.0%	0	0.0%
Snow Removal Equipment	277	2129	6	586	3	50.0%	3	50.0%	0	0.0%
Model Makers	260	2145	6	586	4	66.7%	2	33.3%	0	0.0%
Amusement Park Equipment	258	2147	6	586	5	83.3%	1	16.7%	0	0.0%
Mobile Telephone Equipment & Supplies	251	2154	6	586	3	50.0%	1	16.7%	2	33.3%
Acids	242	2163	6	586	1	16.7%	4	66.7%	1	16.7%
Copper Products	223	2179	6	586	0	0.0%	0	0.0%	6	100.0%
Vacuum Cleaners - Industrial & Commercial	219	2183	6	586	6	100.0%	0	0.0%	0	0.0%
Lamps-Wholesale & Manufacturers	192	2204	6	586	4	66.7%	2	33.3%	0	0.0%
Cellophane, Cell Materials & Products	165	2228	6	586	3	50.0%	3	50.0%	0	0.0%
Tapes-Sound-Dealers	164	2229	6	586	1	16.7%	5	83.3%	0	0.0%
Video Equipment-Supplies & Parts	149	2244	6	586	3	50.0%	2	33.3%	1	16.7%
Meters	139	2254	6	586	4	66.7%	1	16.7%	1	16.7%
Motels - Reservation Service	136	2257	6	586	4	66.7%	2	33.3%	0	0.0%
Water Skiing Instruction	133	2260	6	586	1	16.7%	4	66.7%	1	16.7%
Gloves - Work & Industrial	117	2275	6	586	1	16.7%	5	83.3%	0	0.0%
Salvage-Marine	105	2286	6	586	4	66.7%	2	33.3%	0	0.0%
Oriental Goods-Wholesale & Manufacturers	101	2290	6	586	2	33.3%	4	66.7%	0	0.0%
Fire Exit Devices	98	2297	6	586	0	0.0%	6	100.0%	0	0.0%
Caps & Gowns	93	2302	6	586	4	66.7%	2	33.3%	0	0.0%
Hostels	87	2308	6	586	1	16.7%	5	83.3%	0	0.0%
Bakers Supplies	81	2314	6	586	3	50.0%	2	33.3%	1	16.7%
Cleaning Supplies by Internet	66	2329	6	586	3	50.0%	3	50.0%	0	0.0%
Microphones	65	2330	6	586	5	83.3%	1	16.7%	0	0.0%
Luggage-Wholesale & Manufacturers	59	2336	6	586	1	16.7%	4	66.7%	1	16.7%
Stock Quotation Boards & Systems	52	2343	6	586	2	33.3%	4	66.7%	0	0.0%
Lamp Shades-Wholesale & Manufacturers	42	2353	6	586	2	33.3%	4	66.7%	0	0.0%
Tape Recorders-Sound-Supplies & Parts	21	2374	6	586	6	100.0%	0	0.0%	0	0.0%
Lawyers-Estate Planning	7,333	794	5	587	5	100.0%	0	0.0%	0	0.0%
Aluminum	4,496	994	5	587	4	80.0%	1	20.0%	0	0.0%
Veterans & Military Organizations	3,542	1128	5	587	4	80.0%	1	20.0%	0	0.0%
Literary Agents	3,450	1139	5	587	3	60.0%	2	40.0%	0	0.0%
Lawyers-Litigation	3,053	1181	5	587	4	80.0%	1	20.0%	0	0.0%
Trusses-Construction	2,890	1206	5	587	3	60.0%	2	40.0%	0	0.0%
Inventors	2,877	1210	5	587	3	60.0%	2	40.0%	0	0.0%
Gazebos	2,404	1284	5	587	2	40.0%	3	60.0%	0	0.0%
Farm Supplies	2,368	1296	5	587	4	80.0%	1	20.0%	0	0.0%
Jeans	2,224	1330	5	587	1	20.0%	4	80.0%	0	0.0%
Boxes-Corrugated & Fiber	2,010	1377	5	587	4	80.0%	1	20.0%	0	0.0%
Paint Removing	1,892	1401	5	587	4	80.0%	1	20.0%	0	0.0%
Assembly & Fabricating Service	1,737	1439	5	587	2	40.0%	2	40.0%	1	20.0%
Golf Course Construction	1,711	1452	5	587	5	100.0%	0	0.0%	0	0.0%
Aerospace Industries	1,706	1453	5	587	3	60.0%	2	40.0%	0	0.0%
Wallpaper Removing	1,270	1594	5	587	3	60.0%	2	40.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Mats & Matting	1,225	1612	5	587	4	80.0%	1	20.0%	0	0.0%
Bakers-Wholesale	1,203	1622	5	587	3	60.0%	2	40.0%	0	0.0%
Naturopaths	1,151	1641	5	587	5	100.0%	0	0.0%	0	0.0%
Druggists-Wholesale	1,135	1647	5	587	2	40.0%	3	60.0%	0	0.0%
Cleaning Compounds	1,042	1682	5	587	2	40.0%	3	60.0%	0	0.0%
Truck Manufacturers & Distributors	1,034	1685	5	587	3	60.0%	2	40.0%	0	0.0%
Oil Royalties	1,014	1691	5	587	3	60.0%	2	40.0%	0	0.0%
Poultry Farms	974	1711	5	587	3	60.0%	2	40.0%	0	0.0%
Air Fragrances	889	1746	5	587	3	60.0%	2	40.0%	0	0.0%
Marble & Granite Installation, Stonework Fabrication	888	1747	5	587	5	100.0%	0	0.0%	0	0.0%
Bio - Chemicals	887	1748	5	587	4	80.0%	1	20.0%	0	0.0%
Electric Supplies-Manufacturers	883	1749	5	587	4	80.0%	1	20.0%	0	0.0%
Grocers-Wholesale	865	1761	5	587	4	80.0%	1	20.0%	0	0.0%
Picture Frames-Restore & Repair	861	1763	5	587	3	60.0%	2	40.0%	0	0.0%
Oil Additives-Manufacturers & Distributors	810	1787	5	587	3	60.0%	2	40.0%	0	0.0%
Livestock Auction Markets	733	1824	5	587	4	80.0%	1	20.0%	0	0.0%
Gymnastic Equipment & Supplies	696	1842	5	587	2	40.0%	2	40.0%	1	20.0%
Smelters & Refiners - Precious Metals	688	1849	5	587	4	80.0%	1	20.0%	0	0.0%
Photographic Research Service	644	1872	5	587	2	40.0%	3	60.0%	0	0.0%
Recreation Program Consultants	636	1875	5	587	2	40.0%	3	60.0%	0	0.0%
Intercoms Systems & Service(s)	622	1883	5	587	5	100.0%	0	0.0%	0	0.0%
Needlework Supplies - Retail, Wholesale, Mfg.	616	1888	5	587	3	60.0%	2	40.0%	0	0.0%
Drills	595	1905	5	587	2	40.0%	3	60.0%	0	0.0%
Wood Preservatives	575	1918	5	587	4	80.0%	1	20.0%	0	0.0%
Filters-Liquid	503	1965	5	587	3	60.0%	2	40.0%	0	0.0%
Minerals	482	1978	5	587	5	100.0%	0	0.0%	0	0.0%
Photographic Mounts	472	1985	5	587	2	40.0%	3	60.0%	0	0.0%
Plywood & Veneers	453	1997	5	587	2	40.0%	2	40.0%	1	20.0%
Family Planning - Abortion Services	447	2003	5	587	0	0.0%	0	0.0%	5	100.0%
Ammunition & Reload Equipment & Supplies	442	2007	5	587	3	60.0%	2	40.0%	0	0.0%
Cigar & Cigarette & Tobacco Dealers-Wholesale	441	2008	5	587	3	60.0%	2	40.0%	0	0.0%
Mountain Climbing Equipment	440	2009	5	587	3	60.0%	2	40.0%	0	0.0%
China & Crystal-Repair	433	2011	5	587	2	40.0%	3	60.0%	0	0.0%
Tennis Instruction	416	2020	5	587	2	40.0%	3	60.0%	0	0.0%
Encyclopedia & Book Sales by Internet	415	2021	5	587	5	100.0%	0	0.0%	0	0.0%
Rubber Stamps-Manufacturers Equipment & Supplies	394	2034	5	587	5	100.0%	0	0.0%	0	0.0%
Mausoleums	390	2037	5	587	4	80.0%	1	20.0%	0	0.0%
Driving Training Equipment	388	2039	5	587	3	60.0%	2	40.0%	0	0.0%
Meditation Instruction	382	2043	5	587	3	60.0%	2	40.0%	0	0.0%
Aircraft Engines	367	2054	5	587	1	20.0%	4	80.0%	0	0.0%
Carpet & Rug Dyers	345	2069	5	587	4	80.0%	1	20.0%	0	0.0%
Pins-Common, Safety, Etc	337	2076	5	587	1	20.0%	4	80.0%	0	0.0%
Fans-Industrial & Commercial	324	2087	5	587	3	60.0%	2	40.0%	0	0.0%
Venetian Blinds-Supplies & Parts	324	2087	5	587	1	20.0%	4	80.0%	0	0.0%
Birth Centers	322	2089	5	587	2	40.0%	0	0.0%	3	60.0%
Missions	319	2091	5	587	2	40.0%	3	60.0%	0	0.0%
Swap Shops	314	2096	5	587	3	60.0%	1	20.0%	1	20.0%
Lumber Carriers	306	2103	5	587	1	20.0%	4	80.0%	0	0.0%
Soil Conditioners	304	2105	5	587	4	80.0%	1	20.0%	0	0.0%
Water Coolers	291	2118	5	587	3	60.0%	2	40.0%	0	0.0%
Beverage Dispensers	282	2124	5	587	3	60.0%	1	20.0%	1	20.0%
Guard Dogs	281	2125	5	587	2	40.0%	3	60.0%	0	0.0%
Leather Cleaning	223	2179	5	587	4	80.0%	1	20.0%	0	0.0%
Camping Equipment-Renting	216	2186	5	587	0	0.0%	5	100.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Rubber Clothing & Footwear	186	2209	5	587	0	0.0%	5	100.0%	0	0.0%
Kennels Equipment & Supplies	172	2222	5	587	2	40.0%	3	60.0%	0	0.0%
Bronzing	167	2226	5	587	2	40.0%	3	60.0%	0	0.0%
Insurance-Aviation	157	2236	5	587	4	80.0%	1	20.0%	0	0.0%
Juke Boxes	147	2246	5	587	1	20.0%	4	80.0%	0	0.0%
Table Tennis Equipment	143	2250	5	587	4	80.0%	1	20.0%	0	0.0%
Campers-Supplies & Parts	138	2255	5	587	2	40.0%	2	40.0%	1	20.0%
Honey	136	2257	5	587	2	40.0%	3	60.0%	0	0.0%
Pumps-Supplies & Parts	135	2258	5	587	5	100.0%	0	0.0%	0	0.0%
Import Representatives	126	2267	5	587	2	40.0%	3	60.0%	0	0.0%
Pens & Pencils-Wholesale & Manufacturers	105	2286	5	587	3	60.0%	2	40.0%	0	0.0%
Insurance Rating Bureaus	100	2291	5	587	2	40.0%	3	60.0%	0	0.0%
Money Order Systems	97	2298	5	587	2	40.0%	3	60.0%	0	0.0%
Log Splitting Equipment	88	2307	5	587	3	60.0%	2	40.0%	0	0.0%
Embroidery Design Punching	76	2319	5	587	3	60.0%	0	0.0%	2	40.0%
Liquor Brokers	69	2326	5	587	4	80.0%	1	20.0%	0	0.0%
Physicists	57	2338	5	587	5	100.0%	0	0.0%	0	0.0%
Diamonds-Industrial	51	2344	5	587	4	80.0%	1	20.0%	0	0.0%
Playing Cards	50	2345	5	587	4	80.0%	0	0.0%	1	20.0%
Stencils & Stencil Supplies	46	2349	5	587	1	20.0%	4	80.0%	0	0.0%
Drop Cloths	41	2354	5	587	0	0.0%	5	100.0%	0	0.0%
Oceanographic Equipment	39	2356	5	587	3	60.0%	1	20.0%	1	20.0%
Internet Cafes	31	2364	5	587	3	60.0%	2	40.0%	0	0.0%
Fire Departments	16	2393	5	587	5	100.0%	0	0.0%	0	0.0%
Bathing Beaches	12	2397	5	587	4	80.0%	1	20.0%	0	0.0%
Arbitration Services	5,642	886	4	588	3	75.0%	1	25.0%	0	0.0%
Office Furniture & Equipment-Installation	3,683	1106	4	588	4	100.0%	0	0.0%	0	0.0%
Speech & Language Pathologists	2,450	1274	4	588	3	75.0%	1	25.0%	0	0.0%
Fasteners-Industrial & Construction	2,328	1307	4	588	3	75.0%	1	25.0%	0	0.0%
Shelving	2,212	1333	4	588	3	75.0%	1	25.0%	0	0.0%
Souvenirs-Wholesale & Manufacturers	2,203	1337	4	588	4	100.0%	0	0.0%	0	0.0%
First Aid Instruction	1,906	1396	4	588	3	75.0%	1	25.0%	0	0.0%
Metal Stamping	1,894	1400	4	588	3	75.0%	1	25.0%	0	0.0%
Fruits & Vegetables-Wholesale	1,868	1408	4	588	3	75.0%	1	25.0%	0	0.0%
Scaffolding & Aerial Lifts	1,834	1411	4	588	4	100.0%	0	0.0%	0	0.0%
Truck Washing & Cleaning	1,821	1418	4	588	3	75.0%	1	25.0%	0	0.0%
Beer & Ale-Wholesale	1,819	1419	4	588	2	50.0%	2	50.0%	0	0.0%
Teleconference Service	1,717	1449	4	588	4	100.0%	0	0.0%	0	0.0%
Scientific Apparatus & Instruments	1,623	1477	4	588	2	50.0%	2	50.0%	0	0.0%
Water Main Contractors	1,617	1479	4	588	4	100.0%	0	0.0%	0	0.0%
Tennis Court Construction	1,576	1486	4	588	4	100.0%	0	0.0%	0	0.0%
Burial Vaults	1,528	1502	4	588	2	50.0%	2	50.0%	0	0.0%
Custom Brokers	1,512	1505	4	588	3	75.0%	1	25.0%	0	0.0%
Aircraft Brokers	1,437	1530	4	588	3	75.0%	1	25.0%	0	0.0%
Identification Equipment & Supplies	1,420	1536	4	588	2	50.0%	2	50.0%	0	0.0%
Fish & Seafood-Wholesale	1,346	1555	4	588	2	50.0%	2	50.0%	0	0.0%
Cement-Wholesale & Manufacturers	1,282	1586	4	588	2	50.0%	1	25.0%	1	25.0%
Nursing Home Information & Referral	1,250	1603	4	588	2	50.0%	2	50.0%	0	0.0%
Home Sitting Services	1,238	1606	4	588	4	100.0%	0	0.0%	0	0.0%
Fuel Injection Equipment	1,165	1639	4	588	2	50.0%	2	50.0%	0	0.0%
Antiques-Reproductions	1,150	1642	4	588	1	25.0%	2	50.0%	1	25.0%
Badges	1,145	1643	4	588	2	50.0%	2	50.0%	0	0.0%
Air Courier Service	1,076	1666	4	588	2	50.0%	2	50.0%	0	0.0%
Signs-Equipment & Supplies	1,043	1681	4	588	2	50.0%	2	50.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Artificial Limbs	1,030	1686	4	588	3	75.0%	0	0.0%	1	25.0%
Television & Radio Broadcast Schools	1,029	1687	4	588	4	100.0%	0	0.0%	0	0.0%
Crematories	990	1702	4	588	2	50.0%	2	50.0%	0	0.0%
Funeral Directors Equipment & Supplies	923	1733	4	588	4	100.0%	0	0.0%	0	0.0%
Geologists	911	1735	4	588	2	50.0%	2	50.0%	0	0.0%
Feed-Wholesale & Manufacturers	847	1770	4	588	4	100.0%	0	0.0%	0	0.0%
Sewer Cleaning Equipment & Supplies	835	1774	4	588	0	0.0%	3	75.0%	1	25.0%
Ponzi Schemes	818	1780	4	588	0	0.0%	1	25.0%	3	75.0%
Human Factors-Research & Development	816	1782	4	588	4	100.0%	0	0.0%	0	0.0%
Wind Energy Systems	814	1784	4	588	0	0.0%	4	100.0%	0	0.0%
Tarps	758	1810	4	588	4	100.0%	0	0.0%	0	0.0%
Bearings	744	1818	4	588	3	75.0%	1	25.0%	0	0.0%
Abstracters	730	1826	4	588	1	25.0%	3	75.0%	0	0.0%
Paint Manufacturing Materials	716	1832	4	588	3	75.0%	0	0.0%	1	25.0%
Marine Electric Service	712	1834	4	588	3	75.0%	1	25.0%	0	0.0%
Carpet Layers Equipment & Supplies	711	1835	4	588	2	50.0%	2	50.0%	0	0.0%
Clay Products	698	1840	4	588	2	50.0%	2	50.0%	0	0.0%
Liquors-Wholesale	674	1858	4	588	2	50.0%	2	50.0%	0	0.0%
Saws-Sharpen & Repair	667	1861	4	588	3	75.0%	1	25.0%	0	0.0%
Gloves & Mittens - Dress	647	1871	4	588	3	75.0%	1	25.0%	0	0.0%
Appraisers-Antiques	612	1891	4	588	1	25.0%	3	75.0%	0	0.0%
Schools - Home Study	611	1892	4	588	3	75.0%	1	25.0%	0	0.0%
Signs-Maintenance & Repair	602	1898	4	588	1	25.0%	3	75.0%	0	0.0%
Concrete Additives	596	1904	4	588	1	25.0%	3	75.0%	0	0.0%
Cement-Retail	582	1913	4	588	3	75.0%	1	25.0%	0	0.0%
Tire Changing Equipment	575	1918	4	588	2	50.0%	2	50.0%	0	0.0%
Dental Equipment-Repair & Refinish	559	1928	4	588	1	25.0%	0	0.0%	3	75.0%
Compactors - Waste - Industrial & Commercial	556	1930	4	588	3	75.0%	1	25.0%	0	0.0%
Paper Manufacturers	550	1935	4	588	4	100.0%	0	0.0%	0	0.0%
Locks-Wholesale & Manufacturers	538	1942	4	588	3	75.0%	1	25.0%	0	0.0%
Chairs-Wholesale & Manufacturers	536	1944	4	588	2	50.0%	2	50.0%	0	0.0%
Carburetors	519	1956	4	588	3	75.0%	1	25.0%	0	0.0%
Television Program Distributors	505	1963	4	588	2	50.0%	0	0.0%	2	50.0%
Aquariums-Public	500	1967	4	588	3	75.0%	1	25.0%	0	0.0%
Plasma Centers	486	1974	4	588	2	50.0%	2	50.0%	0	0.0%
Glass Blowers	471	1986	4	588	0	0.0%	3	75.0%	1	25.0%
Lighting Fixtures - Repair & Maintenance	468	1988	4	588	2	50.0%	2	50.0%	0	0.0%
Knives-Machine	462	1989	4	588	4	100.0%	0	0.0%	0	0.0%
Nuclear Energy Consultants	447	2003	4	588	4	100.0%	0	0.0%	0	0.0%
Cable Splicing	429	2013	4	588	0	0.0%	0	0.0%	0	0.0%
Wine Brokers	412	2022	4	588	3	75.0%	1	25.0%	0	0.0%
Steel Processing & Fabricating Equipment	408	2026	4	588	1	25.0%	1	25.0%	2	50.0%
Television Sys & Equipment - Closed Circuit	398	2032	4	588	3	75.0%	1	25.0%	0	0.0%
Rifle & Pistol Ranges	391	2036	4	588	4	100.0%	0	0.0%	0	0.0%
Brewers	360	2058	4	588	2	50.0%	2	50.0%	0	0.0%
Concessionaires	340	2073	4	588	2	50.0%	2	50.0%	0	0.0%
Concrete Patching Compounds	337	2076	4	588	1	25.0%	3	75.0%	0	0.0%
Toy Manufacturers Supplies	333	2080	4	588	2	50.0%	2	50.0%	0	0.0%
Transmissions-Truck, Tractor, Etc	333	2080	4	588	3	75.0%	1	25.0%	0	0.0%
Cylinders-Gas	325	2086	4	588	3	75.0%	0	0.0%	1	25.0%
Scientists	325	2086	4	588	2	50.0%	2	50.0%	0	0.0%
Zoos	324	2087	4	588	4	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturers Supplies	317	2093	4	588	4	100.0%	0	0.0%	0	0.0%
Fishermens Supplies	315	2095	4	588	3	75.0%	1	25.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Video Tapes & Discs-Wholesale & Manufacturers	299	2110	4	588	3	75.0%	0	0.0%	1	25.0%
Visual Control Systems	288	2121	4	588	2	50.0%	2	50.0%	0	0.0%
Housewares-Wholesale & Manufacturers	287	2122	4	588	4	100.0%	0	0.0%	0	0.0%
Lotteries-Local	280	2126	4	588	2	50.0%	2	50.0%	0	0.0%
Screen Manufacturers Equipment & Supplies	280	2126	4	588	1	25.0%	3	75.0%	0	0.0%
Speedometers	275	2131	4	588	4	100.0%	0	0.0%	0	0.0%
Motion Picture Film Storage	274	2132	4	588	0	0.0%	0	0.0%	4	100.0%
Tours-Wholesale	269	2137	4	588	2	50.0%	1	25.0%	1	25.0%
Picture Frames-Wholesale & Manufacturers	258	2147	4	588	3	75.0%	1	25.0%	0	0.0%
Ultrasonic Equipment & Supplies	246	2159	4	588	3	75.0%	1	25.0%	0	0.0%
Dolls-Collectors	243	2162	4	588	3	75.0%	1	25.0%	0	0.0%
Plants-Wholesale	239	2166	4	588	3	75.0%	1	25.0%	0	0.0%
Calculators, Adding Machines & Supplies	220	2182	4	588	3	75.0%	1	25.0%	0	0.0%
Glass Coating & Tinting Machinery	206	2196	4	588	2	50.0%	2	50.0%	0	0.0%
Indian Goods	196	2201	4	588	1	25.0%	3	75.0%	0	0.0%
Glassware Decorators	194	2203	4	588	1	25.0%	3	75.0%	0	0.0%
Ferries	185	2210	4	588	3	75.0%	1	25.0%	0	0.0%
Cleaners & Dyers Equipment & Supplies	181	2213	4	588	4	100.0%	0	0.0%	0	0.0%
Perfumes-Raw Materials & Supplies	176	2218	4	588	2	50.0%	2	50.0%	0	0.0%
Fashion Show Producers	135	2258	4	588	2	50.0%	2	50.0%	0	0.0%
Fingerprinting Equipment	135	2258	4	588	1	25.0%	3	75.0%	0	0.0%
Post Offices	132	2261	4	588	3	75.0%	1	25.0%	0	0.0%
Bowling Lane Equipment & Supplies	128	2265	4	588	2	50.0%	2	50.0%	0	0.0%
Agricultural Waste Management	123	2270	4	588	3	75.0%	1	25.0%	0	0.0%
Pavement & Floor Marking Supplies & Equipment	121	2272	4	588	2	50.0%	1	25.0%	1	25.0%
Upholstery Fabrics-Wholesale & Manufacturers	121	2272	4	588	2	50.0%	2	50.0%	0	0.0%
Boat Yards	116	2276	4	588	3	75.0%	1	25.0%	0	0.0%
Auto Service - Steam Cleaning	110	2282	4	588	3	75.0%	1	25.0%	0	0.0%
Coin & Bill Change Machines	109	2283	4	588	4	100.0%	0	0.0%	0	0.0%
Work Clothes-Wholesale & Manufacturers	96	2299	4	588	4	100.0%	0	0.0%	0	0.0%
Barrels & Drums	73	2322	4	588	4	100.0%	0	0.0%	0	0.0%
Pretzels	68	2327	4	588	3	75.0%	0	0.0%	1	25.0%
Handbags-Manufacturers Equipment & Supplies	67	2328	4	588	3	75.0%	1	25.0%	0	0.0%
Meat - Bulk & Itinerant	66	2329	4	588	1	25.0%	3	75.0%	0	0.0%
Linings-Clothing	59	2336	4	588	3	75.0%	1	25.0%	0	0.0%
Telegrams-Novelty	59	2336	4	588	2	50.0%	2	50.0%	0	0.0%
Carbon Products	58	2337	4	588	3	75.0%	1	25.0%	0	0.0%
Corsets & Girdles	55	2340	4	588	1	25.0%	3	75.0%	0	0.0%
Drapery & Curtain Fabric - Wholesale & Manufacturers	48	2347	4	588	1	25.0%	3	75.0%	0	0.0%
Japanese Food Products	44	2351	4	588	2	50.0%	2	50.0%	0	0.0%
Desk Pads & Accessories	38	2357	4	588	2	50.0%	1	25.0%	1	25.0%
Cabanas-Beach & Pool	33	2362	4	588	0	0.0%	4	100.0%	0	0.0%
Brakes-Lining-Manufacturers & Distributors	30	2365	4	588	1	25.0%	3	75.0%	0	0.0%
Baby Foods	29	2366	4	588	4	100.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Rent & Lease	15	2394	4	588	2	50.0%	2	50.0%	0	0.0%
Oil Field Service	6,249	837	3	589	0	0.0%	3	100.0%	0	0.0%
Tool & Die Makers	4,121	1038	3	589	3	100.0%	0	0.0%	0	0.0%
Pallets & Skids	3,375	1148	3	589	0	0.0%	2	66.7%	1	33.3%
Environmental, Conservationist & Ecol Org	3,094	1175	3	589	1	33.3%	2	66.7%	0	0.0%
Steam Cleaning-Industrial	2,564	1255	3	589	1	33.3%	2	66.7%	0	0.0%
Accident Reconstruction Service	2,448	1276	3	589	1	33.3%	2	66.7%	0	0.0%
Patent Searchers	2,004	1380	3	589	3	100.0%	0	0.0%	0	0.0%
Paper Distributors	1,832	1413	3	589	2	66.7%	1	33.3%	0	0.0%
Plastics-Molders	1,831	1414	3	589	2	66.7%	0	0.0%	1	33.3%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Sound Control Structures & Equipment	1,729	1444	3	589	2	66.7%	1	33.3%	0	0.0%
Nurses Registries	1,703	1455	3	589	1	33.3%	2	66.7%	0	0.0%
Point of Sale Systems	1,626	1476	3	589	3	100.0%	0	0.0%	0	0.0%
Paint-Wholesale & Manufacturers	1,539	1500	3	589	1	33.3%	2	66.7%	0	0.0%
Physicians & Surgeons Information Bureaus	1,471	1521	3	589	2	66.7%	1	33.3%	0	0.0%
Beekeepers	1,315	1569	3	589	1	33.3%	2	66.7%	0	0.0%
Traffic Signs, Signals & Equipment	1,262	1597	3	589	1	33.3%	2	66.7%	0	0.0%
Wall Coatings	1,191	1627	3	589	2	66.7%	1	33.3%	0	0.0%
Automation Consultants	1,186	1628	3	589	2	66.7%	1	33.3%	0	0.0%
Insurance-Bonding	1,186	1628	3	589	3	100.0%	0	0.0%	0	0.0%
Lawyers-Mediation & Arbitration	1,145	1643	3	589	2	66.7%	1	33.3%	0	0.0%
Music-Sheet	1,057	1676	3	589	3	100.0%	0	0.0%	0	0.0%
Spices	1,013	1692	3	589	3	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Brokers	984	1705	3	589	2	66.7%	1	33.3%	0	0.0%
Gas Well Drilling	962	1716	3	589	2	66.7%	1	33.3%	0	0.0%
Lighting Equipment-Emergency	955	1719	3	589	3	100.0%	0	0.0%	0	0.0%
Labels-Plastic, Metal, Foil, Etc	900	1741	3	589	3	100.0%	0	0.0%	0	0.0%
Roof Cooling Systems	900	1741	3	589	2	66.7%	0	0.0%	1	33.3%
Chauffeur Service	883	1749	3	589	0	0.0%	3	100.0%	0	0.0%
Chain Letters	873	1756	3	589	0	0.0%	3	100.0%	0	0.0%
Electronic Testing Equipment	863	1762	3	589	3	100.0%	0	0.0%	0	0.0%
Boat Cleaning	847	1770	3	589	0	0.0%	2	66.7%	1	33.3%
Mineral Exploration	817	1781	3	589	3	100.0%	0	0.0%	0	0.0%
Packaging Machinery	797	1794	3	589	1	33.3%	2	66.7%	0	0.0%
Gasoline Additives-Manufacturers & Distributors	778	1802	3	589	2	66.7%	0	0.0%	1	33.3%
Theatrical Equipment & Supplies	762	1807	3	589	2	66.7%	1	33.3%	0	0.0%
Binoculars	757	1811	3	589	2	66.7%	1	33.3%	0	0.0%
Referral - Contractor	698	1840	3	589	3	100.0%	0	0.0%	0	0.0%
Foam & Sponge Rubber	657	1866	3	589	3	100.0%	0	0.0%	0	0.0%
Acid Proof Equipment & Materials	635	1876	3	589	0	0.0%	3	100.0%	0	0.0%
Ventilating Equipment	625	1882	3	589	0	0.0%	2	66.7%	1	33.3%
Septic Tanks & Systems Wholesale & Manufacturers	600	1900	3	589	2	66.7%	1	33.3%	0	0.0%
Etched Products-Metal, Glass, Etc.	590	1908	3	589	2	66.7%	1	33.3%	0	0.0%
Shingles	563	1925	3	589	3	100.0%	0	0.0%	0	0.0%
Golf Practice Ranges	556	1930	3	589	2	66.7%	1	33.3%	0	0.0%
ServiceStation Equipment	556	1930	3	589	2	66.7%	1	33.3%	0	0.0%
Typesetting	551	1934	3	589	2	66.7%	1	33.3%	0	0.0%
Ribbons	546	1938	3	589	2	66.7%	1	33.3%	0	0.0%
Tanks-Fiber Glass, Plastic Etc.	540	1941	3	589	2	66.7%	1	33.3%	0	0.0%
Marine Surveyors	537	1943	3	589	0	0.0%	3	100.0%	0	0.0%
Tank Testing & Inspection	534	1946	3	589	2	66.7%	1	33.3%	0	0.0%
Theatrical Managers & Producers	527	1950	3	589	2	66.7%	0	0.0%	1	33.3%
Bags-Plastic	525	1952	3	589	3	100.0%	0	0.0%	0	0.0%
Bakers Equipment	525	1952	3	589	1	33.3%	2	66.7%	0	0.0%
Hardware Consultants	517	1957	3	589	2	66.7%	1	33.3%	0	0.0%
Gas Boosters	515	1959	3	589	0	0.0%	2	66.7%	1	33.3%
Hardware-Builders	500	1967	3	589	2	66.7%	1	33.3%	0	0.0%
Towing-Marine	490	1971	3	589	1	33.3%	2	66.7%	0	0.0%
Anchors-Marine	476	1981	3	589	2	66.7%	1	33.3%	0	0.0%
Weather Vanes	474	1983	3	589	1	33.3%	2	66.7%	0	0.0%
Blacksmiths	469	1987	3	589	1	33.3%	2	66.7%	0	0.0%
Box Manufacturers Equipment & Supplies	457	1993	3	589	1	33.3%	2	66.7%	0	0.0%
Textile Fibers	456	1994	3	589	3	100.0%	0	0.0%	0	0.0%
Labeling Equipment	449	2001	3	589	3	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Bottles-Wholesale & Manufacturers	431	2012	3	589	1	33.3%	2	66.7%	0	0.0%
News Dealers	427	2014	3	589	1	33.3%	1	33.3%	1	33.3%
Silverware Clean, Repair & Replate	418	2018	3	589	3	100.0%	0	0.0%	0	0.0%
Air Pollution Measuring Service	382	2043	3	589	3	100.0%	0	0.0%	0	0.0%
Government-State	379	2046	3	589	1	33.3%	2	66.7%	0	0.0%
Barricades	376	2048	3	589	2	66.7%	1	33.3%	0	0.0%
Oxygen Producing Equipment	366	2055	3	589	0	0.0%	3	100.0%	0	0.0%
Lockers	344	2070	3	589	1	33.3%	2	66.7%	0	0.0%
Pinball Sales & Service	342	2072	3	589	3	100.0%	0	0.0%	0	0.0%
Boxes-Wooden	340	2073	3	589	0	0.0%	3	100.0%	0	0.0%
Express & Transfer Service	336	2077	3	589	1	33.3%	1	33.3%	1	33.3%
Glass Board-Up Service	334	2079	3	589	1	33.3%	2	66.7%	0	0.0%
Metal Fabricators	334	2079	3	589	0	0.0%	3	100.0%	0	0.0%
Birth Control Information Centers	333	2080	3	589	1	33.3%	2	66.7%	0	0.0%
Knit Goods-Retail	333	2080	3	589	3	100.0%	0	0.0%	0	0.0%
Surveying Instruments	308	2101	3	589	2	66.7%	1	33.3%	0	0.0%
Foods-Dehydrated & Freeze-Dried	301	2108	3	589	2	66.7%	0	0.0%	1	33.3%
Engineering Reports	297	2112	3	589	2	66.7%	1	33.3%	0	0.0%
Rest Homes	295	2114	3	589	1	33.3%	2	66.7%	0	0.0%
Food Products Mfg. Equipment	293	2116	3	589	1	33.3%	1	33.3%	1	33.3%
Meat Choppers & Grinders	290	2119	3	589	2	66.7%	1	33.3%	0	0.0%
Metal Detecting Equipment	268	2138	3	589	1	33.3%	2	66.7%	0	0.0%
Dentist Information Bureaus	264	2142	3	589	1	33.3%	2	66.7%	0	0.0%
Photographs-Stock	264	2142	3	589	1	33.3%	2	66.7%	0	0.0%
Wallboard & Plasterboard	249	2156	3	589	1	33.3%	2	66.7%	0	0.0%
Fasteners-Textile & Apparel	247	2158	3	589	0	0.0%	3	100.0%	0	0.0%
Laminated Structural Products	247	2158	3	589	2	66.7%	1	33.3%	0	0.0%
Mobile Offices & Commercial Units	247	2158	3	589	2	66.7%	1	33.3%	0	0.0%
Paint Manufacturing Equipment & Materials	245	2160	3	589	3	100.0%	0	0.0%	0	0.0%
Seating Companies	241	2164	3	589	1	33.3%	2	66.7%	0	0.0%
Truck Refrigeration Equipment	239	2166	3	589	1	33.3%	2	66.7%	0	0.0%
Power Transmission Equipment	234	2168	3	589	2	66.7%	1	33.3%	0	0.0%
Hats-Clean & Renovate	233	2169	3	589	3	100.0%	0	0.0%	0	0.0%
Wicker Products	231	2171	3	589	3	100.0%	0	0.0%	0	0.0%
Compactors-Waste-Service & Repair	215	2187	3	589	3	100.0%	0	0.0%	0	0.0%
Tank Cleaning	209	2193	3	589	1	33.3%	2	66.7%	0	0.0%
Furniture Repair & Refinish Supplies	206	2196	3	589	3	100.0%	0	0.0%	0	0.0%
Trailers-Boat	200	2198	3	589	2	66.7%	1	33.3%	0	0.0%
Violins	198	2200	3	589	3	100.0%	0	0.0%	0	0.0%
Telephone 900 Number Resellers	196	2201	3	589	3	100.0%	0	0.0%	0	0.0%
Children's & Infants Wear - Wholesale & Mfrs.	195	2202	3	589	3	100.0%	0	0.0%	0	0.0%
Watch Bands	195	2202	3	589	2	66.7%	1	33.3%	0	0.0%
Aquariums-Lease & Maintenance	190	2205	3	589	0	0.0%	3	100.0%	0	0.0%
Guardian Services - Adult & Child	189	2206	3	589	2	66.7%	1	33.3%	0	0.0%
Garbage Disposal Equipment - Supplies & Parts	178	2215	3	589	0	0.0%	3	100.0%	0	0.0%
Bicycle Racks & Security Systems	177	2216	3	589	3	100.0%	0	0.0%	0	0.0%
Sailmakers	175	2219	3	589	2	66.7%	1	33.3%	0	0.0%
Telegraph Service	173	2221	3	589	1	33.3%	0	0.0%	2	66.7%
Fix-It Shops	172	2222	3	589	1	33.3%	2	66.7%	0	0.0%
Physicians & Surgeons - Industrial Medicine	166	2227	3	589	1	33.3%	2	66.7%	0	0.0%
Signs-Erectors & Hangers	158	2235	3	589	1	33.3%	2	66.7%	0	0.0%
Tool Grinding-Industrial	156	2237	3	589	2	66.7%	1	33.3%	0	0.0%
Pipe Line Equipment	155	2238	3	589	2	66.7%	0	0.0%	1	33.3%
Ribbon Printing	147	2246	3	589	3	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Screens-Decorative	147	2246	3	589	0	0.0%	3	100.0%	0	0.0%
Ammunition	146	2247	3	589	2	66.7%	1	33.3%	0	0.0%
Cabs-Tractor, Truck, Etc.	142	2251	3	589	2	66.7%	1	33.3%	0	0.0%
Insect Control Devices	141	2252	3	589	2	66.7%	1	33.3%	0	0.0%
Mountain Climbing Instruction	138	2255	3	589	2	66.7%	1	33.3%	0	0.0%
Shavers-Electric Repair	137	2256	3	589	0	0.0%	2	66.7%	1	33.3%
Carpet & Rug Binding Machines	134	2259	3	589	2	66.7%	1	33.3%	0	0.0%
Tapestries	134	2259	3	589	1	33.3%	2	66.7%	0	0.0%
Machinery-Used	131	2262	3	589	1	33.3%	2	66.7%	0	0.0%
Geochemists	128	2265	3	589	1	33.3%	2	66.7%	0	0.0%
Customs Consultant	124	2269	3	589	1	33.3%	2	66.7%	0	0.0%
Magicians Supplies	123	2270	3	589	1	33.3%	2	66.7%	0	0.0%
Paper & Plastic Cups, Containers	123	2270	3	589	0	0.0%	2	66.7%	1	33.3%
Plaster Craft Products & Supplies	118	2274	3	589	1	33.3%	2	66.7%	0	0.0%
Data Processing Supplies	111	2281	3	589	3	100.0%	0	0.0%	0	0.0%
Fish & Seafood Brokers	102	2289	3	589	2	66.7%	0	0.0%	1	33.3%
Shears & Scissors	100	2291	3	589	2	66.7%	1	33.3%	0	0.0%
Library Research Service	99	2295	3	589	3	100.0%	0	0.0%	0	0.0%
Sky Diving	98	2297	3	589	0	0.0%	3	100.0%	0	0.0%
Horticultural Consultants	97	2298	3	589	2	66.7%	1	33.3%	0	0.0%
Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	96	2299	3	589	3	100.0%	0	0.0%	0	0.0%
Jewelry Engravers	95	2300	3	589	1	33.3%	2	66.7%	0	0.0%
Jewelry Polishing & Plating	90	2305	3	589	2	66.7%	1	33.3%	0	0.0%
Rope	82	2313	3	589	2	66.7%	1	33.3%	0	0.0%
Compactors - Waste - Household - Dealers	81	2314	3	589	3	100.0%	0	0.0%	0	0.0%
Recruitment Services	79	2316	3	589	1	33.3%	2	66.7%	0	0.0%
Stair Treads	79	2316	3	589	3	100.0%	0	0.0%	0	0.0%
Catalog Designers & Compilers	77	2318	3	589	2	66.7%	1	33.3%	0	0.0%
Radiator Covers & Enclosures	62	2333	3	589	2	66.7%	1	33.3%	0	0.0%
Show Cases	52	2343	3	589	1	33.3%	2	66.7%	0	0.0%
Dairy Consultants	51	2344	3	589	2	66.7%	1	33.3%	0	0.0%
Feather Goods	49	2346	3	589	3	100.0%	0	0.0%	0	0.0%
Bullet-Resistant Equipment	46	2349	3	589	3	100.0%	0	0.0%	0	0.0%
Plating Equipment & Supplies	46	2349	3	589	0	0.0%	3	100.0%	0	0.0%
Fishing Piers	45	2350	3	589	0	0.0%	1	33.3%	2	66.7%
Jewelry Castings	45	2350	3	589	1	33.3%	2	66.7%	0	0.0%
Ship Brokers	44	2351	3	589	2	66.7%	1	33.3%	0	0.0%
Fraternal Regalia & Supplies	43	2352	3	589	3	100.0%	0	0.0%	0	0.0%
Coils-Electric	41	2354	3	589	1	33.3%	2	66.7%	0	0.0%
Chess Instruction	39	2356	3	589	1	33.3%	2	66.7%	0	0.0%
Motion Picture Projection Service	37	2358	3	589	3	100.0%	0	0.0%	0	0.0%
Yogurt	37	2358	3	589	3	100.0%	0	0.0%	0	0.0%
Buckles	35	2360	3	589	3	100.0%	0	0.0%	0	0.0%
Bar Fixtures	33	2362	3	589	1	33.3%	2	66.7%	0	0.0%
Magazines - Back Number	33	2362	3	589	2	66.7%	1	33.3%	0	0.0%
Singing Telegrams	31	2364	3	589	1	33.3%	2	66.7%	0	0.0%
Boat Launching Sites	30	2365	3	589	1	33.3%	2	66.7%	0	0.0%
Dressmaking Schools	29	2366	3	589	1	33.3%	2	66.7%	0	0.0%
Chains	28	2367	3	589	2	66.7%	1	33.3%	0	0.0%
Safe & Vault Movers	27	2368	3	589	3	100.0%	0	0.0%	0	0.0%
Blankets	24	2371	3	589	3	100.0%	0	0.0%	0	0.0%
Furniture Pads	24	2371	3	589	1	33.3%	2	66.7%	0	0.0%
Etching Equipment & Supplies	23	2372	3	589	0	0.0%	3	100.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Alfalfa & Alfalfa Products	21	2374	3	589	2	66.7%	1	33.3%	0	0.0%
Grinding Wheel Dressers	21	2374	3	589	2	66.7%	1	33.3%	0	0.0%
Towel Supply Service	21	2374	3	589	1	33.3%	2	66.7%	0	0.0%
Square Dance Apparel	19	2386	3	589	2	66.7%	1	33.3%	0	0.0%
Dumbwaiters	15	2394	3	589	0	0.0%	2	66.7%	1	33.3%
Meteorological Consultants	8	2401	3	589	3	100.0%	0	0.0%	0	0.0%
Planetariums	0	0	3	589	3	100.0%	0	0.0%	0	0.0%
Insurance-Long Term Care	6,143	846	2	590	2	100.0%	0	0.0%	0	0.0%
Acoustical Consultants	3,544	1127	2	590	1	50.0%	1	50.0%	0	0.0%
Fiber Optics	2,514	1264	2	590	2	100.0%	0	0.0%	0	0.0%
Mental Retardn/Dev Disabled Services	2,258	1322	2	590	1	50.0%	1	50.0%	0	0.0%
Metal Powder Fabricators	2,237	1325	2	590	1	50.0%	1	50.0%	0	0.0%
Oil Field Consultants	2,197	1339	2	590	2	100.0%	0	0.0%	0	0.0%
Piping Contractors	1,955	1387	2	590	2	100.0%	0	0.0%	0	0.0%
Oil Well Drilling	1,932	1392	2	590	2	100.0%	0	0.0%	0	0.0%
Caulking Contractors	1,795	1424	2	590	2	100.0%	0	0.0%	0	0.0%
Sawmills	1,789	1425	2	590	1	50.0%	1	50.0%	0	0.0%
City & Town Planners	1,788	1426	2	590	1	50.0%	1	50.0%	0	0.0%
Foresters-Consulting	1,725	1445	2	590	2	100.0%	0	0.0%	0	0.0%
Office Records-Destruction	1,704	1454	2	590	2	100.0%	0	0.0%	0	0.0%
Concrete Pumping Service	1,646	1470	2	590	2	100.0%	0	0.0%	0	0.0%
Tile-Non-Ceramic-Manufacturers & Distributors	1,501	1509	2	590	2	100.0%	0	0.0%	0	0.0%
Stenographers-Public	1,436	1531	2	590	1	50.0%	1	50.0%	0	0.0%
Computer Consultant	1,402	1539	2	590	2	100.0%	0	0.0%	0	0.0%
Libraries-Public	1,379	1546	2	590	2	100.0%	0	0.0%	0	0.0%
Air Pollution Measuring Equipment & Svc.	1,336	1560	2	590	1	50.0%	1	50.0%	0	0.0%
Machinery-Specially Designed	1,308	1574	2	590	1	50.0%	1	50.0%	0	0.0%
Industrial Hygiene Consultants	1,306	1576	2	590	1	50.0%	1	50.0%	0	0.0%
Industrial Consultants	1,271	1593	2	590	2	100.0%	0	0.0%	0	0.0%
Ice Making Equipment & Machines	1,113	1653	2	590	1	50.0%	1	50.0%	0	0.0%
Teletypewriters Message Service	1,084	1661	2	590	1	50.0%	1	50.0%	0	0.0%
Engravers-Metal	1,082	1663	2	590	1	50.0%	1	50.0%	0	0.0%
Air Balancing	1,079	1665	2	590	2	100.0%	0	0.0%	0	0.0%
Drywall Contractors Equipment & Supplies	1,058	1675	2	590	1	50.0%	1	50.0%	0	0.0%
Construction Estimates	1,025	1689	2	590	1	50.0%	1	50.0%	0	0.0%
Furniture Manufacturers Equipment & Supplies	944	1725	2	590	1	50.0%	1	50.0%	0	0.0%
Bar Supplies	899	1742	2	590	0	0.0%	2	100.0%	0	0.0%
Ceiling Cleaning	809	1788	2	590	0	0.0%	1	50.0%	1	50.0%
Mining Equipment & Supplies	788	1797	2	590	2	100.0%	0	0.0%	0	0.0%
Freight Consolidating	786	1799	2	590	1	50.0%	1	50.0%	0	0.0%
Picture Restoring	771	1804	2	590	1	50.0%	1	50.0%	0	0.0%
Railroads - Freight	770	1805	2	590	1	50.0%	1	50.0%	0	0.0%
Fishermen-Commercial	736	1822	2	590	0	0.0%	2	100.0%	0	0.0%
Engraving Equipment & Supplies	676	1857	2	590	2	100.0%	0	0.0%	0	0.0%
Concrete Aggregates	669	1860	2	590	2	100.0%	0	0.0%	0	0.0%
Bolts & Nuts	650	1869	2	590	1	50.0%	1	50.0%	0	0.0%
Drilling & Boring Equipment & Supplies	647	1871	2	590	2	100.0%	0	0.0%	0	0.0%
Aircraft Storage	644	1872	2	590	1	50.0%	1	50.0%	0	0.0%
Luggage Carriers	633	1877	2	590	0	0.0%	2	100.0%	0	0.0%
Boating Instruction	613	1890	2	590	1	50.0%	1	50.0%	0	0.0%
Sewage Treatment Equipment	609	1893	2	590	0	0.0%	2	100.0%	0	0.0%
Chimney Cleaning Equipment & Supplies	598	1902	2	590	2	100.0%	0	0.0%	0	0.0%
Pumps-Wholesale & Manufacturers	596	1904	2	590	0	0.0%	2	100.0%	0	0.0%
SemiConductor Devices	592	1907	2	590	0	0.0%	2	100.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Dining Club Plans	583	1912	2	590	1	50.0%	1	50.0%	0	0.0%
Political Organizations	579	1915	2	590	2	100.0%	0	0.0%	0	0.0%
Aerial Applicators	574	1919	2	590	1	50.0%	1	50.0%	0	0.0%
Novelties-Wholesale & Manufacturers	561	1926	2	590	0	0.0%	2	100.0%	0	0.0%
X-Ray Apparatus & Supplies	554	1932	2	590	2	100.0%	0	0.0%	0	0.0%
Aviation Services	536	1944	2	590	1	50.0%	1	50.0%	0	0.0%
Insurance-Disability	526	1951	2	590	2	100.0%	0	0.0%	0	0.0%
Floral Design Instruction	523	1954	2	590	2	100.0%	0	0.0%	0	0.0%
Tree Service Equipment & Supplies	523	1954	2	590	0	0.0%	2	100.0%	0	0.0%
Concrete Mixers	506	1962	2	590	1	50.0%	0	0.0%	1	50.0%
Structural Integration	492	1969	2	590	1	50.0%	1	50.0%	0	0.0%
Aircraft Instruments	491	1970	2	590	1	50.0%	1	50.0%	0	0.0%
Aids Research & Clinics	455	1995	2	590	1	50.0%	1	50.0%	0	0.0%
Word Processing Service	450	2000	2	590	1	50.0%	1	50.0%	0	0.0%
Oil Well Equipment & Supplies	444	2005	2	590	2	100.0%	0	0.0%	0	0.0%
Umbrellas	442	2007	2	590	1	50.0%	1	50.0%	0	0.0%
Oil-Crude-Purchasing	440	2009	2	590	2	100.0%	0	0.0%	0	0.0%
Wire Products	410	2024	2	590	2	100.0%	0	0.0%	0	0.0%
Laminating Equipment & Supplies	392	2035	2	590	1	50.0%	1	50.0%	0	0.0%
Contractor - Commercial	377	2047	2	590	2	100.0%	0	0.0%	0	0.0%
Escort Service-Personal	375	2049	2	590	0	0.0%	1	50.0%	1	50.0%
Casters & Glides	366	2055	2	590	0	0.0%	2	100.0%	0	0.0%
Water Conservation	364	2056	2	590	2	100.0%	0	0.0%	0	0.0%
Respirators	356	2060	2	590	2	100.0%	0	0.0%	0	0.0%
Duplicating Machines & Supplies	355	2061	2	590	2	100.0%	0	0.0%	0	0.0%
Theatrical Make-Up	354	2062	2	590	2	100.0%	0	0.0%	0	0.0%
Slides & Film Strips	353	2063	2	590	2	100.0%	0	0.0%	0	0.0%
Color Separations-Offset , Photo Engraving	344	2070	2	590	1	50.0%	1	50.0%	0	0.0%
Midwives	344	2070	2	590	1	50.0%	1	50.0%	0	0.0%
Oil Field Supplies	342	2072	2	590	2	100.0%	0	0.0%	0	0.0%
Fallout Shelter Equipment & Supplies	315	2095	2	590	1	50.0%	1	50.0%	0	0.0%
Frozen Food Locker Plants	310	2099	2	590	1	50.0%	1	50.0%	0	0.0%
Binders-Loose Leaf	294	2115	2	590	0	0.0%	1	50.0%	1	50.0%
Inspection Devices-Industrial	292	2117	2	590	2	100.0%	0	0.0%	0	0.0%
Juices	292	2117	2	590	1	50.0%	1	50.0%	0	0.0%
Parking Meters	292	2117	2	590	2	100.0%	0	0.0%	0	0.0%
Construction Reports	291	2118	2	590	1	50.0%	1	50.0%	0	0.0%
Spraying Equipment	287	2122	2	590	0	0.0%	1	50.0%	1	50.0%
Diamond Cutters	275	2131	2	590	0	0.0%	2	100.0%	0	0.0%
Aircraft Ferrying & Transporting Service	256	2149	2	590	1	50.0%	1	50.0%	0	0.0%
Fairgrounds	256	2149	2	590	2	100.0%	0	0.0%	0	0.0%
Fence - Sales, Service & Contractors	256	2149	2	590	0	0.0%	2	100.0%	0	0.0%
Electrical Discharge Machines & Supplies	252	2153	2	590	1	50.0%	1	50.0%	0	0.0%
Information Technology Services	250	2155	2	590	1	50.0%	0	0.0%	1	50.0%
Drug Manufacturers	245	2160	2	590	2	100.0%	0	0.0%	0	0.0%
Knitting Instruction	237	2167	2	590	1	50.0%	1	50.0%	0	0.0%
Zoological Gardens	237	2167	2	590	1	50.0%	1	50.0%	0	0.0%
Recording Instruments - Industrial & Scientific	232	2170	2	590	2	100.0%	0	0.0%	0	0.0%
Table Tops	228	2174	2	590	1	50.0%	1	50.0%	0	0.0%
Cylinders-Air & Hydraulic	227	2175	2	590	1	50.0%	1	50.0%	0	0.0%
Coats-Wholesale & Manufacturers	222	2180	2	590	1	50.0%	1	50.0%	0	0.0%
Sprinkler Supervisory Service	218	2184	2	590	0	0.0%	2	100.0%	0	0.0%
Washing Machines & Dryers - Dealers	213	2189	2	590	1	50.0%	0	0.0%	1	50.0%
Paving Equipment	210	2192	2	590	1	50.0%	1	50.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Truck Permits	209	2193	2	590	2	100.0%	0	0.0%	0	0.0%
Lawyers Service Bureaus	203	2197	2	590	1	50.0%	1	50.0%	0	0.0%
Compressors-Repair	174	2220	2	590	1	50.0%	0	0.0%	1	50.0%
Archery Ranges	173	2221	2	590	1	50.0%	1	50.0%	0	0.0%
Plastics-Extruders	172	2222	2	590	1	50.0%	1	50.0%	0	0.0%
Tanks-Repair	169	2224	2	590	1	50.0%	1	50.0%	0	0.0%
Racks	168	2225	2	590	2	100.0%	0	0.0%	0	0.0%
Presses-Power-Equipment	167	2226	2	590	0	0.0%	2	100.0%	0	0.0%
Weed Control Equipment & Supplies	167	2226	2	590	0	0.0%	2	100.0%	0	0.0%
Asphalt Mixing Equipment	166	2227	2	590	1	50.0%	1	50.0%	0	0.0%
Discotheques	163	2230	2	590	1	50.0%	1	50.0%	0	0.0%
Logging Equipment & Supplies	162	2231	2	590	0	0.0%	2	100.0%	0	0.0%
Eggs	158	2235	2	590	2	100.0%	0	0.0%	0	0.0%
Experimental Work	157	2236	2	590	1	50.0%	1	50.0%	0	0.0%
Tailors' Supplies	154	2239	2	590	0	0.0%	2	100.0%	0	0.0%
Ice Cream Manufacturers Equipment	152	2241	2	590	2	100.0%	0	0.0%	0	0.0%
Dry Cleaners - Equipment - Wholesales	151	2242	2	590	0	0.0%	1	50.0%	1	50.0%
Cigar, Cigarette & Tobacco Manufacturers	148	2245	2	590	1	50.0%	1	50.0%	0	0.0%
Metaphysicians	146	2247	2	590	2	100.0%	0	0.0%	0	0.0%
Ceiling Materials	142	2251	2	590	1	50.0%	1	50.0%	0	0.0%
Parking Stations & Garages - Equipment & Supplies	142	2251	2	590	1	50.0%	1	50.0%	0	0.0%
Textile Brokers	141	2252	2	590	1	50.0%	1	50.0%	0	0.0%
Oil Operators	137	2256	2	590	2	100.0%	0	0.0%	0	0.0%
Ski Tours	137	2256	2	590	1	50.0%	1	50.0%	0	0.0%
Poultry Equipment & Supplies	135	2258	2	590	2	100.0%	0	0.0%	0	0.0%
Seal Coating	134	2259	2	590	1	50.0%	1	50.0%	0	0.0%
Statuary	131	2262	2	590	0	0.0%	2	100.0%	0	0.0%
Kerosene	128	2265	2	590	2	100.0%	0	0.0%	0	0.0%
Buses-Repair & Service	126	2267	2	590	1	50.0%	1	50.0%	0	0.0%
Water Taxi Service	122	2271	2	590	1	50.0%	1	50.0%	0	0.0%
Indexing Service-Book, Periodical, Etc.	117	2275	2	590	2	100.0%	0	0.0%	0	0.0%
Ovens-Bakers	116	2276	2	590	1	50.0%	1	50.0%	0	0.0%
Savings & Loan Association - Reps	115	2277	2	590	2	100.0%	0	0.0%	0	0.0%
Apprenticeship Programs	114	2278	2	590	2	100.0%	0	0.0%	0	0.0%
Italian Food Products	114	2278	2	590	1	50.0%	1	50.0%	0	0.0%
Springs - Coil, Flat, Etc - Distributors & Mfg.	114	2278	2	590	2	100.0%	0	0.0%	0	0.0%
Ski Instruction	113	2279	2	590	1	50.0%	1	50.0%	0	0.0%
Silversmiths & Goldsmiths	111	2281	2	590	1	50.0%	1	50.0%	0	0.0%
Tractor Distributors & Manufacturers	107	2284	2	590	1	50.0%	1	50.0%	0	0.0%
Noise Control Consultants	105	2286	2	590	2	100.0%	0	0.0%	0	0.0%
Libraries-Circulating & Rental	104	2287	2	590	0	0.0%	2	100.0%	0	0.0%
Tools-Pneumatic	104	2287	2	590	0	0.0%	2	100.0%	0	0.0%
Engines-Gasoline	100	2291	2	590	2	100.0%	0	0.0%	0	0.0%
Video Equipment-Wholesale & Manufacturers	100	2291	2	590	2	100.0%	0	0.0%	0	0.0%
Food Facilities Consultants	99	2292	2	590	0	0.0%	2	100.0%	0	0.0%
Ranges & Ovens-Service & Repair	97	2298	2	590	0	0.0%	2	100.0%	0	0.0%
Tube Bending & Fabricating	95	2300	2	590	1	50.0%	1	50.0%	0	0.0%
Air Curtains & Screens	92	2303	2	590	1	50.0%	1	50.0%	0	0.0%
Health Recording Service	92	2303	2	590	0	0.0%	2	100.0%	0	0.0%
Belting & Supplies	86	2309	2	590	2	100.0%	0	0.0%	0	0.0%
Concrete Breaking Equipment	83	2312	2	590	2	100.0%	0	0.0%	0	0.0%
Buttons-Clothing	80	2315	2	590	1	50.0%	1	50.0%	0	0.0%
Fur Cleaning & Dyeing-Wholesale	77	2318	2	590	1	50.0%	1	50.0%	0	0.0%
Photographic Darkroom Rental	77	2318	2	590	0	0.0%	2	100.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Puppets & Marionettes	76	2319	2	590	2	100.0%	0	0.0%	0	0.0%
Lead	67	2328	2	590	2	100.0%	0	0.0%	0	0.0%
Scales-Repair	67	2328	2	590	0	0.0%	2	100.0%	0	0.0%
Towels-Cloths-Wholesale & Manufacturers	67	2328	2	590	1	50.0%	1	50.0%	0	0.0%
Records-Phono-Manufacturers Equipment & Supplies	66	2329	2	590	0	0.0%	2	100.0%	0	0.0%
Buttons-Manufacturers Equipment & Supplies	65	2330	2	590	2	100.0%	0	0.0%	0	0.0%
Videographers	64	2331	2	590	0	0.0%	2	100.0%	0	0.0%
Scoreboards	61	2334	2	590	1	50.0%	1	50.0%	0	0.0%
Dishwashing Machines - Service & Repair	60	2335	2	590	1	50.0%	1	50.0%	0	0.0%
Oils-Industrial	59	2336	2	590	2	100.0%	0	0.0%	0	0.0%
Toilets-Composting	56	2339	2	590	1	50.0%	0	0.0%	1	50.0%
Photography Sales by Mail	53	2342	2	590	1	50.0%	1	50.0%	0	0.0%
Bowling Instruction	52	2343	2	590	1	50.0%	1	50.0%	0	0.0%
Pants	49	2346	2	590	0	0.0%	2	100.0%	0	0.0%
Parapsychologists	49	2346	2	590	2	100.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Contractors	49	2346	2	590	0	0.0%	2	100.0%	0	0.0%
Luggage Repair	46	2349	2	590	2	100.0%	0	0.0%	0	0.0%
Garment Hangers	45	2350	2	590	2	100.0%	0	0.0%	0	0.0%
Reloader Schemes	45	2350	2	590	0	0.0%	1	50.0%	1	50.0%
Flatware-Table	40	2355	2	590	0	0.0%	0	0.0%	2	100.0%
Advertising-Aerial	39	2356	2	590	0	0.0%	2	100.0%	0	0.0%
Eye Banks	39	2356	2	590	2	100.0%	0	0.0%	0	0.0%
Nails & Tacks	38	2357	2	590	2	100.0%	0	0.0%	0	0.0%
Scenery Studio	38	2357	2	590	0	0.0%	2	100.0%	0	0.0%
Name Plates	37	2358	2	590	2	100.0%	0	0.0%	0	0.0%
Store Fixtures-Used	36	2359	2	590	2	100.0%	0	0.0%	0	0.0%
Rack Merchandise Service	33	2362	2	590	1	50.0%	1	50.0%	0	0.0%
Coin Cards	31	2364	2	590	0	0.0%	2	100.0%	0	0.0%
Optometric Information Bureaus	31	2364	2	590	1	50.0%	1	50.0%	0	0.0%
Shoe Manufacturers Supplies	31	2364	2	590	2	100.0%	0	0.0%	0	0.0%
Clamps	30	2365	2	590	2	100.0%	0	0.0%	0	0.0%
Templates	29	2366	2	590	2	100.0%	0	0.0%	0	0.0%
Boxes-Plastic & Transparent	28	2367	2	590	1	50.0%	1	50.0%	0	0.0%
Pottery Equipment & Supplies	27	2368	2	590	2	100.0%	0	0.0%	0	0.0%
Electrotype Equipment & Supplies	26	2369	2	590	2	100.0%	0	0.0%	0	0.0%
Ice Cream Cone Manufacturers & Distributors	26	2369	2	590	0	0.0%	2	100.0%	0	0.0%
Box Lunches	24	2371	2	590	2	100.0%	0	0.0%	0	0.0%
Mirrors-Resilver	21	2374	2	590	1	50.0%	1	50.0%	0	0.0%
Beds-Renting	20	2375	2	590	1	50.0%	1	50.0%	0	0.0%
Waste Paper	20	2375	2	590	1	50.0%	1	50.0%	0	0.0%
Embroidering Machines	19	2381	2	590	1	50.0%	1	50.0%	0	0.0%
Stock Yards	19	2387	2	590	2	100.0%	0	0.0%	0	0.0%
Closures-Industrial-Protective	18	2391	2	590	1	50.0%	1	50.0%	0	0.0%
Auditory Training Equipment	16	2393	2	590	2	100.0%	0	0.0%	0	0.0%
Notions-Wholesale & Manufacturers	14	2395	2	590	1	50.0%	1	50.0%	0	0.0%
Metal Sawing & Cut-Off Service	13	2396	2	590	0	0.0%	1	50.0%	1	50.0%
Sample Cards & Books	13	2396	2	590	0	0.0%	2	100.0%	0	0.0%
Boxes-Metal	12	2397	2	590	1	50.0%	1	50.0%	0	0.0%
Compactors-Waste-Supplies & Parts	11	2398	2	590	2	100.0%	0	0.0%	0	0.0%
Cord Sets & Cords-Electric	9	2400	2	590	2	100.0%	0	0.0%	0	0.0%
Fish By-Products	8	2401	2	590	2	100.0%	0	0.0%	0	0.0%
Oils-Hydrogenated	5	2404	2	590	0	0.0%	2	100.0%	0	0.0%
Caning	4	2405	2	590	2	100.0%	0	0.0%	0	0.0%
Electric Heating Equipment-Wholesale & Manufacturers	4,379	1007	1	591	1	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Inventory Service	4,316	1015	1	591	0	0.0%	1	100.0%	0	0.0%
Wall Cleaning	3,731	1099	1	591	1	100.0%	0	0.0%	0	0.0%
Oil Field Equipment & Supplies	3,131	1170	1	591	1	100.0%	0	0.0%	0	0.0%
Window Cleaning Equipment & Supplies	2,728	1230	1	591	0	0.0%	1	100.0%	0	0.0%
Group Homes	2,558	1256	1	591	0	0.0%	1	100.0%	0	0.0%
Conveyors & Conveying Equipment	2,446	1277	1	591	0	0.0%	1	100.0%	0	0.0%
School Furniture & Equipment	1,630	1474	1	591	1	100.0%	0	0.0%	0	0.0%
Theatrical & Stage Lighting Equipment	1,630	1474	1	591	1	100.0%	0	0.0%	0	0.0%
Bulldozers	1,508	1506	1	591	1	100.0%	0	0.0%	0	0.0%
Murals	1,497	1512	1	591	0	0.0%	1	100.0%	0	0.0%
Powder Processing-Industrial	1,478	1519	1	591	0	0.0%	0	0.0%	0	0.0%
Valves	1,354	1554	1	591	0	0.0%	1	100.0%	0	0.0%
Microscopes	1,328	1564	1	591	1	100.0%	0	0.0%	0	0.0%
Pipe Line Companies	1,297	1578	1	591	1	100.0%	0	0.0%	0	0.0%
Asbestos Consulting & Testing	1,293	1581	1	591	1	100.0%	0	0.0%	0	0.0%
Riding Academies	1,273	1591	1	591	1	100.0%	0	0.0%	0	0.0%
Acoustical Materials	1,260	1598	1	591	0	0.0%	1	100.0%	0	0.0%
Machinery Movers & Erectors	1,259	1599	1	591	0	0.0%	1	100.0%	0	0.0%
Animal Transporting-Zoo, Circus, Etc.	1,217	1614	1	591	1	100.0%	0	0.0%	0	0.0%
Fiber Glass Fabricators	1,216	1615	1	591	1	100.0%	0	0.0%	0	0.0%
Oriental Goods-Retail	1,178	1634	1	591	1	100.0%	0	0.0%	0	0.0%
Bridge Builders	1,104	1654	1	591	1	100.0%	0	0.0%	0	0.0%
Air Flight Attendants	1,083	1662	1	591	1	100.0%	0	0.0%	0	0.0%
Air Pollution Control	1,061	1673	1	591	1	100.0%	0	0.0%	0	0.0%
Pearls	1,042	1682	1	591	1	100.0%	0	0.0%	0	0.0%
Drafting Equipment & Supplies	1,018	1690	1	591	1	100.0%	0	0.0%	0	0.0%
Actuaries	983	1706	1	591	1	100.0%	0	0.0%	0	0.0%
Organs	977	1710	1	591	1	100.0%	0	0.0%	0	0.0%
Data Processing Equipment	947	1723	1	591	0	0.0%	1	100.0%	0	0.0%
Caskets	938	1727	1	591	1	100.0%	0	0.0%	0	0.0%
Stone-Crushed	937	1728	1	591	0	0.0%	0	0.0%	1	100.0%
Water Works Equipment & Supplies	933	1731	1	591	1	100.0%	0	0.0%	0	0.0%
Resident Buyers	923	1733	1	591	0	0.0%	1	100.0%	0	0.0%
Table Pads	908	1737	1	591	1	100.0%	0	0.0%	0	0.0%
First Aid Supplies	852	1768	1	591	1	100.0%	0	0.0%	0	0.0%
Plaster	815	1783	1	591	0	0.0%	1	100.0%	0	0.0%
Sweepers-Power	800	1792	1	591	0	0.0%	1	100.0%	0	0.0%
Pipe Fittings	794	1795	1	591	0	0.0%	1	100.0%	0	0.0%
Chemical Plant Equipment & Supplies	748	1815	1	591	0	0.0%	1	100.0%	0	0.0%
Industrial Developments	746	1816	1	591	1	100.0%	0	0.0%	0	0.0%
Envelopes-Wholesale & Manufacturers	738	1821	1	591	0	0.0%	0	0.0%	1	100.0%
Welding Equipment-Repair	710	1836	1	591	0	0.0%	1	100.0%	0	0.0%
Brick Preservatives	686	1850	1	591	0	0.0%	1	100.0%	0	0.0%
Corrosion Control	685	1851	1	591	1	100.0%	0	0.0%	0	0.0%
Lighting Plants	678	1856	1	591	0	0.0%	1	100.0%	0	0.0%
Plastics-Foam	657	1866	1	591	0	0.0%	1	100.0%	0	0.0%
Thermographers	639	1874	1	591	1	100.0%	0	0.0%	0	0.0%
Excavating Equipment	635	1876	1	591	1	100.0%	0	0.0%	0	0.0%
Transformers	633	1877	1	591	1	100.0%	0	0.0%	0	0.0%
Flood Control Equipment	631	1878	1	591	1	100.0%	0	0.0%	0	0.0%
Aircraft & Aircraft Equipment-Testing	617	1887	1	591	0	0.0%	1	100.0%	0	0.0%
Envelopes-Retail	615	1889	1	591	0	0.0%	1	100.0%	0	0.0%
Tool Designers	599	1901	1	591	1	100.0%	0	0.0%	0	0.0%
Quarries	596	1904	1	591	1	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Ladders	572	1921	1	591	1	100.0%	0	0.0%	0	0.0%
Key Holders	561	1926	1	591	0	0.0%	1	100.0%	0	0.0%
Pipe Inspection	557	1929	1	591	1	100.0%	0	0.0%	0	0.0%
Foster Child Care	556	1930	1	591	1	100.0%	0	0.0%	0	0.0%
Lubricants	543	1939	1	591	1	100.0%	0	0.0%	0	0.0%
Family Planning - Abortion Alternatives	541	1940	1	591	0	0.0%	1	100.0%	0	0.0%
Drapery & Curtain Fixtures	537	1943	1	591	1	100.0%	0	0.0%	0	0.0%
Identification Bureaus	517	1957	1	591	0	0.0%	1	100.0%	0	0.0%
Lithographers	514	1960	1	591	1	100.0%	0	0.0%	0	0.0%
Typographers	512	1961	1	591	1	100.0%	0	0.0%	0	0.0%
Soy Bean Products	491	1970	1	591	1	100.0%	0	0.0%	0	0.0%
Fireproofing	489	1972	1	591	0	0.0%	1	100.0%	0	0.0%
Home Economics Consultants	484	1976	1	591	0	0.0%	1	100.0%	0	0.0%
Stock Exchanges	472	1985	1	591	1	100.0%	0	0.0%	0	0.0%
Coal & Coke-Retail	462	1989	1	591	1	100.0%	0	0.0%	0	0.0%
Bankruptcy Counseling - Federally Certified	459	1992	1	591	1	100.0%	0	0.0%	0	0.0%
Bird Barriers, Repellents & Controls	453	1997	1	591	1	100.0%	0	0.0%	0	0.0%
Floor Machines-Repair	424	2015	1	591	0	0.0%	1	100.0%	0	0.0%
Condiments & Sauces	412	2022	1	591	0	0.0%	1	100.0%	0	0.0%
Street Cleaning	408	2026	1	591	0	0.0%	1	100.0%	0	0.0%
Door Frames	407	2027	1	591	0	0.0%	1	100.0%	0	0.0%
Grease Traps	388	2039	1	591	1	100.0%	0	0.0%	0	0.0%
Scalp Care	384	2042	1	591	0	0.0%	1	100.0%	0	0.0%
Oil Handling Equipment	373	2050	1	591	0	0.0%	0	0.0%	1	100.0%
Rest Homes-Info & Placement Bureaus	373	2050	1	591	1	100.0%	0	0.0%	0	0.0%
Advertising-Motion Picture	370	2052	1	591	0	0.0%	1	100.0%	0	0.0%
Baseball Batting Ranges	370	2052	1	591	1	100.0%	0	0.0%	0	0.0%
Commercials-Radio & Television	369	2053	1	591	0	0.0%	1	100.0%	0	0.0%
Plastics-Raw Materials, Powder, Liquid, etc	366	2055	1	591	0	0.0%	1	100.0%	0	0.0%
Steel Mills	359	2059	1	591	1	100.0%	0	0.0%	0	0.0%
Soil Conservation Service	354	2062	1	591	0	0.0%	1	100.0%	0	0.0%
Metals-Precoated	352	2064	1	591	1	100.0%	0	0.0%	0	0.0%
Building Materials-Used	351	2065	1	591	1	100.0%	0	0.0%	0	0.0%
Chemists-Analytical & Consulting	348	2068	1	591	1	100.0%	0	0.0%	0	0.0%
Soda Fountain Shops	345	2069	1	591	1	100.0%	0	0.0%	0	0.0%
Hose & Tubing-Rubber & Plastic	334	2079	1	591	0	0.0%	1	100.0%	0	0.0%
Boat Launching	333	2080	1	591	1	100.0%	0	0.0%	0	0.0%
Contractor - Decorative & Specialty Concrete	333	2080	1	591	0	0.0%	1	100.0%	0	0.0%
Upholsterers Supplies	333	2080	1	591	1	100.0%	0	0.0%	0	0.0%
Furnace Sales & Service	322	2089	1	591	1	100.0%	0	0.0%	0	0.0%
Dry Ice	318	2092	1	591	0	0.0%	1	100.0%	0	0.0%
Sawmill Equipment & Supplies	318	2092	1	591	1	100.0%	0	0.0%	0	0.0%
Livestock Feeding	317	2093	1	591	1	100.0%	0	0.0%	0	0.0%
Microfilm Service, Equipment & Supplies	311	2098	1	591	0	0.0%	1	100.0%	0	0.0%
Foundry Equipment & Supplies	310	2099	1	591	1	100.0%	0	0.0%	0	0.0%
Filters Air & Gas Cleaning	305	2104	1	591	1	100.0%	0	0.0%	0	0.0%
Plastics-Machinery & Equipment	305	2104	1	591	0	0.0%	1	100.0%	0	0.0%
Veterinarians Information & Referral	302	2107	1	591	1	100.0%	0	0.0%	0	0.0%
Sand & Gravel Handling Equipment	300	2109	1	591	1	100.0%	0	0.0%	0	0.0%
Wiping Cloths	296	2113	1	591	0	0.0%	1	100.0%	0	0.0%
Glass Coating & Tinting Materials	295	2114	1	591	0	0.0%	1	100.0%	0	0.0%
Water Pollution Control	295	2114	1	591	0	0.0%	1	100.0%	0	0.0%
Tool & Die Makers Equipment & Supplies	294	2115	1	591	0	0.0%	1	100.0%	0	0.0%
Fishery Consultants	292	2117	1	591	1	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Railroad Equipment & Supplies	292	2117	1	591	1	100.0%	0	0.0%	0	0.0%
Hose Couplings & Fittings	288	2121	1	591	0	0.0%	0	0.0%	1	100.0%
Tile & Grout Cleaning	288	2121	1	591	0	0.0%	1	100.0%	0	0.0%
Electric Motors-Used	281	2125	1	591	0	0.0%	1	100.0%	0	0.0%
Psychologist Information & Referral Services	276	2130	1	591	0	0.0%	1	100.0%	0	0.0%
Winches	276	2130	1	591	0	0.0%	1	100.0%	0	0.0%
Consulates & Other F.Gov Reps	273	2133	1	591	0	0.0%	1	100.0%	0	0.0%
Metals-Base	271	2135	1	591	0	0.0%	1	100.0%	0	0.0%
Kilns	267	2139	1	591	1	100.0%	0	0.0%	0	0.0%
Oils-Essential	264	2142	1	591	0	0.0%	1	100.0%	0	0.0%
Cosmetic Sales Direct Door-to-Door	258	2147	1	591	1	100.0%	0	0.0%	0	0.0%
Publishers - Magazine	258	2147	1	591	1	100.0%	0	0.0%	0	0.0%
Draperies-Wholesale & Manufacturers	257	2148	1	591	1	100.0%	0	0.0%	0	0.0%
Infrared Inspection	256	2149	1	591	1	100.0%	0	0.0%	0	0.0%
Fishing Tackle-Wholesale & Manufacturers	255	2150	1	591	0	0.0%	1	100.0%	0	0.0%
Grinding-Precision & Production	254	2151	1	591	0	0.0%	1	100.0%	0	0.0%
Notions-Retail	254	2151	1	591	1	100.0%	0	0.0%	0	0.0%
Church Furnishings	248	2157	1	591	0	0.0%	1	100.0%	0	0.0%
Safes & Vaults-Opening & Repairing	247	2158	1	591	1	100.0%	0	0.0%	0	0.0%
Fish Processors	244	2161	1	591	0	0.0%	1	100.0%	0	0.0%
Trading Stamps	229	2173	1	591	1	100.0%	0	0.0%	0	0.0%
Meat Packers Equipment & Supplies	226	2176	1	591	0	0.0%	1	100.0%	0	0.0%
Post-Construction Clean Up	221	2181	1	591	1	100.0%	0	0.0%	0	0.0%
Luggage Manufacturers Equipment & Supplies	218	2184	1	591	1	100.0%	0	0.0%	0	0.0%
Plastics - Fabrics, Film, Sheets - Prod.	218	2184	1	591	0	0.0%	1	100.0%	0	0.0%
Color Consultants	217	2185	1	591	1	100.0%	0	0.0%	0	0.0%
Buttons-Advertising	215	2187	1	591	1	100.0%	0	0.0%	0	0.0%
Bus Lines Ticket Agencies	207	2195	1	591	1	100.0%	0	0.0%	0	0.0%
Judgment Recovery	206	2196	1	591	1	100.0%	0	0.0%	0	0.0%
Lamps-Repair	200	2198	1	591	1	100.0%	0	0.0%	0	0.0%
Music Copyists	200	2198	1	591	0	0.0%	1	100.0%	0	0.0%
Wire Harnesses-Electrical	200	2198	1	591	1	100.0%	0	0.0%	0	0.0%
Poles	199	2199	1	591	0	0.0%	1	100.0%	0	0.0%
Truck Washing & Cleaning - Equipment & Supplies	196	2201	1	591	0	0.0%	1	100.0%	0	0.0%
Animal Breeders	195	2202	1	591	0	0.0%	1	100.0%	0	0.0%
Nets & Netting	192	2204	1	591	1	100.0%	0	0.0%	0	0.0%
Missing Person Service(s)	190	2205	1	591	0	0.0%	1	100.0%	0	0.0%
Denturist	189	2206	1	591	1	100.0%	0	0.0%	0	0.0%
Fishing Tackle-Repair & Parts	187	2208	1	591	1	100.0%	0	0.0%	0	0.0%
Insurance-Crop	185	2210	1	591	1	100.0%	0	0.0%	0	0.0%
Pewter	185	2210	1	591	1	100.0%	0	0.0%	0	0.0%
Baskets-Wholesale & Manufacturers	180	2214	1	591	0	0.0%	1	100.0%	0	0.0%
Embroideries-Uniform	180	2214	1	591	0	0.0%	1	100.0%	0	0.0%
Forgings	178	2215	1	591	0	0.0%	1	100.0%	0	0.0%
Bottlers Equipment & Supplies	169	2224	1	591	1	100.0%	0	0.0%	0	0.0%
Candy & Confectionery Manufacturer Equip & Supplies	165	2228	1	591	1	100.0%	0	0.0%	0	0.0%
Bibles	163	2230	1	591	0	0.0%	1	100.0%	0	0.0%
Hang Gliding & Instruction	163	2230	1	591	0	0.0%	1	100.0%	0	0.0%
Crisis Intervention Service	162	2231	1	591	0	0.0%	1	100.0%	0	0.0%
Hair Removing Equipment & Supplies	162	2231	1	591	0	0.0%	1	100.0%	0	0.0%
Bronze	161	2232	1	591	1	100.0%	0	0.0%	0	0.0%
Turbochargers	161	2232	1	591	1	100.0%	0	0.0%	0	0.0%
Metal Finishers Equipment & Supplies	160	2233	1	591	1	100.0%	0	0.0%	0	0.0%
Dome Structures	153	2240	1	591	1	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Podiatrists Equipment & Supplies	153	2240	1	591	1	100.0%	0	0.0%	0	0.0%
Screening & Sifting Equipment	152	2241	1	591	0	0.0%	1	100.0%	0	0.0%
Buses-Used	151	2242	1	591	0	0.0%	1	100.0%	0	0.0%
Boxes-Specialty & Fancy	150	2243	1	591	0	0.0%	1	100.0%	0	0.0%
Pneumatic Tube Equipment & Systems	150	2243	1	591	1	100.0%	0	0.0%	0	0.0%
Computers-Bulletin Boards	147	2246	1	591	1	100.0%	0	0.0%	0	0.0%
Cottonseed Products	144	2249	1	591	1	100.0%	0	0.0%	0	0.0%
Lumber Mill Representatives	142	2251	1	591	1	100.0%	0	0.0%	0	0.0%
Sperm Banks	142	2251	1	591	1	100.0%	0	0.0%	0	0.0%
Cams-Grinding & Cutting	141	2252	1	591	0	0.0%	1	100.0%	0	0.0%
Tennis Courts-Public	140	2253	1	591	0	0.0%	0	0.0%	1	100.0%
Drive Shafts	138	2255	1	591	1	100.0%	0	0.0%	0	0.0%
Shoe Findings & Supplies	138	2255	1	591	1	100.0%	0	0.0%	0	0.0%
Architects Supplies	137	2256	1	591	1	100.0%	0	0.0%	0	0.0%
Signals	136	2257	1	591	0	0.0%	1	100.0%	0	0.0%
Electric Instruments	135	2258	1	591	0	0.0%	0	0.0%	1	100.0%
Personal ServiceBureaus	135	2258	1	591	1	100.0%	0	0.0%	0	0.0%
Coatings-Vacuum Deposition	132	2261	1	591	0	0.0%	1	100.0%	0	0.0%
Contractor - General Green Builder	128	2265	1	591	1	100.0%	0	0.0%	0	0.0%
Incense	127	2266	1	591	0	0.0%	1	100.0%	0	0.0%
Labels-Fabric	127	2266	1	591	1	100.0%	0	0.0%	0	0.0%
Radiator Sales	126	2267	1	591	0	0.0%	1	100.0%	0	0.0%
Electric Equipment-Used	124	2269	1	591	0	0.0%	1	100.0%	0	0.0%
Leather Clothing-Wholesale & Manufacturers	121	2272	1	591	1	100.0%	0	0.0%	0	0.0%
Wood Technologists	121	2272	1	591	1	100.0%	0	0.0%	0	0.0%
Jai-Alai Exhibitions	118	2274	1	591	1	100.0%	0	0.0%	0	0.0%
Addressing Machines & Supplies	117	2275	1	591	1	100.0%	0	0.0%	0	0.0%
Road Oiling & Dust Control	114	2278	1	591	1	100.0%	0	0.0%	0	0.0%
Concrete Mixers-Renting	113	2279	1	591	1	100.0%	0	0.0%	0	0.0%
Geophysical Apparatus	110	2282	1	591	0	0.0%	1	100.0%	0	0.0%
Wines-Wholesale	105	2286	1	591	1	100.0%	0	0.0%	0	0.0%
Textile Printing Equipment & Supplies	104	2287	1	591	0	0.0%	1	100.0%	0	0.0%
Robots	103	2288	1	591	1	100.0%	0	0.0%	0	0.0%
Weather Stripping	103	2288	1	591	0	0.0%	0	0.0%	1	100.0%
Portfolios	101	2290	1	591	0	0.0%	1	100.0%	0	0.0%
Stucco Manufacturers & Distributors	101	2290	1	591	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Measuring	100	2291	1	591	0	0.0%	1	100.0%	0	0.0%
Hosiery-Wholesale & Manufacturers	99	2294	1	591	1	100.0%	0	0.0%	0	0.0%
Caterer Equipment & Supplies	98	2297	1	591	1	100.0%	0	0.0%	0	0.0%
Libraries-Institutional	98	2297	1	591	1	100.0%	0	0.0%	0	0.0%
Fertilizer Plant Equipment	96	2299	1	591	1	100.0%	0	0.0%	0	0.0%
Poultry-Retail	96	2299	1	591	1	100.0%	0	0.0%	0	0.0%
Cotton Goods-Wholesale & Manufacturers	94	2301	1	591	0	0.0%	1	100.0%	0	0.0%
Cleaning Supplies by Mail	93	2302	1	591	0	0.0%	1	100.0%	0	0.0%
Music Boxes	90	2305	1	591	0	0.0%	1	100.0%	0	0.0%
Burial Advisory Service	88	2307	1	591	0	0.0%	1	100.0%	0	0.0%
Electrical Discharge Machining	86	2309	1	591	1	100.0%	0	0.0%	0	0.0%
Skating Instruction	86	2309	1	591	0	0.0%	1	100.0%	0	0.0%
Auto Metal & Equipment - Dist. & Mfg.	85	2310	1	591	0	0.0%	0	0.0%	1	100.0%
Aircraft Upholsterers	84	2311	1	591	1	100.0%	0	0.0%	0	0.0%
Grain Elevator Builders	84	2311	1	591	0	0.0%	1	100.0%	0	0.0%
Microwave Ovens-Service & Repair	84	2311	1	591	1	100.0%	0	0.0%	0	0.0%
Drying Service	82	2313	1	591	0	0.0%	1	100.0%	0	0.0%
Historical Places	82	2313	1	591	1	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Lawyers-Appellate	82	2313	1	591	0	0.0%	1	100.0%	0	0.0%
Power Plant Consultants	82	2313	1	591	0	0.0%	1	100.0%	0	0.0%
Artificial Eyes-Human	81	2314	1	591	1	100.0%	0	0.0%	0	0.0%
Speakers-Rebuild & Repair	80	2315	1	591	1	100.0%	0	0.0%	0	0.0%
Mosaics	79	2316	1	591	0	0.0%	0	0.0%	1	100.0%
Truck Terminals	79	2316	1	591	0	0.0%	1	100.0%	0	0.0%
Ultraviolet Ray Lamps & Apparatus	79	2316	1	591	1	100.0%	0	0.0%	0	0.0%
Ice Melting Equipment & Supplies	78	2317	1	591	1	100.0%	0	0.0%	0	0.0%
Grain Elevators	77	2318	1	591	1	100.0%	0	0.0%	0	0.0%
Clocks-Wholesale & Manufacturers	76	2319	1	591	0	0.0%	1	100.0%	0	0.0%
Carnivals	75	2320	1	591	1	100.0%	0	0.0%	0	0.0%
Dolls-Repairing	72	2323	1	591	1	100.0%	0	0.0%	0	0.0%
Hinges	69	2326	1	591	1	100.0%	0	0.0%	0	0.0%
Shopping Carts & Baskets	67	2328	1	591	1	100.0%	0	0.0%	0	0.0%
Contractor - Interior Trim	65	2330	1	591	1	100.0%	0	0.0%	0	0.0%
Radio Station Equipment	64	2331	1	591	0	0.0%	1	100.0%	0	0.0%
Lettering Machines	63	2332	1	591	1	100.0%	0	0.0%	0	0.0%
Meters-Repair	62	2333	1	591	1	100.0%	0	0.0%	0	0.0%
Olive Oil	62	2333	1	591	1	100.0%	0	0.0%	0	0.0%
Fur Storage	61	2334	1	591	0	0.0%	1	100.0%	0	0.0%
Aquaculture	59	2336	1	591	1	100.0%	0	0.0%	0	0.0%
Corporate Awards	59	2336	1	591	1	100.0%	0	0.0%	0	0.0%
Ice Cream Mixes	59	2336	1	591	1	100.0%	0	0.0%	0	0.0%
Circus Companies	57	2338	1	591	0	0.0%	1	100.0%	0	0.0%
Go-Karts Manufacturers	57	2338	1	591	1	100.0%	0	0.0%	0	0.0%
Time Locks	57	2338	1	591	1	100.0%	0	0.0%	0	0.0%
Windmills	56	2339	1	591	1	100.0%	0	0.0%	0	0.0%
Converters-Electric	55	2340	1	591	1	100.0%	0	0.0%	0	0.0%
Salads	55	2340	1	591	0	0.0%	1	100.0%	0	0.0%
Blowers & Blower Systems	53	2342	1	591	0	0.0%	0	0.0%	1	100.0%
Tool Salvage Companies	53	2342	1	591	0	0.0%	1	100.0%	0	0.0%
Radio Station Reps	52	2343	1	591	1	100.0%	0	0.0%	0	0.0%
Oil Properties	51	2344	1	591	1	100.0%	0	0.0%	0	0.0%
Stamp Machines	50	2345	1	591	1	100.0%	0	0.0%	0	0.0%
Shoe Dyers	49	2346	1	591	1	100.0%	0	0.0%	0	0.0%
Tapes-Adhesive-Dispensers	49	2346	1	591	1	100.0%	0	0.0%	0	0.0%
Barbers Equipment & Supplies	47	2348	1	591	0	0.0%	1	100.0%	0	0.0%
Bins	46	2349	1	591	0	0.0%	1	100.0%	0	0.0%
Investment Castings	46	2349	1	591	1	100.0%	0	0.0%	0	0.0%
Railroad Ties-Dealers	45	2350	1	591	0	0.0%	1	100.0%	0	0.0%
Carnival Supplies	43	2352	1	591	1	100.0%	0	0.0%	0	0.0%
Printers-Glass, Metal, Plastic, Etc.	43	2352	1	591	1	100.0%	0	0.0%	0	0.0%
Horse Shoeing	42	2353	1	591	1	100.0%	0	0.0%	0	0.0%
Silks-Wholesale & Manufacturers	41	2354	1	591	1	100.0%	0	0.0%	0	0.0%
Tobacco Buyers	41	2354	1	591	0	0.0%	1	100.0%	0	0.0%
Floor Machines	40	2355	1	591	1	100.0%	0	0.0%	0	0.0%
Sports Bar	40	2355	1	591	0	0.0%	0	0.0%	1	100.0%
Handbags - Repairing	39	2356	1	591	1	100.0%	0	0.0%	0	0.0%
Lamps-Supplies & Parts	39	2356	1	591	1	100.0%	0	0.0%	0	0.0%
Textile Engravers	39	2356	1	591	1	100.0%	0	0.0%	0	0.0%
Cryogenics	38	2357	1	591	0	0.0%	1	100.0%	0	0.0%
Heat Sealing	38	2357	1	591	0	0.0%	1	100.0%	0	0.0%
Reflexologists	38	2357	1	591	1	100.0%	0	0.0%	0	0.0%
Pole Line Contractors	37	2358	1	591	0	0.0%	1	100.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Chiropractor Information Bureaus	36	2359	1	591	1	100.0%	0	0.0%	0	0.0%
Wallpapers & Wall coverings - Wholesale & Manufacturing	36	2359	1	591	0	0.0%	1	100.0%	0	0.0%
Watchmens Clocks & Systems	36	2359	1	591	0	0.0%	1	100.0%	0	0.0%
Gift Wrapping Service	35	2360	1	591	1	100.0%	0	0.0%	0	0.0%
Heaters-Automotive	35	2360	1	591	0	0.0%	1	100.0%	0	0.0%
Magnifying Glasses	34	2361	1	591	1	100.0%	0	0.0%	0	0.0%
Yarn-Wholesale & Manufacturers	34	2361	1	591	1	100.0%	0	0.0%	0	0.0%
Aircraft Salvage	33	2362	1	591	1	100.0%	0	0.0%	0	0.0%
Archaeologists	33	2362	1	591	1	100.0%	0	0.0%	0	0.0%
Hardware-Marine	33	2362	1	591	1	100.0%	0	0.0%	0	0.0%
Photogrammetric Equipment & Supplies	33	2362	1	591	0	0.0%	1	100.0%	0	0.0%
Spark Plugs	33	2362	1	591	1	100.0%	0	0.0%	0	0.0%
Stock Certificates	33	2362	1	591	0	0.0%	1	100.0%	0	0.0%
Tool Holders	33	2362	1	591	1	100.0%	0	0.0%	0	0.0%
Corn Products	32	2363	1	591	1	100.0%	0	0.0%	0	0.0%
Music Shells	31	2364	1	591	1	100.0%	0	0.0%	0	0.0%
Canners	30	2365	1	591	1	100.0%	0	0.0%	0	0.0%
Hair Dryers	30	2365	1	591	0	0.0%	1	100.0%	0	0.0%
Millinery-Wholesale & Manufacturers	30	2365	1	591	1	100.0%	0	0.0%	0	0.0%
Art Identification & Registration	29	2366	1	591	0	0.0%	1	100.0%	0	0.0%
Accordions	28	2367	1	591	1	100.0%	0	0.0%	0	0.0%
Millinery-Retail	28	2367	1	591	1	100.0%	0	0.0%	0	0.0%
Wax	28	2367	1	591	1	100.0%	0	0.0%	0	0.0%
Beer Dispensing & Cleaning Equipment - Repair	27	2368	1	591	1	100.0%	0	0.0%	0	0.0%
Rust Preventatives & Removers	27	2368	1	591	0	0.0%	1	100.0%	0	0.0%
Laces	26	2369	1	591	0	0.0%	1	100.0%	0	0.0%
Tube Fittings	26	2369	1	591	0	0.0%	1	100.0%	0	0.0%
Chain Link Fence Sales, Service & Contractors	25	2370	1	591	0	0.0%	1	100.0%	0	0.0%
Feeders-Industrial	25	2370	1	591	1	100.0%	0	0.0%	0	0.0%
Smoke Odor Counteracting Service	25	2370	1	591	1	100.0%	0	0.0%	0	0.0%
Bag Making Machinery	24	2371	1	591	1	100.0%	0	0.0%	0	0.0%
Masts & Spars	24	2371	1	591	1	100.0%	0	0.0%	0	0.0%
Ovens-Industrial	24	2371	1	591	1	100.0%	0	0.0%	0	0.0%
Brewers Equipment & Supplies	23	2372	1	591	0	0.0%	1	100.0%	0	0.0%
Cleaners & Dyers Supplies	23	2372	1	591	0	0.0%	1	100.0%	0	0.0%
Linoleum Layers Equipment & Supplies	23	2372	1	591	0	0.0%	1	100.0%	0	0.0%
Boy & Girl Organizations - Supplies	22	2373	1	591	1	100.0%	0	0.0%	0	0.0%
Armories	21	2374	1	591	0	0.0%	1	100.0%	0	0.0%
Gloves - Cleaning & Repairing	21	2374	1	591	0	0.0%	1	100.0%	0	0.0%
Beekeepers Supplies	20	2375	1	591	1	100.0%	0	0.0%	0	0.0%
Thread	20	2375	1	591	0	0.0%	1	100.0%	0	0.0%
Arboretums	19	2376	1	591	0	0.0%	1	100.0%	0	0.0%
Title Loans	19	2389	1	591	1	100.0%	0	0.0%	0	0.0%
Travelers Checks	19	2390	1	591	1	100.0%	0	0.0%	0	0.0%
Artificial Fruits & Foods	18	2391	1	591	1	100.0%	0	0.0%	0	0.0%
Boys Clothing & Furnishings - Wholesale & Manufacturers	18	2391	1	591	0	0.0%	1	100.0%	0	0.0%
Fiberglass - Fabrication & Repair	18	2391	1	591	0	0.0%	1	100.0%	0	0.0%
Garment Racks	18	2391	1	591	0	0.0%	1	100.0%	0	0.0%
Shoe Shining	18	2391	1	591	1	100.0%	0	0.0%	0	0.0%
Archery Instruction	17	2392	1	591	1	100.0%	0	0.0%	0	0.0%
Photo Electric Cells & Equipment	17	2392	1	591	0	0.0%	1	100.0%	0	0.0%
Presses-Power	17	2392	1	591	0	0.0%	1	100.0%	0	0.0%
ServiceStation Supplies	17	2392	1	591	0	0.0%	0	0.0%	1	100.0%
Soap Dispensers	17	2392	1	591	1	100.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Steering Systems & Equipment	17	2392	1	591	0	0.0%	1	100.0%	0	0.0%
Preserves, Jams & Jellies	16	2393	1	591	1	100.0%	0	0.0%	0	0.0%
Slippers-Wholesale & Manufacturers	16	2393	1	591	0	0.0%	1	100.0%	0	0.0%
Clergy	15	2394	1	591	1	100.0%	0	0.0%	0	0.0%
Opera Companies	15	2394	1	591	1	100.0%	0	0.0%	0	0.0%
Time Stamps	15	2394	1	591	1	100.0%	0	0.0%	0	0.0%
Tricks & Jokes	15	2394	1	591	0	0.0%	1	100.0%	0	0.0%
Audiometers	14	2395	1	591	0	0.0%	1	100.0%	0	0.0%
Boards Of Trade	14	2395	1	591	0	0.0%	0	0.0%	1	100.0%
Crystals-Industrial	14	2395	1	591	1	100.0%	0	0.0%	0	0.0%
Ship Wreckers	14	2395	1	591	1	100.0%	0	0.0%	0	0.0%
Choreographers	13	2396	1	591	0	0.0%	1	100.0%	0	0.0%
Dressmakers Supplies	13	2396	1	591	0	0.0%	1	100.0%	0	0.0%
Egg Processing & Shipping Equip. & Supplies	13	2396	1	591	1	100.0%	0	0.0%	0	0.0%
Christian Science Practitioners	12	2397	1	591	0	0.0%	0	0.0%	1	100.0%
Sewing Machines-Wholesale & Manufacturers	12	2397	1	591	1	100.0%	0	0.0%	0	0.0%
Wire Stitching Machines & Supplies	12	2397	1	591	1	100.0%	0	0.0%	0	0.0%
Baton Twirling Instruction	11	2398	1	591	1	100.0%	0	0.0%	0	0.0%
Doll Manufacturers Equipment & Supplies	11	2398	1	591	1	100.0%	0	0.0%	0	0.0%
Fans-Repair	11	2398	1	591	1	100.0%	0	0.0%	0	0.0%
Furniture Cleaning Equipment & Supplies	11	2398	1	591	0	0.0%	1	100.0%	0	0.0%
Infrared Equipment	11	2398	1	591	1	100.0%	0	0.0%	0	0.0%
Vaporizers	11	2398	1	591	0	0.0%	1	100.0%	0	0.0%
Air Motors	10	2399	1	591	1	100.0%	0	0.0%	0	0.0%
Baby Shoe Preservation	10	2399	1	591	1	100.0%	0	0.0%	0	0.0%
Boilers-Rental	10	2399	1	591	1	100.0%	0	0.0%	0	0.0%
Charcoal	10	2399	1	591	1	100.0%	0	0.0%	0	0.0%
Dyes & Dyestuff	10	2399	1	591	0	0.0%	1	100.0%	0	0.0%
Fare Registers & Meters	10	2399	1	591	0	0.0%	1	100.0%	0	0.0%
Dishwashing Machines-Supplies & Parts	9	2400	1	591	1	100.0%	0	0.0%	0	0.0%
Quilts-Renovating	9	2400	1	591	0	0.0%	1	100.0%	0	0.0%
Heat Recovery Equipment & Systems	8	2401	1	591	0	0.0%	1	100.0%	0	0.0%
Pressing Machines-Clothes	8	2401	1	591	1	100.0%	0	0.0%	0	0.0%
Trap & Skest Ranges	8	2401	1	591	0	0.0%	1	100.0%	0	0.0%
Cargo Stabilizing Devices	7	2402	1	591	1	100.0%	0	0.0%	0	0.0%
Glass Beads-Industrial	7	2402	1	591	1	100.0%	0	0.0%	0	0.0%
Malt & Hops	7	2402	1	591	1	100.0%	0	0.0%	0	0.0%
Paper Cutting & Drilling Machines	7	2402	1	591	1	100.0%	0	0.0%	0	0.0%
Anchors-Expansion	6	2403	1	591	1	100.0%	0	0.0%	0	0.0%
Drying Equipment-Industrial	6	2403	1	591	0	0.0%	1	100.0%	0	0.0%
Gasoline Plant Equipment	6	2403	1	591	0	0.0%	1	100.0%	0	0.0%
Hides	6	2403	1	591	0	0.0%	1	100.0%	0	0.0%
Mayonnaise & Salad Dressings	6	2403	1	591	1	100.0%	0	0.0%	0	0.0%
Lamp Shades-Cleaning & Repairing	5	2404	1	591	1	100.0%	0	0.0%	0	0.0%
Lathes	5	2404	1	591	1	100.0%	0	0.0%	0	0.0%
Ranges & Ovens-Wholesale & Manufacturers	5	2404	1	591	1	100.0%	0	0.0%	0	0.0%
Shells-Marine	5	2404	1	591	1	100.0%	0	0.0%	0	0.0%
Folding Machines	4	2405	1	591	0	0.0%	1	100.0%	0	0.0%
Staples, Staplers & Tackers	4	2405	1	591	0	0.0%	1	100.0%	0	0.0%
Weaving & Mending	4	2405	1	591	0	0.0%	1	100.0%	0	0.0%
Autographic Registers & Supplies	3	2406	1	591	1	100.0%	0	0.0%	0	0.0%
Check Room Service	3	2406	1	591	0	0.0%	1	100.0%	0	0.0%
Printers-Cellophane, Foil, Etc.	3	2406	1	591	1	100.0%	0	0.0%	0	0.0%
Ivory Goods	2	2407	1	591	0	0.0%	0	0.0%	1	100.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Cylinders-Hydrostatic Testing	1	2408	1	591	0	0.0%	1	100.0%	0	0.0%
Lawn Installation Service	1	2408	1	591	0	0.0%	1	100.0%	0	0.0%
Titling Service - Television & Motion Pictures	1	2408	1	591	1	100.0%	0	0.0%	0	0.0%
Color Matching Service & Equipment	0	0	1	591	1	100.0%	0	0.0%	0	0.0%
Crankshaft Grinding	0	0	1	591	1	100.0%	0	0.0%	0	0.0%
Smelters & Refiners Equipment & Supplies	0	0	1	591	1	100.0%	0	0.0%	0	0.0%
Bar Coding Service	8,673	720	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete-Prestressed	5,065	937	0	0	0	0.0%	0	0.0%	0	0.0%
Screening - Background & Employment	3,773	1093	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Reinforcements	2,602	1246	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Field Hauling	2,388	1291	0	0	0	0.0%	0	0.0%	0	0.0%
Cranes	2,293	1313	0	0	0	0.0%	0	0.0%	0	0.0%
Blueprinting	2,220	1332	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Field Equipment	2,043	1368	0	0	0	0.0%	0	0.0%	0	0.0%
Transcription Service	1,822	1417	0	0	0	0.0%	0	0.0%	0	0.0%
Trucking-Liquid Or Dry Bulk	1,636	1472	0	0	0	0.0%	0	0.0%	0	0.0%
Steel Processing	1,391	1543	0	0	0	0.0%	0	0.0%	0	0.0%
Coal Miners & Shippers	1,369	1547	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Treating-Metal	1,333	1562	0	0	0	0.0%	0	0.0%	0	0.0%
Mining Companies	1,312	1571	0	0	0	0.0%	0	0.0%	0	0.0%
Telephone Equipment & Systems Wholesale. & Mfg.	1,163	1640	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Department Equipment & Supplies	1,134	1648	0	0	0	0.0%	0	0.0%	0	0.0%
Benches & Work Tables	1,122	1651	0	0	0	0.0%	0	0.0%	0	0.0%
Coal Brokers	1,047	1678	0	0	0	0.0%	0	0.0%	0	0.0%
Food & Beverage Consultants	1,043	1681	0	0	0	0.0%	0	0.0%	0	0.0%
Time Recorders	994	1700	0	0	0	0.0%	0	0.0%	0	0.0%
Greenhouse Equipment & Supplies	967	1714	0	0	0	0.0%	0	0.0%	0	0.0%
Millwrights	956	1718	0	0	0	0.0%	0	0.0%	0	0.0%
Axles	951	1721	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-Waste	948	1722	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber Treating	944	1725	0	0	0	0.0%	0	0.0%	0	0.0%
Metallurgists	890	1745	0	0	0	0.0%	0	0.0%	0	0.0%
Public Opinion Analysts	872	1757	0	0	0	0.0%	0	0.0%	0	0.0%
Gaskets	870	1758	0	0	0	0.0%	0	0.0%	0	0.0%
Interior Decorators & Designers-Workroom	857	1766	0	0	0	0.0%	0	0.0%	0	0.0%
Jacks	841	1772	0	0	0	0.0%	0	0.0%	0	0.0%
Agricultural Consultants	817	1781	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe & Valve Fitters	802	1791	0	0	0	0.0%	0	0.0%	0	0.0%
Cremation Urns	779	1801	0	0	0	0.0%	0	0.0%	0	0.0%
Elevator Consultants	759	1809	0	0	0	0.0%	0	0.0%	0	0.0%
Greeting Card Manufacturers Supplies	745	1817	0	0	0	0.0%	0	0.0%	0	0.0%
Feed Concentrates & Supplements	742	1819	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Services	734	1823	0	0	0	0.0%	0	0.0%	0	0.0%
Insurance-Marine	720	1830	0	0	0	0.0%	0	0.0%	0	0.0%
Paper-Corrugated	712	1834	0	0	0	0.0%	0	0.0%	0	0.0%
Terrazzo	709	1837	0	0	0	0.0%	0	0.0%	0	0.0%
Brass Products	708	1838	0	0	0	0.0%	0	0.0%	0	0.0%
Traffic Engineers & Planning Service.	692	1845	0	0	0	0.0%	0	0.0%	0	0.0%
Statistical Service	690	1847	0	0	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers	690	1847	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Shredding Machines	667	1861	0	0	0	0.0%	0	0.0%	0	0.0%
Salt	657	1866	0	0	0	0.0%	0	0.0%	0	0.0%
Mining Development	648	1870	0	0	0	0.0%	0	0.0%	0	0.0%
Home Warranty Plans	639	1874	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Metal Cleaning	636	1875	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet Workrooms	631	1878	0	0	0	0.0%	0	0.0%	0	0.0%
Welcome ServiceFor Newcomers	619	1886	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Hangers - Wall covering	606	1895	0	0	0	0.0%	0	0.0%	0	0.0%
Limestone	597	1903	0	0	0	0.0%	0	0.0%	0	0.0%
Bamboo & Bamboo Products	596	1904	0	0	0	0.0%	0	0.0%	0	0.0%
Orchards	593	1906	0	0	0	0.0%	0	0.0%	0	0.0%
Boxes-Paper	584	1911	0	0	0	0.0%	0	0.0%	0	0.0%
Evaporating Apparatus	575	1918	0	0	0	0.0%	0	0.0%	0	0.0%
Landfills-Sanitary	571	1922	0	0	0	0.0%	0	0.0%	0	0.0%
Polyurethane Products	559	1928	0	0	0	0.0%	0	0.0%	0	0.0%
Smoke Abatement Equipment	550	1935	0	0	0	0.0%	0	0.0%	0	0.0%
Police Departments	547	1937	0	0	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks	533	1947	0	0	0	0.0%	0	0.0%	0	0.0%
Proofreading	530	1948	0	0	0	0.0%	0	0.0%	0	0.0%
Sash Operating Devices	520	1955	0	0	0	0.0%	0	0.0%	0	0.0%
Pneumatic Equipment Components	519	1956	0	0	0	0.0%	0	0.0%	0	0.0%
Lathing Contractors	515	1959	0	0	0	0.0%	0	0.0%	0	0.0%
Tanks-Metal	514	1960	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Ground Support & Service Equipment	500	1967	0	0	0	0.0%	0	0.0%	0	0.0%
Tobacco Warehouses	495	1968	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Logging & Perforating	484	1976	0	0	0	0.0%	0	0.0%	0	0.0%
Die Castings	482	1978	0	0	0	0.0%	0	0.0%	0	0.0%
Rubber-Synthetic	479	1980	0	0	0	0.0%	0	0.0%	0	0.0%
Flag Poles	476	1981	0	0	0	0.0%	0	0.0%	0	0.0%
Railroad Contractors	474	1983	0	0	0	0.0%	0	0.0%	0	0.0%
Sawdust & Shavings	469	1987	0	0	0	0.0%	0	0.0%	0	0.0%
Ship Builders & Repair	461	1990	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Exchangers	460	1991	0	0	0	0.0%	0	0.0%	0	0.0%
Pet Fencing & Containment Systems	451	1999	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers - Trademark	447	2003	0	0	0	0.0%	0	0.0%	0	0.0%
Myotherapy	446	2004	0	0	0	0.0%	0	0.0%	0	0.0%
Gauges & Gages	444	2005	0	0	0	0.0%	0	0.0%	0	0.0%
Solar Energy Research & Development	438	2010	0	0	0	0.0%	0	0.0%	0	0.0%
Blasting Contractors	427	2014	0	0	0	0.0%	0	0.0%	0	0.0%
Farm Management	416	2020	0	0	0	0.0%	0	0.0%	0	0.0%
Feed Mill Equipment & Supplies	416	2020	0	0	0	0.0%	0	0.0%	0	0.0%
Clean Rooms - Installation & Equipment	412	2022	0	0	0	0.0%	0	0.0%	0	0.0%
Animation Mechanics - Display, Sign, Etc.	409	2025	0	0	0	0.0%	0	0.0%	0	0.0%
Export Management	404	2029	0	0	0	0.0%	0	0.0%	0	0.0%
Magicians	403	2030	0	0	0	0.0%	0	0.0%	0	0.0%
Sheepskin Specialties	398	2032	0	0	0	0.0%	0	0.0%	0	0.0%
Grain Elevators-Equipment & Supplies	395	2033	0	0	0	0.0%	0	0.0%	0	0.0%
Clay	392	2035	0	0	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts	392	2035	0	0	0	0.0%	0	0.0%	0	0.0%
Precious, Semi-Precious & Synthetic	386	2041	0	0	0	0.0%	0	0.0%	0	0.0%
Patent Attorneys	384	2042	0	0	0	0.0%	0	0.0%	0	0.0%
Deodorizing Equipment	382	2043	0	0	0	0.0%	0	0.0%	0	0.0%
Lawyers-Employment Litigation	381	2044	0	0	0	0.0%	0	0.0%	0	0.0%
Letter Shop Service	380	2045	0	0	0	0.0%	0	0.0%	0	0.0%
Organ & Tissue Banks	377	2047	0	0	0	0.0%	0	0.0%	0	0.0%
Smoke Detectors & Alarms	376	2048	0	0	0	0.0%	0	0.0%	0	0.0%
Aircraft Rebuilding	372	2051	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-High Pressure Laminates	353	2063	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Missile & Rocket Research & Dev.	349	2067	0	0	0	0.0%	0	0.0%	0	0.0%
Charity-Advertising for Publications	338	2075	0	0	0	0.0%	0	0.0%	0	0.0%
Couplings	335	2078	0	0	0	0.0%	0	0.0%	0	0.0%
Tubing-Metal	330	2083	0	0	0	0.0%	0	0.0%	0	0.0%
Plaster Products-Ornamental	328	2084	0	0	0	0.0%	0	0.0%	0	0.0%
Quartz	327	2085	0	0	0	0.0%	0	0.0%	0	0.0%
Screws	325	2086	0	0	0	0.0%	0	0.0%	0	0.0%
Buses-Distributors & Manufacturers	315	2095	0	0	0	0.0%	0	0.0%	0	0.0%
Life Raft Inflation Equipment	313	2097	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Brokers & Mill Reps	310	2099	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Buyers	309	2100	0	0	0	0.0%	0	0.0%	0	0.0%
Poultry Services	309	2100	0	0	0	0.0%	0	0.0%	0	0.0%
Partitions	303	2106	0	0	0	0.0%	0	0.0%	0	0.0%
Metals-Corrugated	301	2108	0	0	0	0.0%	0	0.0%	0	0.0%
Caulking Materials & Equipment	298	2111	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Mixing Plant Equipment	296	2113	0	0	0	0.0%	0	0.0%	0	0.0%
Sterilizing Service	293	2116	0	0	0	0.0%	0	0.0%	0	0.0%
Roof Decks	291	2118	0	0	0	0.0%	0	0.0%	0	0.0%
Filing Equipment, Systems & Supplies	290	2119	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - Low Voltage Systems	289	2120	0	0	0	0.0%	0	0.0%	0	0.0%
Measuring Machines	288	2121	0	0	0	0.0%	0	0.0%	0	0.0%
Bindings-Bias & Straight	279	2127	0	0	0	0.0%	0	0.0%	0	0.0%
Fiber & Fiber Products	278	2128	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Spinning	272	2134	0	0	0	0.0%	0	0.0%	0	0.0%
Calculating Service	270	2136	0	0	0	0.0%	0	0.0%	0	0.0%
Insulation Materials-Electric	269	2137	0	0	0	0.0%	0	0.0%	0	0.0%
Sandblasting Equipment & Supplies	267	2139	0	0	0	0.0%	0	0.0%	0	0.0%
Stakes	266	2140	0	0	0	0.0%	0	0.0%	0	0.0%
Geophysicists	265	2141	0	0	0	0.0%	0	0.0%	0	0.0%
In-home Care	265	2141	0	0	0	0.0%	0	0.0%	0	0.0%
Aerospace Research & Development	263	2143	0	0	0	0.0%	0	0.0%	0	0.0%
Flour	263	2143	0	0	0	0.0%	0	0.0%	0	0.0%
Furniture Frames	263	2143	0	0	0	0.0%	0	0.0%	0	0.0%
Caps-Wholesale & Manufacturers	262	2144	0	0	0	0.0%	0	0.0%	0	0.0%
Sanctuaries-Wild Life	262	2144	0	0	0	0.0%	0	0.0%	0	0.0%
Dictating Machines & Supplies	259	2146	0	0	0	0.0%	0	0.0%	0	0.0%
Popcorn Machines	259	2146	0	0	0	0.0%	0	0.0%	0	0.0%
Chimney Lining Materials	254	2151	0	0	0	0.0%	0	0.0%	0	0.0%
Paneling	254	2151	0	0	0	0.0%	0	0.0%	0	0.0%
Mushrooms	253	2152	0	0	0	0.0%	0	0.0%	0	0.0%
Weather Forecast Service	253	2152	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Hauling	251	2154	0	0	0	0.0%	0	0.0%	0	0.0%
Sewing Machines-Industrial & Commercial	248	2157	0	0	0	0.0%	0	0.0%	0	0.0%
Shielding-Magnetic, Electrostatic	247	2158	0	0	0	0.0%	0	0.0%	0	0.0%
Shoring Contractors	242	2163	0	0	0	0.0%	0	0.0%	0	0.0%
Loading Dock Equipment	240	2165	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Novelties & Accessories	237	2167	0	0	0	0.0%	0	0.0%	0	0.0%
Insecticides	237	2167	0	0	0	0.0%	0	0.0%	0	0.0%
Absorbents	233	2169	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Lining & Coating	233	2169	0	0	0	0.0%	0	0.0%	0	0.0%
Riggers	232	2170	0	0	0	0.0%	0	0.0%	0	0.0%
Carbide Metals & Products	231	2171	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Rolling & Forming	230	2172	0	0	0	0.0%	0	0.0%	0	0.0%
Coppersmiths	229	2173	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Canes	228	2174	0	0	0	0.0%	0	0.0%	0	0.0%
Pharmaceutical Machinery	228	2174	0	0	0	0.0%	0	0.0%	0	0.0%
Pressurization Equipment	227	2175	0	0	0	0.0%	0	0.0%	0	0.0%
Lie Detection Service	226	2176	0	0	0	0.0%	0	0.0%	0	0.0%
Weaving Supplies & Equipment	226	2176	0	0	0	0.0%	0	0.0%	0	0.0%
Street Cleaning Equipment	225	2177	0	0	0	0.0%	0	0.0%	0	0.0%
Truck Painting & Lettering	224	2178	0	0	0	0.0%	0	0.0%	0	0.0%
Floodlights & Search Lights	223	2179	0	0	0	0.0%	0	0.0%	0	0.0%
Manhole Covers	223	2179	0	0	0	0.0%	0	0.0%	0	0.0%
Pianos-Parts	222	2180	0	0	0	0.0%	0	0.0%	0	0.0%
Tunneling Contractors	219	2183	0	0	0	0.0%	0	0.0%	0	0.0%
Gambling Abuse & Addiction Info & Treatment	215	2187	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Escapes	214	2188	0	0	0	0.0%	0	0.0%	0	0.0%
Deodorizing & Disinfecting	212	2190	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Surveyors	210	2192	0	0	0	0.0%	0	0.0%	0	0.0%
Honing Machines & Equipment	209	2193	0	0	0	0.0%	0	0.0%	0	0.0%
Poultry Brokers	208	2194	0	0	0	0.0%	0	0.0%	0	0.0%
Frozen Foods-Processors	206	2196	0	0	0	0.0%	0	0.0%	0	0.0%
Braille Supplies	203	2197	0	0	0	0.0%	0	0.0%	0	0.0%
Bushings	200	2198	0	0	0	0.0%	0	0.0%	0	0.0%
Bags-Paper	196	2201	0	0	0	0.0%	0	0.0%	0	0.0%
Pile Driving	196	2201	0	0	0	0.0%	0	0.0%	0	0.0%
Rails & Accessories	196	2201	0	0	0	0.0%	0	0.0%	0	0.0%
Cooling Towers	194	2203	0	0	0	0.0%	0	0.0%	0	0.0%
Easels-Wholesale & Manufacturers	192	2204	0	0	0	0.0%	0	0.0%	0	0.0%
Grant Writers	190	2205	0	0	0	0.0%	0	0.0%	0	0.0%
Speech Aid Devices	189	2206	0	0	0	0.0%	0	0.0%	0	0.0%
Brick-Fire	188	2207	0	0	0	0.0%	0	0.0%	0	0.0%
Jewels-Imitation	187	2208	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Motor Controls-Wholesale & Manufacturers	186	2209	0	0	0	0.0%	0	0.0%	0	0.0%
Mixing & Agitation Machinery	186	2209	0	0	0	0.0%	0	0.0%	0	0.0%
Translators' Equipment	183	2211	0	0	0	0.0%	0	0.0%	0	0.0%
Cigar & Cigarette Lighters	182	2212	0	0	0	0.0%	0	0.0%	0	0.0%
Screw Machine Products	181	2213	0	0	0	0.0%	0	0.0%	0	0.0%
Propellers	180	2214	0	0	0	0.0%	0	0.0%	0	0.0%
Television Station Reps	177	2216	0	0	0	0.0%	0	0.0%	0	0.0%
Barge Lines	176	2217	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Bending & Fabricating	172	2222	0	0	0	0.0%	0	0.0%	0	0.0%
Wool	172	2222	0	0	0	0.0%	0	0.0%	0	0.0%
Steamship Companies	171	2223	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Research & Consulting	169	2224	0	0	0	0.0%	0	0.0%	0	0.0%
Shafting	167	2226	0	0	0	0.0%	0	0.0%	0	0.0%
Valves-Repairing	164	2229	0	0	0	0.0%	0	0.0%	0	0.0%
Reels	162	2231	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians & Surgeons Equipment-Repair & Refinish	159	2234	0	0	0	0.0%	0	0.0%	0	0.0%
Radiotelephone Communications - Common Carrier	159	2234	0	0	0	0.0%	0	0.0%	0	0.0%
Alloys	158	2235	0	0	0	0.0%	0	0.0%	0	0.0%
Balancing Service-Industrial	156	2237	0	0	0	0.0%	0	0.0%	0	0.0%
Tools-Hydraulic	156	2237	0	0	0	0.0%	0	0.0%	0	0.0%
Employee Benefit Plans	154	2239	0	0	0	0.0%	0	0.0%	0	0.0%
Die Cutting	153	2240	0	0	0	0.0%	0	0.0%	0	0.0%
Toilet Seats	153	2240	0	0	0	0.0%	0	0.0%	0	0.0%
Clipping Service	151	2242	0	0	0	0.0%	0	0.0%	0	0.0%
Farm Management Systems	151	2242	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Radioactive Materials	148	2245	0	0	0	0.0%	0	0.0%	0	0.0%
Instrument Cases	147	2246	0	0	0	0.0%	0	0.0%	0	0.0%
Rubber Working Machinery	146	2247	0	0	0	0.0%	0	0.0%	0	0.0%
Computers-Time Share	145	2248	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Scrap	144	2249	0	0	0	0.0%	0	0.0%	0	0.0%
Baling Equipment & Supplies	143	2250	0	0	0	0.0%	0	0.0%	0	0.0%
Refractories	136	2257	0	0	0	0.0%	0	0.0%	0	0.0%
Bridge Operators	135	2258	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Refiners Equipment & Supplies	135	2258	0	0	0	0.0%	0	0.0%	0	0.0%
Sausages	135	2258	0	0	0	0.0%	0	0.0%	0	0.0%
Vacuum Cleaning-Industrial	135	2258	0	0	0	0.0%	0	0.0%	0	0.0%
Door Closers & Checks-Repairing	130	2263	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Hangers	130	2263	0	0	0	0.0%	0	0.0%	0	0.0%
Microwave Communications	129	2264	0	0	0	0.0%	0	0.0%	0	0.0%
Tile Sales	129	2264	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - Crawl Space	126	2267	0	0	0	0.0%	0	0.0%	0	0.0%
Shuffleboards	126	2267	0	0	0	0.0%	0	0.0%	0	0.0%
Handwriting Analysts	125	2268	0	0	0	0.0%	0	0.0%	0	0.0%
Rainwear	125	2268	0	0	0	0.0%	0	0.0%	0	0.0%
Bid Report Service	124	2269	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - Sheetrock	124	2269	0	0	0	0.0%	0	0.0%	0	0.0%
Plumbing Fixtures, Parts, Supplies-Used	124	2269	0	0	0	0.0%	0	0.0%	0	0.0%
Potatoes-Processed	122	2271	0	0	0	0.0%	0	0.0%	0	0.0%
Tank Lining & Coating	119	2273	0	0	0	0.0%	0	0.0%	0	0.0%
Soil Solidification	118	2274	0	0	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment & Supplies	116	2276	0	0	0	0.0%	0	0.0%	0	0.0%
Paper-Adhesive-Pressure Sensitive	114	2278	0	0	0	0.0%	0	0.0%	0	0.0%
Locomotives	113	2279	0	0	0	0.0%	0	0.0%	0	0.0%
Printed & Etched Circuits	113	2279	0	0	0	0.0%	0	0.0%	0	0.0%
Boilers-Supplies & Parts	112	2280	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Shapes-Extruded	111	2281	0	0	0	0.0%	0	0.0%	0	0.0%
Handles-Wholesale & Manufacturers	110	2282	0	0	0	0.0%	0	0.0%	0	0.0%
Printing Plates	106	2285	0	0	0	0.0%	0	0.0%	0	0.0%
Gas Plant Equipment	105	2286	0	0	0	0.0%	0	0.0%	0	0.0%
Screw Machines & Equipment	105	2286	0	0	0	0.0%	0	0.0%	0	0.0%
Spill Control Equipment & Materials	105	2286	0	0	0	0.0%	0	0.0%	0	0.0%
Dryers-Hand	104	2287	0	0	0	0.0%	0	0.0%	0	0.0%
Wellpoint & Dewatering Systems	104	2287	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Converters	102	2289	0	0	0	0.0%	0	0.0%	0	0.0%
Strapping & Strapping Equipment	102	2289	0	0	0	0.0%	0	0.0%	0	0.0%
Post Cards-Manufacturers & Distributors	101	2290	0	0	0	0.0%	0	0.0%	0	0.0%
Generators-Steam	99	2293	0	0	0	0.0%	0	0.0%	0	0.0%
Ship Chandlers	99	2296	0	0	0	0.0%	0	0.0%	0	0.0%
Mirrors-Manufacturers Supplies	98	2297	0	0	0	0.0%	0	0.0%	0	0.0%
Hoists	96	2299	0	0	0	0.0%	0	0.0%	0	0.0%
Ambulances & Hearses	95	2300	0	0	0	0.0%	0	0.0%	0	0.0%
Blueprinting Equipment & Supplies	94	2301	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe & Boiler Covering Materials	94	2301	0	0	0	0.0%	0	0.0%	0	0.0%
Game Farms	93	2302	0	0	0	0.0%	0	0.0%	0	0.0%
Street Lighting Standards & Equipment	92	2303	0	0	0	0.0%	0	0.0%	0	0.0%
Tapes-Sound-Wholesale & Manufacturers	92	2303	0	0	0	0.0%	0	0.0%	0	0.0%
Commissary Contractors	91	2304	0	0	0	0.0%	0	0.0%	0	0.0%
Corporation Supplies	91	2304	0	0	0	0.0%	0	0.0%	0	0.0%
Hose & Tubing-Flexible Metal	90	2305	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Time Cards & Racks	90	2305	0	0	0	0.0%	0	0.0%	0	0.0%
Seals-Security	89	2306	0	0	0	0.0%	0	0.0%	0	0.0%
Vibration Measurement	89	2306	0	0	0	0.0%	0	0.0%	0	0.0%
Data Processing Equipment-Maintenance	88	2307	0	0	0	0.0%	0	0.0%	0	0.0%
Trademark Attorneys	88	2307	0	0	0	0.0%	0	0.0%	0	0.0%
Fraternities & Sororities	87	2308	0	0	0	0.0%	0	0.0%	0	0.0%
Grain Dealers	87	2308	0	0	0	0.0%	0	0.0%	0	0.0%
Tape Recorders-Sound-Service & Repair	87	2308	0	0	0	0.0%	0	0.0%	0	0.0%
Brass	86	2309	0	0	0	0.0%	0	0.0%	0	0.0%
Cans Manufacturers Machinery	86	2309	0	0	0	0.0%	0	0.0%	0	0.0%
Furniture Stripping	86	2309	0	0	0	0.0%	0	0.0%	0	0.0%
Gas Recycling Plants	85	2310	0	0	0	0.0%	0	0.0%	0	0.0%
Astronomical Instruments	84	2311	0	0	0	0.0%	0	0.0%	0	0.0%
Range Hoods & Canopies	84	2311	0	0	0	0.0%	0	0.0%	0	0.0%
Emergency Disaster Preparedness Equipment & Supplies	82	2313	0	0	0	0.0%	0	0.0%	0	0.0%
Gears & Gear Cutting	82	2313	0	0	0	0.0%	0	0.0%	0	0.0%
Lubricating Devices & Systems	82	2313	0	0	0	0.0%	0	0.0%	0	0.0%
Seat Belts	81	2314	0	0	0	0.0%	0	0.0%	0	0.0%
Steeple Jacks	81	2314	0	0	0	0.0%	0	0.0%	0	0.0%
Pickles & Pickle Products	80	2315	0	0	0	0.0%	0	0.0%	0	0.0%
Demonstration Services	79	2316	0	0	0	0.0%	0	0.0%	0	0.0%
Tortilla & Tamale Making Equipment	79	2316	0	0	0	0.0%	0	0.0%	0	0.0%
Cutting & Slitting Service	77	2318	0	0	0	0.0%	0	0.0%	0	0.0%
Bleachers & Grandstands	76	2319	0	0	0	0.0%	0	0.0%	0	0.0%
Tape Recorders	76	2319	0	0	0	0.0%	0	0.0%	0	0.0%
Poultry-Wholesale	75	2320	0	0	0	0.0%	0	0.0%	0	0.0%
Marriage Brokers	74	2321	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics - Vacuum, Pressure, Thermoform	73	2322	0	0	0	0.0%	0	0.0%	0	0.0%
Cotton	72	2323	0	0	0	0.0%	0	0.0%	0	0.0%
Gas Lights	72	2323	0	0	0	0.0%	0	0.0%	0	0.0%
Polyethylene Materials & Products	72	2323	0	0	0	0.0%	0	0.0%	0	0.0%
Brushes	71	2324	0	0	0	0.0%	0	0.0%	0	0.0%
Louvers	71	2324	0	0	0	0.0%	0	0.0%	0	0.0%
Physicians' Assistants	71	2324	0	0	0	0.0%	0	0.0%	0	0.0%
Rendering Companies	71	2324	0	0	0	0.0%	0	0.0%	0	0.0%
Tire Additives & Sealants	71	2324	0	0	0	0.0%	0	0.0%	0	0.0%
Bookbinders Equipment & Supplies	70	2325	0	0	0	0.0%	0	0.0%	0	0.0%
Dehumidifying Equipment	70	2325	0	0	0	0.0%	0	0.0%	0	0.0%
Cylinders-Rebuild & Repair	69	2326	0	0	0	0.0%	0	0.0%	0	0.0%
Shot Peening	69	2326	0	0	0	0.0%	0	0.0%	0	0.0%
Counterfeit Money Detection Devices	68	2327	0	0	0	0.0%	0	0.0%	0	0.0%
Grinding Wheels	68	2327	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Equipment & Supplies	68	2327	0	0	0	0.0%	0	0.0%	0	0.0%
Fiber Glass Materials	66	2329	0	0	0	0.0%	0	0.0%	0	0.0%
Law & Financial Printers	64	2331	0	0	0	0.0%	0	0.0%	0	0.0%
Adhesives & Gluing Equipment	63	2332	0	0	0	0.0%	0	0.0%	0	0.0%
Grommets	63	2332	0	0	0	0.0%	0	0.0%	0	0.0%
Animal Foods-Zoo, Circus, Etc.	62	2333	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Treating-Metal-Equipment & Supplies	62	2333	0	0	0	0.0%	0	0.0%	0	0.0%
Ice Cream Freezers	62	2333	0	0	0	0.0%	0	0.0%	0	0.0%
Library Equipment & Supplies	62	2333	0	0	0	0.0%	0	0.0%	0	0.0%
Potato Chips	62	2333	0	0	0	0.0%	0	0.0%	0	0.0%
Hydrologists	61	2334	0	0	0	0.0%	0	0.0%	0	0.0%
Grain Drying	60	2335	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Grinding Machines	60	2335	0	0	0	0.0%	0	0.0%	0	0.0%
Steam Traps	60	2335	0	0	0	0.0%	0	0.0%	0	0.0%
Peanut Products	59	2336	0	0	0	0.0%	0	0.0%	0	0.0%
Addressing Plate Service	58	2337	0	0	0	0.0%	0	0.0%	0	0.0%
Cotton Gins	58	2337	0	0	0	0.0%	0	0.0%	0	0.0%
Safe Deposit Box Rental	58	2337	0	0	0	0.0%	0	0.0%	0	0.0%
Stress Relief Equipment & Supplies-Industrial	58	2337	0	0	0	0.0%	0	0.0%	0	0.0%
Canvas-Wholesale & Manufacturers	57	2338	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Goods Manufacturers Supplies	57	2338	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-Vegetables	57	2338	0	0	0	0.0%	0	0.0%	0	0.0%
Riggers Equipment & Supplies	57	2338	0	0	0	0.0%	0	0.0%	0	0.0%
Buses-Parts & Supplies	56	2339	0	0	0	0.0%	0	0.0%	0	0.0%
Fireproofing Materials	55	2340	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Designers	55	2340	0	0	0	0.0%	0	0.0%	0	0.0%
Packing - Mechanical	55	2340	0	0	0	0.0%	0	0.0%	0	0.0%
Pulp & Pulp Products	55	2340	0	0	0	0.0%	0	0.0%	0	0.0%
Dredging	54	2341	0	0	0	0.0%	0	0.0%	0	0.0%
Zipper	54	2341	0	0	0	0.0%	0	0.0%	0	0.0%
Menu Service	52	2343	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Stamping Equipment	52	2343	0	0	0	0.0%	0	0.0%	0	0.0%
Etiquette School	51	2344	0	0	0	0.0%	0	0.0%	0	0.0%
Road Building Equipment	51	2344	0	0	0	0.0%	0	0.0%	0	0.0%
Christian Science Reading Rooms	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Cinders	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Dowels	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Dust Collecting Systems	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Factoring Service	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Floor Machines-Rent	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Kosher Food Products	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Starters-Engine	50	2345	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Fishing Tools	49	2346	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics - Rods, Sheets, Etc - Sup Center	49	2346	0	0	0	0.0%	0	0.0%	0	0.0%
Sound Level Testing-Industrial	49	2346	0	0	0	0.0%	0	0.0%	0	0.0%
Upholstery and Rug Cleaning	49	2346	0	0	0	0.0%	0	0.0%	0	0.0%
Picture Hanging Service	48	2347	0	0	0	0.0%	0	0.0%	0	0.0%
Resins	48	2347	0	0	0	0.0%	0	0.0%	0	0.0%
Baseball Pitching Machines	47	2348	0	0	0	0.0%	0	0.0%	0	0.0%
Coal & Coke-Wholesale	47	2348	0	0	0	0.0%	0	0.0%	0	0.0%
Grain Brokers	47	2348	0	0	0	0.0%	0	0.0%	0	0.0%
Hatcheries-Poultry	47	2348	0	0	0	0.0%	0	0.0%	0	0.0%
Jail Equipment	46	2349	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Drilling Mud & Additives	46	2349	0	0	0	0.0%	0	0.0%	0	0.0%
Surveyors-Cargo	46	2349	0	0	0	0.0%	0	0.0%	0	0.0%
Culverts	45	2350	0	0	0	0.0%	0	0.0%	0	0.0%
Tanks-Concrete	45	2350	0	0	0	0.0%	0	0.0%	0	0.0%
Taxidermists Equipment & Supplies	45	2350	0	0	0	0.0%	0	0.0%	0	0.0%
Wire Rope	45	2350	0	0	0	0.0%	0	0.0%	0	0.0%
Acupressure	44	2351	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Cleaning & Dyeing-Retail	44	2351	0	0	0	0.0%	0	0.0%	0	0.0%
Plastics-Reinforced	44	2351	0	0	0	0.0%	0	0.0%	0	0.0%
Turnstiles	44	2351	0	0	0	0.0%	0	0.0%	0	0.0%
Chemical Milling	43	2352	0	0	0	0.0%	0	0.0%	0	0.0%
Embossing Equipment & Supplies	43	2352	0	0	0	0.0%	0	0.0%	0	0.0%
Routing Service-Air, Highway & Marine	43	2352	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
State Fairs	43	2352	0	0	0	0.0%	0	0.0%	0	0.0%
Electronic Product Waste Management & E Waste Services	42	2353	0	0	0	0.0%	0	0.0%	0	0.0%
Gas Burners	42	2353	0	0	0	0.0%	0	0.0%	0	0.0%
Piling	42	2353	0	0	0	0.0%	0	0.0%	0	0.0%
Temperature Measuring Materials	42	2353	0	0	0	0.0%	0	0.0%	0	0.0%
Milling Machines	41	2354	0	0	0	0.0%	0	0.0%	0	0.0%
Asbestos & Asbestos Products	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Buffing & Polishing Equipment & Supplies	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Induction Heating Equipment	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Lamps-Health	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Linoleum-Wholesale & Manufacturers	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Mining Consultants	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Online Drug & Prescription Services - Unapproved Foreign	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Paint Removers-Manufacturers	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Wholesale & Manufacturers	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Washing Machines-Industrial	40	2355	0	0	0	0.0%	0	0.0%	0	0.0%
Gratings	39	2356	0	0	0	0.0%	0	0.0%	0	0.0%
Labor Relations Consultants	39	2356	0	0	0	0.0%	0	0.0%	0	0.0%
Sculptors Equipment & Supplies	39	2356	0	0	0	0.0%	0	0.0%	0	0.0%
Thermometers	39	2356	0	0	0	0.0%	0	0.0%	0	0.0%
Circulation Auditors	38	2357	0	0	0	0.0%	0	0.0%	0	0.0%
Game-Birds, Venison, Etc.	38	2357	0	0	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Manufacturers	38	2357	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Hangers Equipment & Supplies	38	2357	0	0	0	0.0%	0	0.0%	0	0.0%
Rice	38	2357	0	0	0	0.0%	0	0.0%	0	0.0%
Tables-Folding	38	2357	0	0	0	0.0%	0	0.0%	0	0.0%
Balls Steel, Bronze, Ceramic, Etc.	37	2358	0	0	0	0.0%	0	0.0%	0	0.0%
Fallout Shelters - Consultants	37	2358	0	0	0	0.0%	0	0.0%	0	0.0%
Ozone Machines	37	2358	0	0	0	0.0%	0	0.0%	0	0.0%
Dishwashing Machines-Dealers	36	2359	0	0	0	0.0%	0	0.0%	0	0.0%
Marking & Coding Equipment	36	2359	0	0	0	0.0%	0	0.0%	0	0.0%
Steam Specialties	36	2359	0	0	0	0.0%	0	0.0%	0	0.0%
Wire Wrapping Service & Equipment	35	2360	0	0	0	0.0%	0	0.0%	0	0.0%
Armored Car Manufacturing	34	2361	0	0	0	0.0%	0	0.0%	0	0.0%
Chimneys-Prefabricated	34	2361	0	0	0	0.0%	0	0.0%	0	0.0%
Golf Course Architects	34	2361	0	0	0	0.0%	0	0.0%	0	0.0%
Pies	33	2362	0	0	0	0.0%	0	0.0%	0	0.0%
Porcelain Products	33	2362	0	0	0	0.0%	0	0.0%	0	0.0%
Stenographic Machines & Supplies	33	2362	0	0	0	0.0%	0	0.0%	0	0.0%
Textile Mill Supplies	33	2362	0	0	0	0.0%	0	0.0%	0	0.0%
Artificial Breasts	32	2363	0	0	0	0.0%	0	0.0%	0	0.0%
Engravers-Photo	32	2363	0	0	0	0.0%	0	0.0%	0	0.0%
Shower Curtains-Wholesale & Manufacturers	32	2363	0	0	0	0.0%	0	0.0%	0	0.0%
Vibration Control	32	2363	0	0	0	0.0%	0	0.0%	0	0.0%
Gas Detectors	31	2364	0	0	0	0.0%	0	0.0%	0	0.0%
Railroad Cars-Manufacturers	31	2364	0	0	0	0.0%	0	0.0%	0	0.0%
Stump Removal & Grinding	31	2364	0	0	0	0.0%	0	0.0%	0	0.0%
Electric Switchboards	30	2365	0	0	0	0.0%	0	0.0%	0	0.0%
Elevators-Parts	30	2365	0	0	0	0.0%	0	0.0%	0	0.0%
Latex Products	30	2365	0	0	0	0.0%	0	0.0%	0	0.0%
Railroad Car Leasing	30	2365	0	0	0	0.0%	0	0.0%	0	0.0%
Terminals-River & Marine	30	2365	0	0	0	0.0%	0	0.0%	0	0.0%
Levels	29	2366	0	0	0	0.0%	0	0.0%	0	0.0%
Lime	29	2366	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Neckwear-Wholesale & Manufacturers	29	2366	0	0	0	0.0%	0	0.0%	0	0.0%
Pilot Car Service	29	2366	0	0	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Supplies & Parts	29	2366	0	0	0	0.0%	0	0.0%	0	0.0%
Cranes-Accessories & Parts	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Gypsum & Gypsum Products	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Finishes	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Naval Stores	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Reports	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Shoplifting Prevention Devices	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Static Controls	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Transfers-Dry	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Trusses-Medical & Surgical	28	2367	0	0	0	0.0%	0	0.0%	0	0.0%
Ergonomic Products & Services	27	2368	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Laboratories	27	2368	0	0	0	0.0%	0	0.0%	0	0.0%
Blasting Equipment & Supplies	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Buckets-Digging & Hoisting	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Circuit Breakers	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Explosives	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Special Effects	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Orchid Growers	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Porcelain Enameling	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Rivets	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Snow Melting Systems	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Switches-Electric	26	2369	0	0	0	0.0%	0	0.0%	0	0.0%
Charts	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Dehydrating Service	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Expansion Joints	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Galvanizing	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Mill Machinery	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Rotogravure Printers	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Silicones	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Soda Fountain Equipment	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Table Tennis Facilities	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Thermocouples	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Variable Speed Drives	25	2370	0	0	0	0.0%	0	0.0%	0	0.0%
Columns	24	2371	0	0	0	0.0%	0	0.0%	0	0.0%
Contractor - Industrial	24	2371	0	0	0	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Equipment	24	2371	0	0	0	0.0%	0	0.0%	0	0.0%
Handwriting Experts	24	2371	0	0	0	0.0%	0	0.0%	0	0.0%
Solvents	24	2371	0	0	0	0.0%	0	0.0%	0	0.0%
Typewriters-Supplies & Attachments	24	2371	0	0	0	0.0%	0	0.0%	0	0.0%
Assayers	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
China-Wholesale & Manufacturers	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Embossing	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Lead Burning	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Grooming	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Metallizing	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Mill Supplies	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Printing Rollers	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Refrigerators & Freezers - Wholesale & Manufacturers	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Surface Plates	23	2372	0	0	0	0.0%	0	0.0%	0	0.0%
Coils-Plate	22	2373	0	0	0	0.0%	0	0.0%	0	0.0%
Crushing & Pulverizing Service	22	2373	0	0	0	0.0%	0	0.0%	0	0.0%
Dyers	22	2373	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Spinologists	22	2373	0	0	0	0.0%	0	0.0%	0	0.0%
Syrups	22	2373	0	0	0	0.0%	0	0.0%	0	0.0%
Textile Converting	22	2373	0	0	0	0.0%	0	0.0%	0	0.0%
Branding Equipment	21	2374	0	0	0	0.0%	0	0.0%	0	0.0%
Color Cards	21	2374	0	0	0	0.0%	0	0.0%	0	0.0%
Custom Tile Painting	21	2374	0	0	0	0.0%	0	0.0%	0	0.0%
Disinfectants & Germicides	21	2374	0	0	0	0.0%	0	0.0%	0	0.0%
Factory Locating Consultants	21	2374	0	0	0	0.0%	0	0.0%	0	0.0%
Senior Specialty Services	21	2374	0	0	0	0.0%	0	0.0%	0	0.0%
Thread Rolling, Cutting & Grinding	21	2374	0	0	0	0.0%	0	0.0%	0	0.0%
Airport Equipment & Supplies	20	2375	0	0	0	0.0%	0	0.0%	0	0.0%
Racquetball Court Construction	20	2375	0	0	0	0.0%	0	0.0%	0	0.0%
Spools	20	2375	0	0	0	0.0%	0	0.0%	0	0.0%
Stabilizers	20	2375	0	0	0	0.0%	0	0.0%	0	0.0%
Benches-Seating	19	2377	0	0	0	0.0%	0	0.0%	0	0.0%
Coated Fabrics	19	2378	0	0	0	0.0%	0	0.0%	0	0.0%
Colors & Pigment	19	2379	0	0	0	0.0%	0	0.0%	0	0.0%
Distillers	19	2380	0	0	0	0.0%	0	0.0%	0	0.0%
Filling Machinery	19	2382	0	0	0	0.0%	0	0.0%	0	0.0%
Hay Rides	19	2383	0	0	0	0.0%	0	0.0%	0	0.0%
Horse Riding/Horse Trail Rides	19	2384	0	0	0	0.0%	0	0.0%	0	0.0%
Laminations-Motor & Transformer	19	2385	0	0	0	0.0%	0	0.0%	0	0.0%
Sugar Refiners	19	2388	0	0	0	0.0%	0	0.0%	0	0.0%
Black Light Equipment & Supplies	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Brush Manufacturers' Equipment & Supplies	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Debris Box Service	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Deodorants	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Fungicides	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Glass Rods & Tubing	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Cutting & Threading	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Reconditioning	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Shovels-Power	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Spill Control Service	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Tapes-Industrial	18	2391	0	0	0	0.0%	0	0.0%	0	0.0%
Badges - Manufacturer+B423 Supplies	17	2392	0	0	0	0.0%	0	0.0%	0	0.0%
Embalmers	17	2392	0	0	0	0.0%	0	0.0%	0	0.0%
Machinery Cleaning	17	2392	0	0	0	0.0%	0	0.0%	0	0.0%
Strippers-Mechanical	17	2392	0	0	0	0.0%	0	0.0%	0	0.0%
Anodizing	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Broom Manufacturers' Equipment & Supplies	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Clocks-Components	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Combustion Controls	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Cotton Ginning Equipment & Supplies	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Dairy Equipment Repair	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Dress Trimmings	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Extinguishing Fluid	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Flashers-Electric	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Fountains-Drinking	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Impregnating	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Tubes & Cores	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Rodeos	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Rustproofing-Industrial	16	2393	0	0	0	0.0%	0	0.0%	0	0.0%
Aerial Patrol & Inspection Service	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Compactors-Waste-Wholesale & Manufacturers	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Crime Scene/Trauma Clean Up	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Dress Forms-Wholesale & Manufacturers	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Film Scrap	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Lamp Shade Frames & Supplies	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Nozzles	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Ruling	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Power Take-Offs	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Psychotherapist	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Speed Reducers	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Stevedoring Contractors	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Teletypewriters & Systems	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Thermostats	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Wire Strippers	15	2394	0	0	0	0.0%	0	0.0%	0	0.0%
Badminton Courts-Public	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Cans	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Dynamometers	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Encyclopedia & Book Sales by Mail	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Frozen Custard Machines	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Fruits-Dried	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Home Staging	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Ice Cream Manufacturers Supplies	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Job Lot Merchandise	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Knitting Machines	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Missile & Rocket Components-Manufacturers	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Nailing Machinery	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Nautical Instruments	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Parachutes	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Radioactivity Instruments, Supplies, Services.	14	2395	0	0	0	0.0%	0	0.0%	0	0.0%
Bookcases	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Bottle Caps & Seals	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber-Used	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Smelters & Refiners-Base Metals	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Sweeping Compounds	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Tennis Court Enclosures	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Tin ware	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Word Process System, Consultant, Designer	13	2396	0	0	0	0.0%	0	0.0%	0	0.0%
Concrete Vibrators	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Crankshaft Manufacturers	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Eyelets	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Hose	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Hydrants	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Indoor Sky Diving	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Mannequins-Display Fixture	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Equipment	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Monorail Systems	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Representatives	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Refreshment Stands	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Steam Cleaning-Automotive	12	2397	0	0	0	0.0%	0	0.0%	0	0.0%
Brooms	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Cardboard	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Chemicals-Reclaiming	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Conduit & Fittings	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Cotton Goods Brokers	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Expanded Metals	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Fur Skin Dealers & Brokers	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Reflectors	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Seals-O-Ring	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Snow Making Machines	11	2398	0	0	0	0.0%	0	0.0%	0	0.0%
Backflow Testing	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Bellows	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Butchers Equipment & Supplies	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Capacitors	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Carbon-Activated	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Chillers-Liquid	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Cocktail Mixes	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Elastic Stockings	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Fabric Laminating & Bonding	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Juice Extractors	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Lacquers-Manufacturers	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Lamp Shade Covers	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Finishers	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Observatories	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Seed Cleaning Equipment	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Shock Absorbers	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Skate Sharpening	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Soldering Equipment	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Timing Devices	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Windshield Wipers	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Woolen Goods-Wholesale & Manufacturers	10	2399	0	0	0	0.0%	0	0.0%	0	0.0%
Anodes	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Bag Ties	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Balancing Equipment	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Bedspreads-Wholesale & Manufacturers	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Brake Shoe Bonding & Exchanging	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Carpet & Rug Renting	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Ceramic Products-Industrial	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Childrens & Family Entertainment	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Compasses	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Government Offices-Foreign-Reps	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Hog Farms	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Model Car Race Centers	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Equipment & Supplies - Rental	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Boxboard	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Sealing-Industrial	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Podiatrists Reference Service	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Power Plant Equipment-Repairing	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Price Marking Equipment & Supplies	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Tank Heads	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Washing Machines & Dryers - Supplies & Parts	9	2400	0	0	0	0.0%	0	0.0%	0	0.0%
Babbitt Metals	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Barrels & Drums-Equipment & Supplies	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Brazing	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Canners Equipment & Supplies	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Cereals	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Coaching - Life	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Compressors-Rent	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Cupolas	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Drapery Trimmings	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Gold Leaf	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Macaroni	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens-Dealers	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Microwave Ovens-Supplies & Parts	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Safety Cans	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Scooters - Medical	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Slings	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Tailoring Instruction	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Tube Cleaning & Expanding Equipment	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Weighers	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Zipper-Repair	8	2401	0	0	0	0.0%	0	0.0%	0	0.0%
Airport Designers	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Baby Formula Service	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Dust Control Materials	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Felt & Felt Products	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Grain Inspection	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Lapidaries	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Legal Information Services	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber Inspectors	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Magnetic Inspection Equipment	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Magnetic Inspection Service	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Technicians	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Naval Architects	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Picnic Grounds	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Port Authorities	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Radio Program Surveys	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Sewer Pipe	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Squash Courts-Private	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Steel-Used	7	2402	0	0	0	0.0%	0	0.0%	0	0.0%
Brake Fluids	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Car Pool Information	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Cold Type Composition	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Die Cutting Equipment & Supplies	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Fire Lookout Stations	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Jade & Jade Goods	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Jalousies	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Livestock Order Buyers	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Measuring Tapes & Rules	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Hole Covers	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Locating Equipment	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Pleating Machines	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Rubber-Crude	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Sanitariums	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Sorting Equipment	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Wire Cloth	6	2403	0	0	0	0.0%	0	0.0%	0	0.0%
Agates	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Bridge Instruction	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Burlap	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Coil Winding	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Coin & Bill Count,Sort,Wrap Services	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Excelsior	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Funnels	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Farms-Equipment & Supplies	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Ladders-Renting	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Livestock-Commission	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Lumber-Drying	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Non-Woven Fabrics	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Olives	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Pet Waste Removal	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Pilots-Marine	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Pistons	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Right of Way Acquisition Service	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Rods-Threaded	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Seismograph Service	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Slicing Machines	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Solvents-Reclaiming	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Tobacco Growers Equipment & Supplies	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Umbrellas-Repairing	5	2404	0	0	0	0.0%	0	0.0%	0	0.0%
Aerosols	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Anti-Freeze Compounds	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Aprons-Domestic & Fancy	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Barrels & Drums-Used	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Brass Fabricators	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Breakfast Nooks & Booths	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Casinos - Online	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Caverns	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Crutches	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Demagnetizers	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Drill Presses	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Dyers-Industrial	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Flavoring Extracts-Raw Materials	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Forging Equipment	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Fruits-Glace	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Gelatin	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Guards - Machine	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Heat Sealing Equipment & Supplies	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Lithographers Equipment & Supplies	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Mezzanines & Platforms	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Research Service	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Perfuming-Fabric, Paper, Etc	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Rayon Fabrics	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Relays	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Rollers	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Shoe Laces	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Shoe Trees	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Skating Rinks - Installation, Equipment & Supplies	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Sound Effect Records	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Terrazzo Equipment & Supplies	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Universal Joints	4	2405	0	0	0	0.0%	0	0.0%	0	0.0%
Ammunition Reloading	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Assayers Supplies	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Babbling	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Cave Exploration Equipment & Supplies	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Chalkboards	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Chlorinators	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Cistern Builders	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Comparators	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Cork & Cork Products	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Cotton Picking Machinery	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Drying Compounds	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Fish Nets	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Fish Processors Equipment	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Food Products Reconditioning	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Glaziers Supplies	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Gold Stamping	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Mothproofing	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Motion Picture Film Libraries	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Noodles	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-Cutting	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-Road	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe Thawing	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Plasterers Equipment & Supplies	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Racquetball Courts-Public	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Rectifiers-Electric	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Recycling Services	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Referral - Doctor	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Sample Cases	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Sod Cutting Machines	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Stamp Pads	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Sugar Brokers & Wholesalers	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Suicide Prevention Service	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Sweaters-Trimming Service	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Tear Gas	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Telemeter Equipment	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Ticket Issuing Machines	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Welding Equipment-Rent	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Word Processing Equipment - Maintenance	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
X-Ray Protection	3	2406	0	0	0	0.0%	0	0.0%	0	0.0%
Bottles-Used	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Boxes-Wire Bound	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Broaching	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Caissons-Structural	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Chewing Gum	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
China Decorators	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Coat Fronts	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Criminologists	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Dredging Machinery	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Feed Grinding	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Fuses-Electric	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Geographers	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Impregnating Apparatus	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Incinerators-Supplies & Parts	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Inserts-Screw Thread	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Knit Goods-Wholesale & Manufacturers	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Leather Findings	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Milling Cutters	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Mill Machinery	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Oil Well Cementing	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Oils-Animal & Fish	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Picture Hangers-Wholesale & Manufacturers	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Pole Line Equipment	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Rolling Mill Machinery	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Ship Registers	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Ski Equipment-Wholesale & Manufacturers	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Tennis Racket Stringing Machines	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Tin	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Vials	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Voting Equipment	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Wire Straighten & Cut	2	2407	0	0	0	0.0%	0	0.0%	0	0.0%
Anti-Fogging Compounds	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Bakers Equipment-Repair	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Balls-Glass	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Beer Coil Cleaning Equipment	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Brick-Used	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Bridge Clubs	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Butter	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Carbide	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Cloth Cutting	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Coal Washing	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Dehydrating Equipment	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Diamond Setters	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Dining Car Builders	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Dusters & Dusting Cloths	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Elastic Goods	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Electroforming	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Foil & Foil Products	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Fur Finishers & Liners	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Gambling Machine Supplies and Services	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Governors	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Hair Nets	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Ice Crushers	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Jacks-Repair	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Jigs & Fixtures-Components	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Lath	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Mathematicians	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Metal Cleaning Machines	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Metallizing Equipment	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Micrometers	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Mops-Wholesale & Manufacturers	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Nuclear Reactor-Manufacturers	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Paper Towels	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Pewterware	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Picnic Equipment & Supplies	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Pillows-Renovating	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Pipe-Used	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Places Of Interest	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Pulleys	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Punch Presses	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Rackets-Restring & Repair	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Radio Direction Finders	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Recruiting-Armed Forces	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Rings-Retaining	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Rulers & Yardsticks	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Sanitary Napkins	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Ship Cleaning	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Shoe Machinery	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%

US BBB
2008 Statistics
Sorted by Complaints

Industry Description	Inquiries	Report Rank	Complaints	Complaint Rank	Complaints Settled	%	Complaints Not Settled	%	Complaints Unable to Pursue	%
Shortening	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Smoke Stacks	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Square Dance Callers	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Steel & Brass Stamps	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Thermograph Equipment & Supplies	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Tinning	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Titanium	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Tobacco Leaf-Wholesale	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Vessels-Pressure	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Vibrators-Industrial	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Waterbeds-Supplies & Parts	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Winding Machinery	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Word Processing Equipment & Supplies	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
Zinc Oxide	1	2408	0	0	0	0.0%	0	0.0%	0	0.0%
TOTAL	60,275,584		862,128		634637		199,011		28,480	